

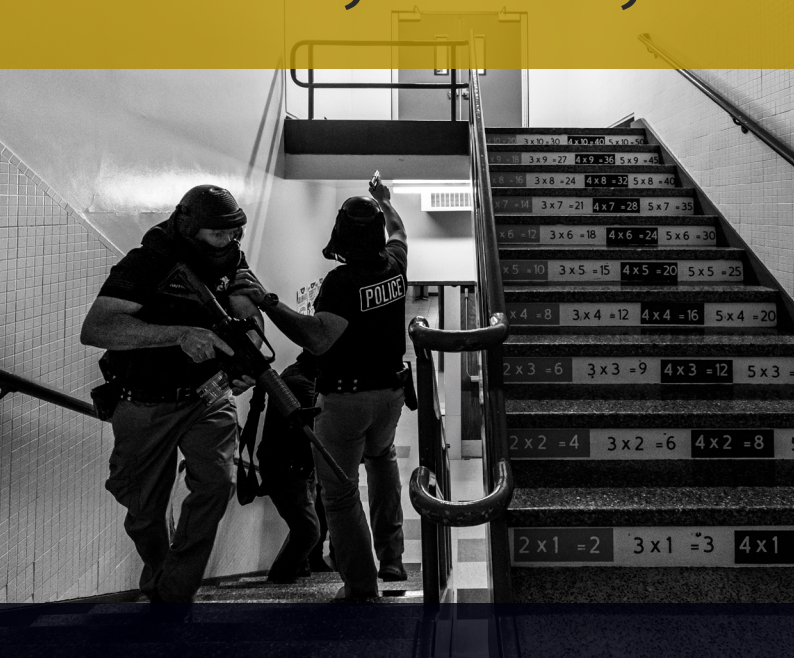


2024



GLENDALE HEIGHTS POLICE ANNUAL REPORT

STRONG, PROUD, DEDICATED





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ANNUAL REPORT

MESSAGE FROM THE CHIEF OF POLICE

In 2024, the Glendale Heights Police Department continued to ensure we are implementing the best practices to serve our community. We achieve this by focusing on our primary goals of reducing crimes, foresting positive community partnerships, and promoting employee development. The combined efforts of our proactive policing by our officers and diligence of our residents to remain vigilant have resulted in a decrease in crime in Glendale Heights.

What we have accomplished

The police department in collaboration with Social Services Provider Northeast DuPage Family and Youth Services (NEDFYS), amplified our efforts to provide mental health services for our residents. By establishing further allotted time and space for NEDFYS social services, and by continuing the co-responder model bi-weekly follow up in person follow up program for at risk residents and families, the department increased mental health referrals of 2023 by 17% for a total 889 referrals. This initiative ensured the residents of our community are provided the highest quality of services including access to mental health services. The partnership with NEDFYS has resulted in a significant reduction in crisis intervention calls for assistance (35% reduction), domestic disturbance calls (10% reduction), and domestic battery calls (10% reduction).

The department remained committed to positive community building. The police department continued to organize the weekly seasonal market in 2024 providing locally sourced food, produce, art, crafts and more. The goal of these events is to bring the community together, both as vendors and as customers, increasing interaction and dialogue with our Village residents. Officers also read to children during the summer months at the Glenside Public Library. This new event gave an opportunity for our bilingual officers to read in both English and Spanish. This event provided another venue for our officers to connect with children at a different level. Members of the Department provided monthly “Get a Clue with the Blue” presentations at the Linda Jackson Center for Senior Citizens to inform and educate the seniors on safety and crime prevention concepts and tactics. This program afforded an opportunity for positive community interaction while also providing resources to reduce the victimization of our elderly population.

The Department continued to train our officers to the highest standards. In addition to monthly online training, officers participated in hands on training with scenario-based role play in subjects such as de-escalation techniques and crisis intervention. These in-house training programs were implemented to provide the optimal training hours for officers, ensuring the State of Illinois and CALEA mandated training were fulfilled. The mandated training helps better equip our officers with the knowledge and skills expected by our residents. Members of the department continued ongoing training and development with scenario-based leadership training through tabletop exercises. In October, the police department facilitated a critical incident tabletop exercise. The tabletop exercise promoted a collaboration of all attendees to ensure communication, information, and operation in any large-scale event. This tabletop training exercise met the goal of mitigating any disruptions of operations, minimizing damages and losses, and facilitating decision making in this critical incident or emergency.

The Police Peer Support Team is an integral part of the department wellness program. To ensure the Peer Support Team provides the optimal support and assistance to employees experiencing personal and/or professional stress or crisis, the Peer Support Team instituted hands-on scenario-based training. This annual training instills the best practices to assist fellow peers when needed.

The police department’s bloodhound, Ivy, successfully completed her search dog performance evaluation in July. This accomplishment allows our Bloodhound Unit will be utilized to track criminal suspects, persons with dementia, along with locating missing and runaway children. We obtained Ivy as a puppy in 2023, through a donation from the local Cannabis Dispensary Ivy Hall, to better serve our community.

To foster and support a harmonious work environment while building trust and engagement within our police department and with members of our community, the patrol commander and patrol sergeants have conducted quarterly rides along with patrol officers. This allows for not only an observation of the patrol officer, but also a chance for one-on-one interaction with each other. This arrangement provided an opportunity to foster ideas, answer questions, and build relationships, while also encouraging transparency, community engagement, and input for our Police Department and community.

The police department established an eligibility list for the rank of police sergeant. This examination process for the sergeant rank assesses the candidate’s leadership and supervision prowess. The police sergeant eligibility list provides a platform for the department’s succession planning. The succession plan will increase organizational performance by preparing individuals for critical roles in supervisory and command positions. Officers on the eligibility list can be afforded further supervisory training, mentoring, and guidance to strengthen and build the department’s future organizational performance.

The department facilitated the recruitment of high school students and young adults to become police officers through the implementation of a police cadet program. Cadets will be taught the essentials for a career in law enforcement with a curriculum comprised of state and local laws, policing ethics, cultural awareness, decision making, crime scene control, life-saving techniques, firearms use, including the use of force, and report writing. These efforts will continue the positive community interaction while also laying the groundwork for future Glendale Heights police officers.

Officers strived to increase proactive policing and enhanced community policing efforts. Officers expanded our community engagement through increased foot patrols. The officers completed well over 2,600-foot patrols to further strengthen community interaction and relationships. This is an increase of 200% in foot patrols over 2023.



George Pappas
Chief of Police

“To serve and protect our community while enhancing trust through professional police services.”



Officers increased enforcement action in 2024. This included an increase in traffic stops, traffic citations, driving under the influence arrests, ordinance citations and parking citations. The enforcement levels in these areas reached levels not attained since 2017.

In 2024 was the 65th anniversary of the Village of Glendale Heights. Department members celebrated the incorporation and honored the Village by proudly wearing custom made 65th anniversary badges.

Looking to the future, what to expect this year

The Northern Illinois University, with input from our community residents, stakeholders, and employees, gathered information for the Glendale Heights 2022 Community Survey. Through recommendation, the police department has set goals for 2025 to meet and exceed the expectations addressed in the survey. In 2025, the police department will strive to build on our community engagement and problem-solving efforts with the following initiatives:

The Department will Institute a Police Cadet Program comprised of teens and young adults from our Glendale Heights community. This Police Cadet Program will ensure we lay the foundation and groundwork for future Glendale Heights Police Officers.
The department will recruit teens or young adults from our community to be part of the police cadet program. Six of those individuals, interested in law enforcement will be selected after an extensive background check. These six carefully chosen individuals will begin the Police Cadet Program in January 2025.

The cadet program will be focused on involvement, interaction, and training with sworn police officers. This will include officer shadowing programs, technical training, community-based involvement, skill building initiatives, and hands on training. Cadets will be taught the essentials for a career in law enforcement with a curriculum comprised of state and local laws, policing ethics, cultural awareness, decision making, crime scene control, life-saving techniques, firearms use including the use of force, and report writing. These efforts will continue the positive community interaction while also laying the groundwork for future Glendale Heights Police Officers.

Establish and maintain an exclusive 12-hour shift patrol schedule, absent any specialty assignments. This incorporates the addition of a 12-hour power shift.
To boost manpower while reducing officer burnout from shift overtime assignments, a 12-hour power shift will be implemented for 2025. This 12-hour patrol schedule should further assist with temporary specialty assignments, while also allowing for more available time to conduct other crime preventative measures.

The Department remains committed to positive community building efforts. This includes the increased community interaction.
The Department will continue to foster community relationships and interactions by maintaining a high level of officer-initiated foot patrols. Officer-initiated foot patrols enhance community interaction while reducing criminal actions. Sustaining at least 2,000 officer-initiated foot patrols will help forward this effort.

Implementation of a Simulation Training System.
The creation of a scenario-based simulation training room affords officers the ability to get hands on scenario-based training for de-escalation and decision making in critical situations. Scenario-based training in decision making and use of force is critical in the development of our officers to ensure they have the knowledge and training to perform their duties appropriately. The department has submitted a grant application to secure the simulation training system.

Replace the current rifles in the patrol vehicles with funds from Federal Asset Forfeitures.
Replace the current Bushmaster XM-15 .223 caliber rifles the Department has utilized since 2008. It is estimated, each of



these rifles has fired approximately 14,000 rounds over the past 17 years. A team comprised of our current range master, assistant range master, and SWAT member have studied and compared options for a replacement rifle. This team submitted a proposal to outfit all patrol vehicles, investigation vehicles, and school resource vehicles with a reliable weapons system. These outfitted rifles will be purchased through Federal Asset Forfeiture funds.

Continue to enhance our training efforts to meet and exceed the current Illinois State statutory requirements and the Commission on Accreditation of Law Enforcement Agencies (CALEA) mandates.
Through a combination of State certified in-house training and specialty training, we will provide our officers with the necessary knowledge, tools, and skills to exceed the State mandated training requirements. In-house instructors will be given time to develop, write, and implement new training programs to help achieve this initiative.

Provide all eligible candidates of the April 2025 Local Consolidated Election an overview of all applicable State, Federal, and Local Laws pertaining to elections.
To promote fair, respectful, and legal campaign and election efforts, each candidate for the Glendale Heights local consolidated election will be provided a guideline to ensure lawful campaign and election rules are adhered to.

The Department will continue to maintain compliance with the Commission on Accreditation of Law Enforcement Agencies (CALEA).
Continue to meet all CALEA standards for training and policy, and ensure compliance with all mandates. These standards and policies play a critical role for the operation of the department and the community’s optimal service.

It is imperative to ensure the continuous performance of the department’s essential functions and operations during an emergency or other critical circumstances. With the department’s Continuity of Operations Plan, the police administrative staff will conduct a tabletop exercise addressing this type of situation.
Conduct a tabletop training exercises at department staff meetings on scenario-based incidents with the goal of mitigating any disruptions of operations, minimizing damages and losses, and facilitating decision making in this critical incident or emergency. The primary objective of this exercise is to ensure our community is provided with the essential police functions and operations during an emergency or other critical circumstance.

Maintain Certification and Increase Operators for our Drone (Unmanned Aircraft System or UAS) Team.
Continue to advance the Police Department with the available technology, while keeping officers engaged through specialized assignments. The drone or UAS can be used to map future events and crime scenes, locate fleeing offenders, search for missing children and those with dementia, assist with event management, and locating evidence.

Each twelve-hour shift and the power shifts will have a licensed drone/ UAS operator. There will be a total of six operators who will be recertified or licensed, and an additional two officers who will attain certification. This will ensure the drone/ UAS will be accessible 24/7, when the operators take the drone/UAS out with them during their shift.

The Department will continue to strive to enhance personnel development to increase knowledge and overall performance.
The department will facilitate employee opportunities, knowledge, and skill building through specialty assignment. Numerous specialty and collateral assignments will be filled in 2025. Officers will fill positions as a DuPage Metropolitan Enforcement Group (DUMEG) agent, Problem Oriented Intelligence-led Neighborhood Team (POINT) officer, Drone (Unmanned Aircraft System or UAS) operators, and Illinois Law Enforcement Alarm System (ILEAS) Mobile Field Force officers. These opportunities will help develop officers while improving the knowledge base of the entire department.

Continue to foster and support a harmonious work environment to build trust, engagement, and camaraderie.
Conduct an open meeting with all the sworn police officers to encourage transparency, engagement, and input for our police department and community



Accreditations

The police department continues to maintain the Commission on Accreditation of Law Enforcement Agencies (CALEA) Accreditation. Our most recent assessor from CALA began our yearly assessment In October of 2024 and completed it before the end of the month. The department was again found to be in compliance. This coming year, 2025, we will have our onsite, this is done every four years; successful completion of this assessment will have the department Accredited for the 5th time. Since the departments initial accreditation in 2008 we have continuously maintained this standing.

The Glendale Heights Police Department is committed to providing resident with professional, transparent, and integral law enforcement services. Maintaining Accreditation is no easy feat, it truly is a credit to every member of the Department and reflects on the professionalism we strive for on a daily basis. For more information about the CALEA accreditation process, please visit www.calea.org or contact our Accreditation Coordinator Jasjeet Sangha at the department.

Awarded Grants

With the hiring of a new Accreditation/Grants Coordinator the Department has been busy trying to secure Local and State Grants to help in the areas of Recruitment and Retention of employees among other things. The Department was able to successfully secure over \$500,000 in funding last year with just three grants.

1. Through the Illinois Law Enforcement Training and Standards Board the Department secured funding for \$101,072.24. This was a reimbursement grant that covered the costs of Body Worn Cameras and Vehicle Dash Cams that were made mandatory under the Safety Act.
2. The Department also applied successfully for a \$366,352.20 Recruitment and Retention Grant again through the Illinois Law Enforcement Training and Standards Board. This grant was used in part to retain and reward officers that have been with the Department over 10 years. The other portion of grant was used for recruitment. The Glendale Heights Police Department launched a new Cadet program in the end of 2024. This grant allowed for the hiring of 6 cadets between the ages of 16 and 20 with the hopes they will want to continue with the Department as Officers once the graduate from the program.
3. Through the Illinois Department of Commerce and Economic Opportunity the Department secured a \$50,000 grant right after Christmas of 2024. This is also a reimbursement grant. The funding will allow the Department to purchase a MILO Simulation System. The MILO System will allow officers to train for real life scenarios in a controlled environment. “MILO-simulated scenarios are optimized to create opportunities for officers to practice their judgment skills in true-to-life situations, with all the complexity, nuance, and emotional pressures these bring. Scenarios range from relatively straightforward procedures to much more challenging situations. As first responders, officers can manage the incident while awaiting the arrival of mental health professionals or others trained in critical incident management. Critical incident management is more than engaging in an intervention – it requires the responder to use their full set of skills (everything from gauging the reaction of individuals to stress management) in order to ensure the best possible outcome.”

It’s About Community

The Glendale Heights Police Department is committed to keeping residents informed and engaged through various community programs and initiatives.

Neighborhood Watch Program

The Police Department continues to sponsor the Neighborhood Watch Program, ensuring residents receive important crime prevention tips. In 2024, monthly newsletters were distributed to members via CodeRed, and meetings were held throughout the village. These gatherings provided a platform for residents to voice concerns and receive updates on local crime trends.



Prescription Medication Drop-Off

The prescription medication drop-off box in the main lobby of Village Hall remains a valuable resource for residents to safely dispose of unused or expired medications.

Narcan Vending Machine

In partnership with the DuPage County Health Department and ROSC DuPage, the Glendale Heights Police Department provides a free, 24/7 Narcan Vending Machine at Village Hall. This life-saving resource is accessible to anyone in need.

Emergency Notification Systems

Through the Smart 911 program, residents can add personal and household details to the E911 system. The CodeRed system allows the Village and Police Department to send emergency notifications via phone, email, or text, either village-wide or to specific areas. This system is also used in collaboration with the Linda Jackson Center for Senior Citizens to conduct well-being checks during extreme weather conditions.



Safe Exchange Zone

To enhance safety during online transactions, the Police Department offers a “Safe Exchange” location in the Village Hall parking lot. Equipped with 24/7 video surveillance, this designated area helps prevent unsafe encounters and illegal activities.



It's About Community

It's About Community

Child Passenger Safety Program

The department has five Certified Child Passenger Safety Technicians who provide car seat inspections and installations. Parents and caregivers receive hands-on education on proper child restraint system use.

Know Your Officers

Each newsletter features a “Know Your Officers” segment, introducing a Glendale Heights Police Officer with a brief biography, photo, and insight into their role in the department.

Special Olympics Fundraisers

The Police Department proudly supports the Illinois Special Olympics, participating in fundraisers such as Cop on a Rooftop, No Shave November, and the Polar Plunge.

Community Events

- Safety Town Easter Egg Hunt: Pre-registration ensured a smoother event and fair distribution of Easter eggs.
- Glendale Heights Seasonal Market: Held at Veterans Memorial Park on Thursdays, with winter sessions inside the Sports Hub.
- Safety Town Summer Classes: For over 29 years, children aged 5-7 have learned about safety topics, including fire, bike, and bus safety.
- Junior Police Academy: The 17th annual program gave 5th-8th graders hands-on experience with police work.

- Citizen’s Police Academy: In its 26th year, this program offered residents insight into police operations.
- Movie with a Cop: Officers distributed popcorn and refreshments while enjoying movies with children and families.
- National Night Out: The 27th annual event featured food, entertainment, and community engagement with various local organizations.
- Charity Golf Classic: Officers assisted in organizing this fundraiser, benefiting children’s charities through FOP Lodge 52.
- Cops and Bobbers Fishing Derby & Park Parties: These events fostered positive community interactions in a fun, relaxed setting.
- Family Health and Safety Fair: Officers shared crime prevention information at this educational community event.
- Safety Town Halloween: Over 2,100 children participated in this trick-or-treating event, featuring a decorated station competition.
- Heroes & Helpers: Formerly “Shop with a Cop,” this program, sponsored by Target, provided holiday shopping for local children, with officers and volunteers making the season brighter.
- Christmas Sharing Program: The Police Department helped provide grocery store gift certificates and holiday presents to over 120 families and 300 individuals.
- Brittany’s Trees Event: Officers delivered and planted more than 50 holiday trees, raising funds for the Sudden Arrhythmia Death Syndrome Foundation.
- Coat Drive: Partnering with Family in Faith Church, the department collected and distributed warm coats to those in need.
- Through these initiatives, the Glendale Heights Police Department remains dedicated to community safety, engagement, and support.





The police department's comfort dog Benjamin continued to provide support for our community members. Benjamin worked with the Glendale Heights community to bring comfort and calmness to those dealing with crisis, trauma, tragedy, and any other demanding situations. Through his presence and peacefulness, Benjamin was awarded the coveted Champion of Hope at May NEDFYS Champion of Hope breakfast.

BENJAMIN



IVY



Ivy our Bloodhound successfully completed her search dog performance evaluation in July. This accomplishment allows our Bloodhound unit to be utilized to track criminal suspects, persons with dementia, along with locating missing and runaway children. We obtained Ivy as a puppy in 2023, through a donation from the local Cannabis Dispensary Ivy Hall, to better serve our community.





INDEX CRIME REPORTS

Since 1930, the FBI has collected and compiled data to use in understanding and improving law enforcement administration, operation and management and to indicate fluctuations in the level of crime in America. This is accomplished through Uniform Crime Reports (UCR). The FBI does not collect the data itself. Rather, law enforcement agencies across the United States provide the data to the FBI, which then compiles the Reports. Each month, law enforcement agencies report the number of known index crimes in their jurisdiction to the FBI. While national reporting is not mandated, many states have instituted laws requiring law enforcement within those states to provide UCR data. Illinois is one of those states.

For reporting purposes, criminal offenses are divided into two major groups: Part I offenses and Part II offenses. In Part I, the UCR indexes reported incidents in two categories: violent and property crimes. Aggravated assault, forcible rape, murder and robbery are classified as violent while arson, burglary, larceny-theft, and motor vehicle theft are classified as property crimes.

In Part II, the following categories are tracked: simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy and weapons offenses.

This section presents Glendale Heights crime data. The emphasis is on 2024 crime data totals; however, totals for the previous 4 years are provided for comparison.

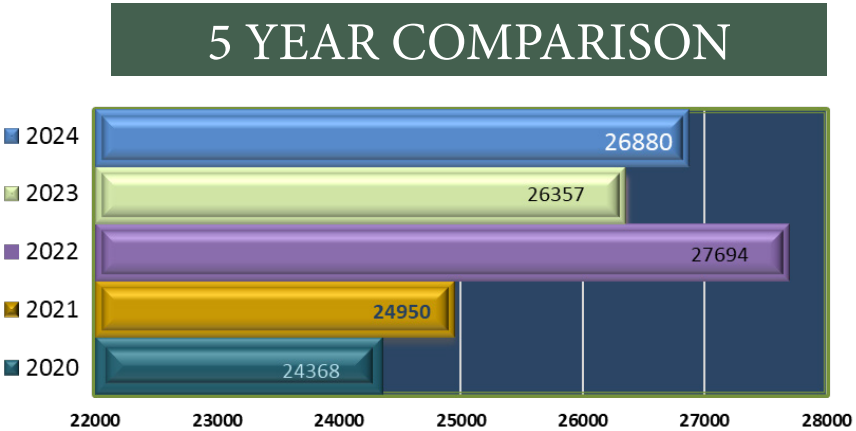
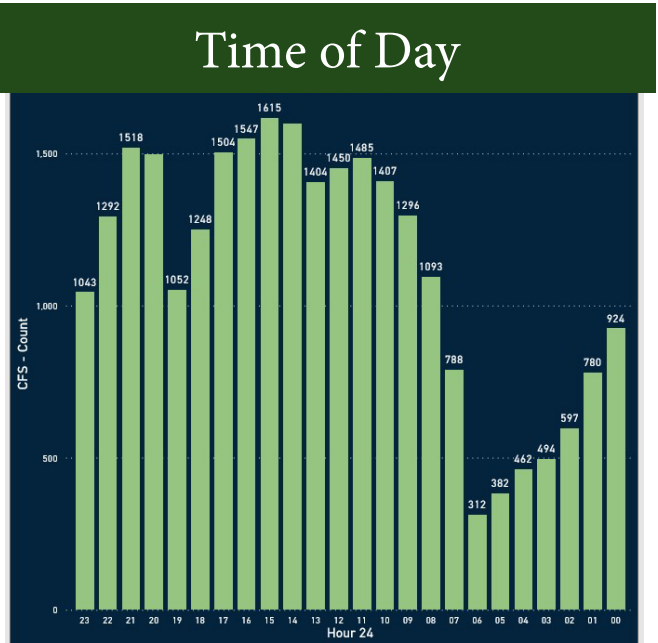
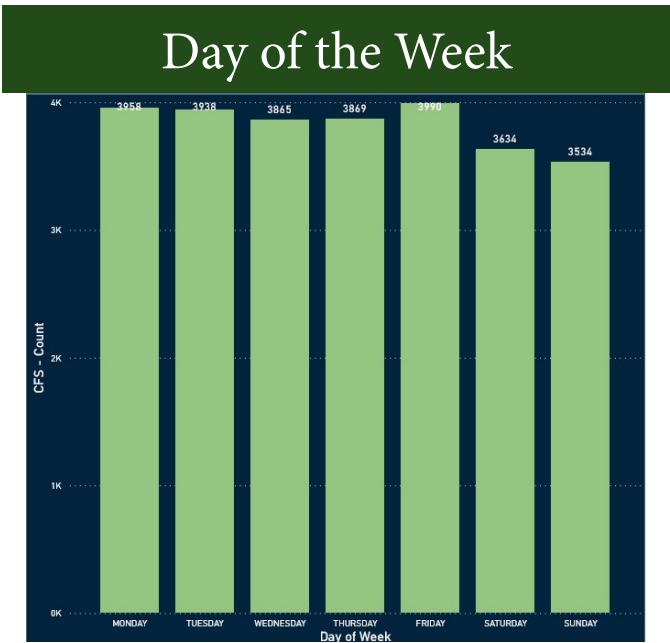
Part I index crimes increased by 66, which is a 18.33% increase from 2023’s numbers. There was an increase in overall Thefts, Burglaries and Motor Vehicle Thefts reported which accounted for our total Increase overall. The clearance rate for Part I crimes in 2024 increased 32% compared to 2023.

Part II crimes in 2024 decreased by 97, which is a 7.9% decrease from 2023. All the other categories remained consistent. The clearance rate for Part II crimes in 2024 increased 6.2% compared to 2023.

CALLS FOR SERVICE

Calls for service are generated when an individual requests police assistance or intervention. These requests come through Addison Consolidated Dispatch Center (ACDC) by contacting ACDC directly or from an officer who is directly on the scene of an incident in progress. In 2024, the Glendale Heights Police handled 26,880 calls for service. This is a 1.98% increase in calls for service compared to 2023.

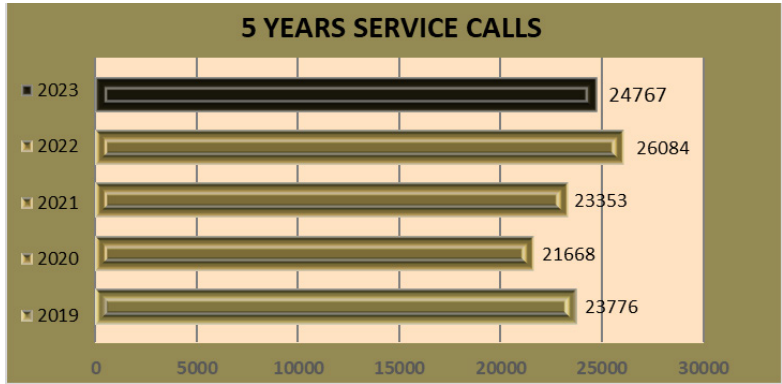
The following charts break down calls for service by day of the week, hour and year. On average, Friday is the busiest day of the week with 3,990 total calls for service, followed closely by Monday with 3,958 calls. Sunday shows as the least busy day with 3,534 calls. The busiest time of day for calls is 3:00 p.m.



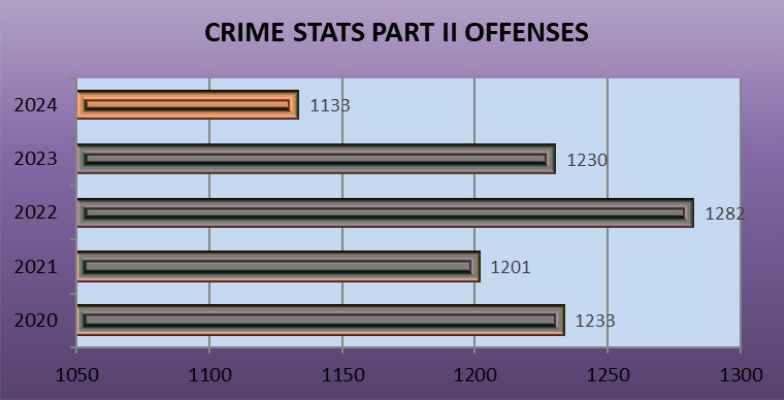
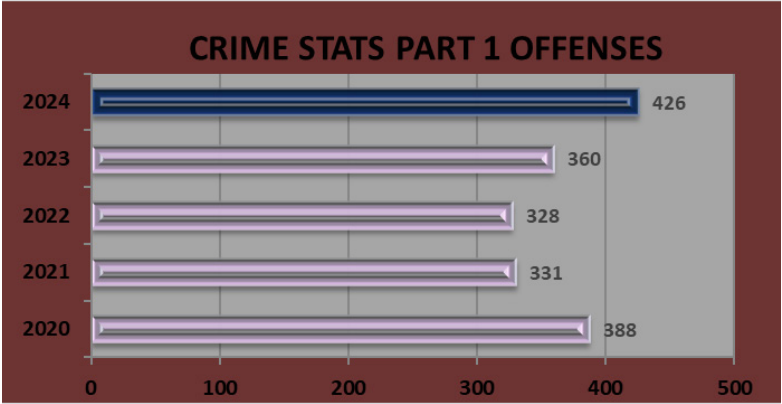


Crime and Arrests

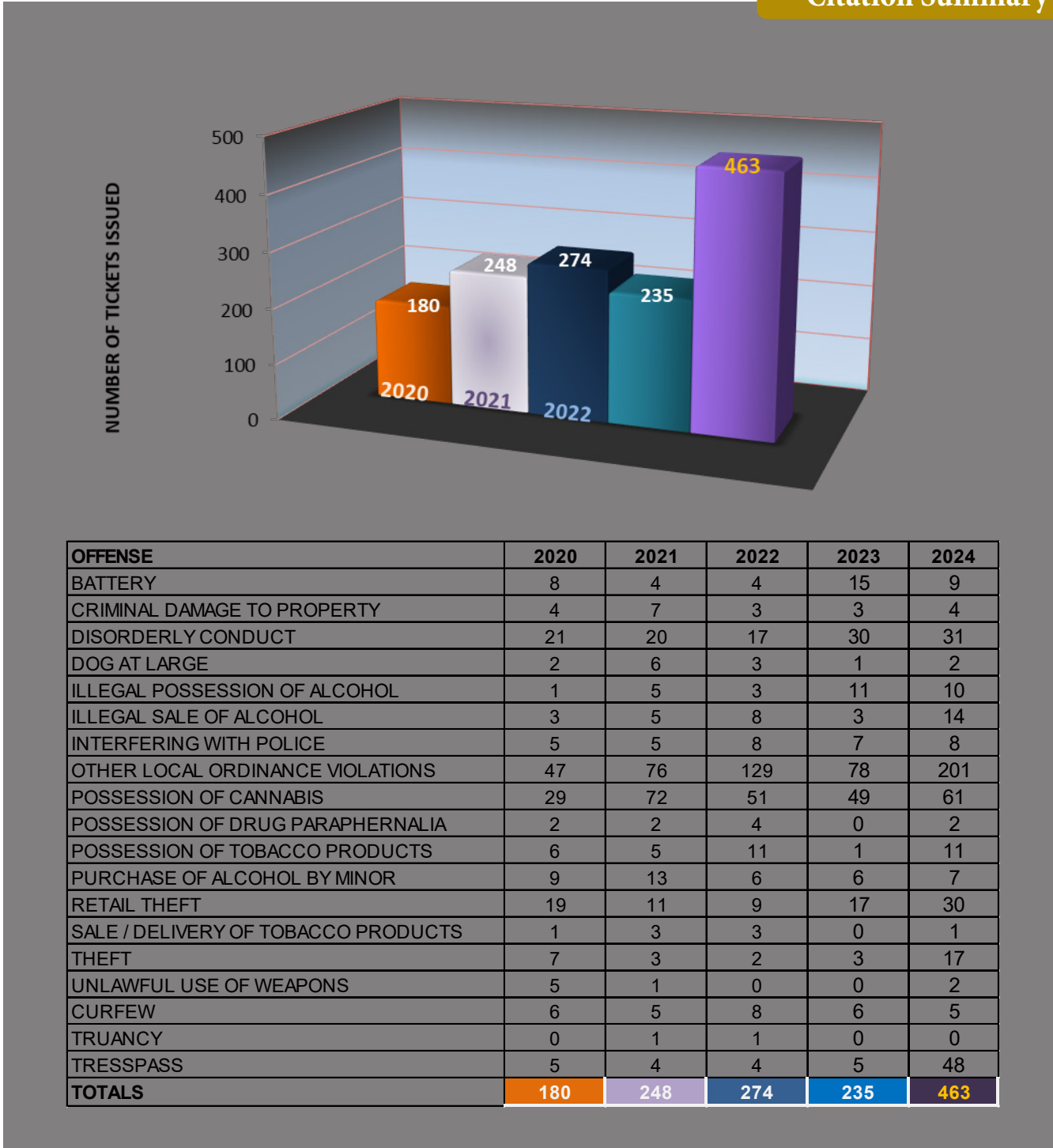
Citation Summary



ARRESTS	2024	2023	2022	2021	2020
Part I	87	66	42	51	54
Part II	443	417	434	159	310
Felony	84	98	102	71	98
Misdemeanor	174	191	204	186	264
DUI	69	65	57	20	59



Non-Traffic Tickets
By Violation

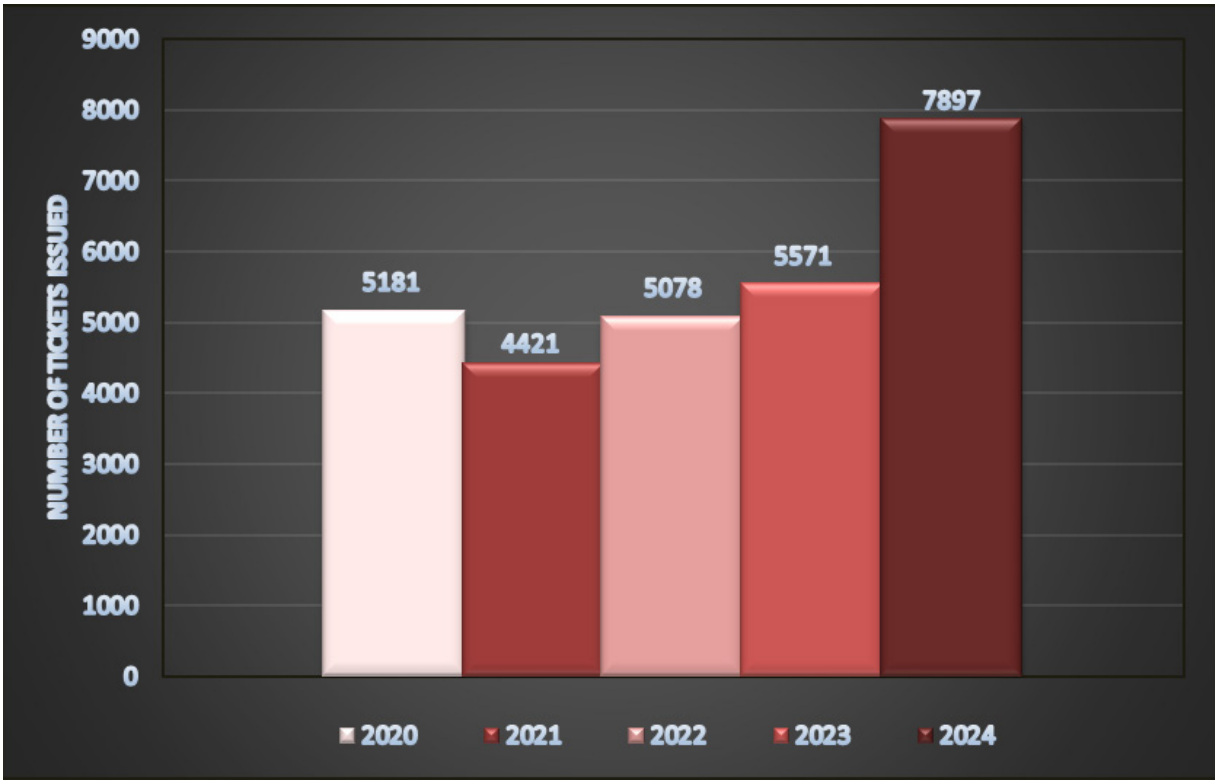
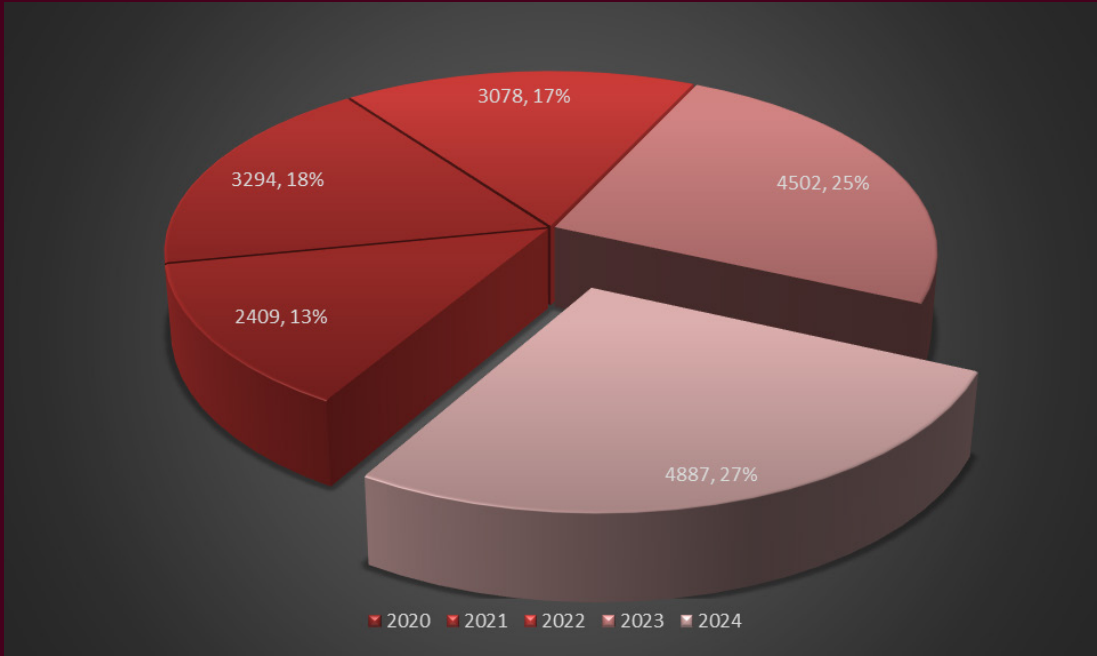


2024 Service Calls and Activities		2024 Part II Offenses		2024 Part I Offenses	
Alarms	631	Assault / Battery	332	Homicide	0
Animal Complaints	512	Deceptive Practice	49	Criminal Sexual Assault	19
Assist Ambulance/Fire	1462	Identity Theft	48	Robbery	3
Assist Citizen	2612	Criminal Damage	83	Agg. Assault / Battery	22
Assist Other Agencies	785	Weapon Offenses	9	Burglary - Residential	12
Disturb Noise / General	1143	Sex Offenses	19	Burglary - Other	12
Domestic trouble	159	Drug Laws		Burglary - Motor Vehicle	22
Motorist assist	470	*Cannabis	40	Theft/Retail Theft	313
Missing Persons	39	*Controlled Substances	19	Motor Vehicle Theft	22
Suspicious Noise/Person/Veh	1009	*Paraphernalia	3	Arson	1
Traffic offenses	795	Offenses Involving Children	2		
Death invest	23	Driving Under the Influence	69		
Bar Checks	413	Liquor Law Violations	1		
Extra watches	419	Disorderly Conduct	130		
Foot Patrols	2663	Suspended / Revoked Drivers	128		
Traffic Studies	357	All Others	201		
Traffic Stops	7161				
All Others Department Activities	1678				
2024 Total	22331		1133		426



Vehicle Code Violation

Parking Tickets by Violation

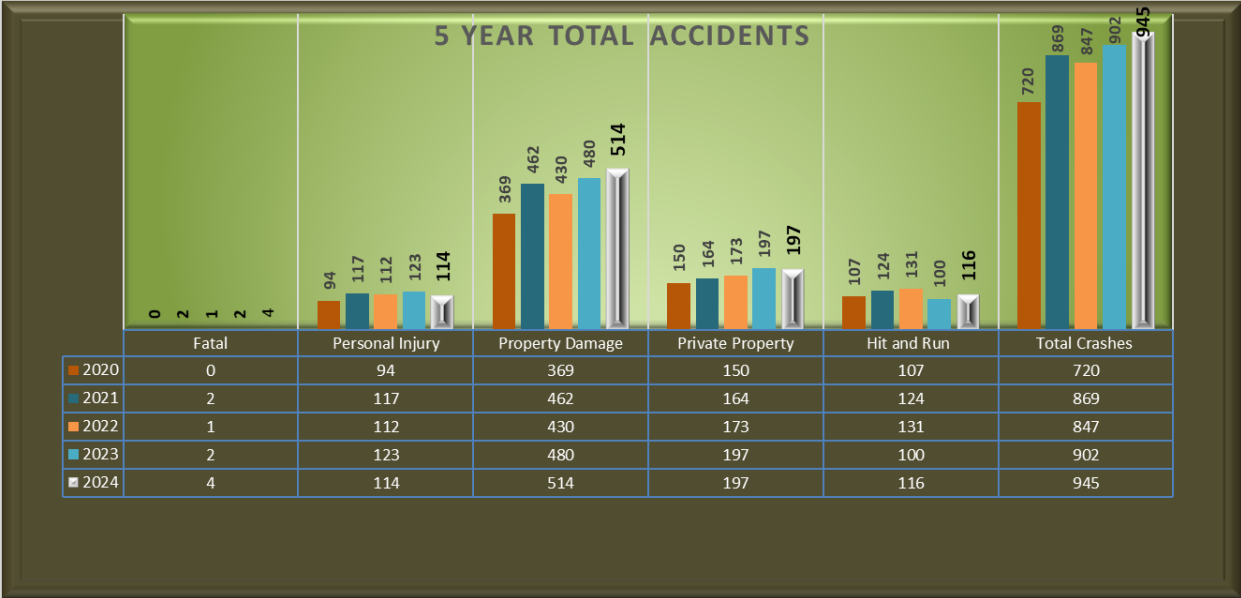


VIOLATION	2020	2021	2022	2023	2024
CHILD RESTRAINT	10	24	9	22	41
DRIVING WHILE LICENSE SUSPENDED	74	115	131	133	106
EQUIPMENT VIOLATIONS	47	96	95	124	200
FAILURE TO GIVE INFORMATION (ACCIDENTS)	9	8	11	3	7
FAILURE TO SIGNAL	8	28	29	58	27
FAILURE TO YIELD: LEFT	30	36	38	55	51
FAILURE TO YIELD: OTHER	29	55	39	53	71
ILLEGAL TRANSPORTATION OF LIQUOR	27	16	5	6	14
IMPROPER LANE USAGE	85	87	71	67	84
NO INSURANCE	454	588	583	705	809
NO SEAT BELT	41	42	29	49	76
NO VALID DRIVERS LICENSE	84	118	110	201	232
OTHER	31	147	112	271	283
OTHER MOVING VIOLATIONS	155	160	100	155	282
REGISTRATION VIOLATIONS	172	389	344	696	678
SPEEDING	606	603	459	660	638
TOO FAST FOR CONDITIONS	229	252	230	238	224
TRAFFIC SIGN VIOLATION	31	236	304	192	374
TRAFFIC SIGNAL VIOLATION	145	53	73	129	127
CELL PHONE VIOLATIONS	73	85	73	275	321
CANNABIS IVC	38	24	7	0	9
CANNABIS CIVIL	31	38	11	13	17
OVERWEIGHT VIOLATIONS	*	94	215	397	216
TOTAL	2409	3294	3078	4502	4887

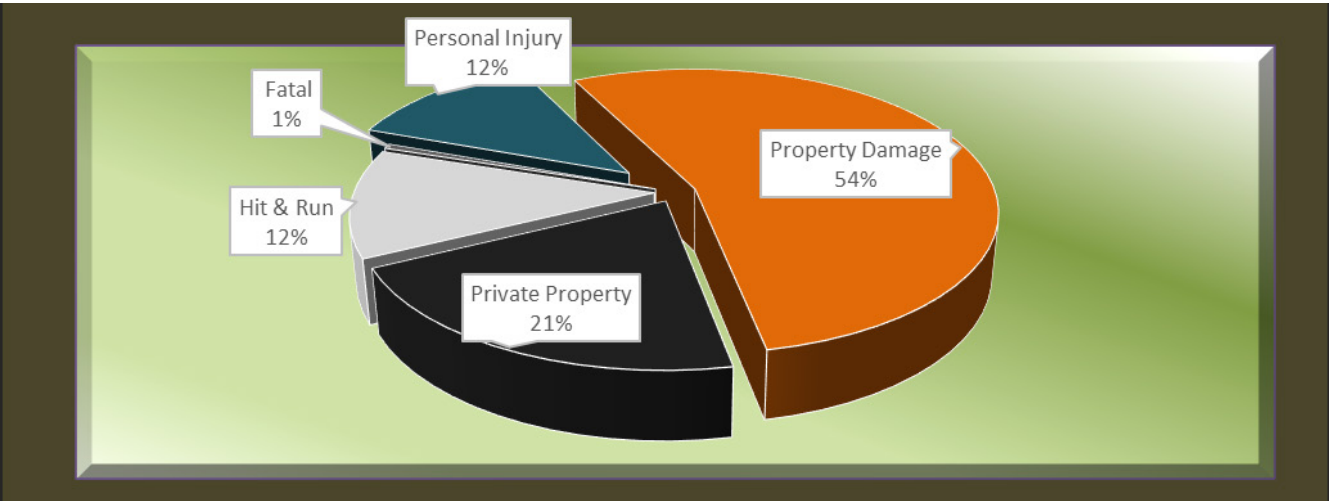
TYPE	2020	2021	2022	2023	2024
COMMERCIAL VEHICLES	307	28	49	104	117
DOG AT LARGE	40	46	33	51	79
EXPIRED LICENSE PLATES	115	237	361	439	734
FIRE LANE	188	36	48	56	111
HANDICAPPED PARKING	105	67	63	80	84
ILLEGAL PARKING	864	650	747	992	1685
NO VILLAGE STICKER	1014	703	539	636	903
OTHER	198	86	87	179	188
OTHER ANIMAL VIOLATIONS	52	49	39	54	74
BLOCKING SIDEWALK	167	57	51	127	178
SNOW PARKING VIOLATION	578	760	958	132	492
BETWEEN 2:00 AM & 6:00 AM	748	233	214	354	636
STREET MAINT/NO PARKING	805	1469	1806	2189	2582
NO SAFETY STICKER	N/A	N/A	83	178	34
TOTALS	5181	4421	5078	5571	7897



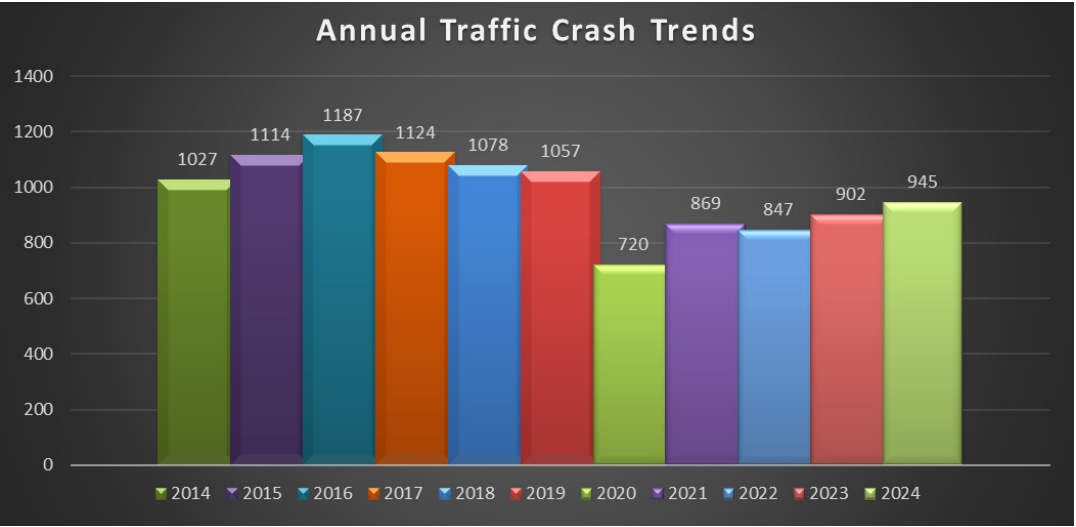
Accident Summary



	2020	2021	2022	2023	2024
Fatal	0	2	1	2	4
Personal Injury	94	117	112	123	114
Property Damage	369	462	430	480	514
Private Property	150	164	173	197	197
Hit and Run	107	124	131	100	116
Total Crashes	720	869	847	902	945



Traffic Study



The Glendale Heights Police Department continues to exercise strict enforcement of traffic laws. Traffic stops made by the department increased in 2024 to 7,161. An increase of 4.89% compared to 6,827 in 2023. Traffic citations increased from 4,502 in 2023 to 4,887 in 2024, a 8.55% increase.

The department continues to exercise strict enforcement against impaired driving. The department applied for and received a Sustained Traffic Enforcement Program (STEP) grant through the Illinois Department of Transportation. The goal of the grant is to save lives and reduce injuries resulting from motor vehicle crashes by increasing safety belt compliance and reducing the incidence of driving impaired. The grant allows the department to hire officers back on overtime during holidays when violations increase. The department continues to exercise strict enforcement against impaired driving. The number of DUI arrests made by the Glendale Heights Police Department has increased in the past several years. There were 69 DUI arrests in 2024, which increased slightly from 2023 with 65 arrests, and is the highest total DUI arrests by the Department since 2017. There were 9 DUI crashes in 2024 compared to 18 in 2023, 15 in 2022, and 14 in 2021. DUI crashes made up .96% percent of the total crashes the department handled in 2024.

There were 945 crashes reported in 2024, compared to 902 crashes reported in 2023, which represents a 4.76% increase in the number of crashes. There were 4 fatal crashes in Glendale Heights in 2024, compared to 2 in 2023, an increase of 100%. The chart indicates injury crashes decreased with 114 reported in 2024 compared to 123 in 2023. Hit and run crashes increased 16 percent to 116 in 2024, compared to 100 in 2023. The number of private property crashes was 197 in 2024 compared to 197 in 2023.

The chart above represents crash totals from 2014 through 2024. In 2014, there were 1,027 crashes reported. This number increased to 1187 in 2016, the highest total in the past 10 years. In 2019, the number of crashes decreased slightly to 1057.

- Intersections with the highest crash rates
1. Army Trail Rd/Bloomington Rd
 2. North Ave/Glen Ellyn Rd
 3. North Ave(IL 64)/Bloomington Rd



Patrol Operations

The Patrol Division is the largest and most visible function of the Department. Patrol officers are responsible for responding to calls for service, the protection of life and property, patrol of an assigned area to enforce laws and ordinances, regulate traffic, control crowds, prevent and investigate crime, and arrest violators. Patrol officers are expected to respond to situations that may arise while they are on duty and are the first point of contact with the public.

Patrol officers work 12 hour shifts with the exception of the officers assigned to the Bloodhound Unit, Truck Enforcement and the Problem Oriented Intelligence-Led Neighborhood Team (POINT) who work 10-hour shifts. Each patrol officer is assigned to one of four geographical areas/beats for the year following a Community Oriented Policing model.

The current manpower allocation for the Patrol Division is thirty-seven (37) officers, six (6) sergeants, four (4) community service officers (CSO's) and five (5) part-time officers. The canine handler is assigned to the Patrol Division and is responsible for the Department Bloodhound (Ivy). Two (2) patrol officers are assigned as Truck Enforcement officers. Two (2) patrol officers are assigned to POINT, whose mission is to identify specific problems within the Village and address them through directed enforcement, community partnerships and collaboration with other Law Enforcement Agencies. One (1) sworn member retired in 2024 and six (6) officers resigned. Ten (10) new officers were hired to fill the vacancies in the Patrol Division.

To meet the needs of the Department and community, the Glendale Heights Police Department assigns qualified officers to specialized assignments. Specific in-service training is required to improve an officer's proficiency in performing the duties and responsibilities of the assignment. Of the thirty-seven (37) officers assigned to the Patrol Division, fifteen (15) are Evidence Technicians, twelve (12) are Field Training Officers two (2) Community Service Officers are also Field Training Officers, twenty-two (22) are Juvenile Specialists, and eleven (11) are firearms instructors. Retirements, promotions and assignment of officers from the Patrol Division to Investigations has reduced the number of officers assigned to specialty positions, and the Department strives to continue training qualified officers to perform these necessary functions.

Patrol officers and patrol sergeants are responsible for identifying crime trends

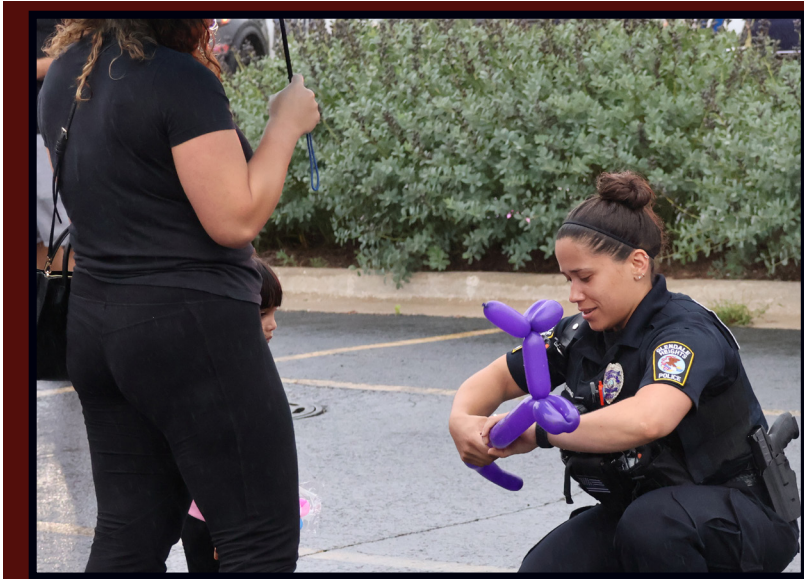
and chronic nuisance locations where repeat calls for service tend to impede officers from handling other needs. In addition, the Department utilizes a Nuisance Abatement Program and regular crime analysis to identify problem locations and crime trends. A strategy to use information from these identified trends to address the underlying problems has proven to be beneficial in providing longer-term solutions, which in turn, frees officers to focus on the needs of citizens throughout the Village.

Several members of the Patrol Division received awards for their outstanding performance in 2024. Officers received ten (10) Honorable Mentions, which were awarded for such actions as swimming out to a submerged vehicle in an effort to preserve life, and their investigative skill in apprehending two violent offenders who were involved in an aggravated discharge of a firearm incident in another jurisdiction and were hiding in town. One (1) officer received a life-saving award for his efforts to save the life of a resident in cardiac arrest. Twenty-seven (27) officers received awards from the Alliance Against Intoxicated Motorists (AAIM) in recognition of their DUI enforcement efforts. These officers demonstrated in great degree the characteristics of selflessness, personal courage and devotion to duty.



Police Commission/Recruitment

Recruiting and Internships; we continue to work closely with the Police Commission to recruit, select, and hire qualified police officers. This remains one of the highest priorities for the department. During 2024, the Police Commission conducted two (2) Police Officer Eligibility Exams and selected nine (9) candidates and one (1) lateral transfer, who are currently employed with the Department.





Use of Force

The 2024 Use of Force analysis reviewed twenty-five (25) events where members of the Glendale Heights Police Department applied force to individuals. The twenty-five (25) use of force events were a decrease of five (5) in comparison to 2023. In the twenty-five (25) events, thirty-one (31) subjects were involved. Of those thirty-one subjects, four (4) reported an injury during the incident and one (1) of those subjects received medical assistances for minor injuries. The reported injuries consisted of minor scrapes or abrasions. Fifty-eight percent (58%) of involved subjects were under the influence of alcohol or drugs, emotionally disturbed, and/or had prior contacts/criminal history knowledge. A subject's mental state was a factor in a large number of incidents requiring officers to take defensive action during 2024 and remains an identified pattern as in the past three years.

Officer injuries decreased again in 2024 from six (6) injured officers in 2023 to four (4) officer injuries in 2024. The injuries to the officers were minor in nature and one (1) of the officers received medical treatment. In reviewing the incidents of injury in 2024, all of the injuries occurred during the apprehension of offenders who were intoxicated and/or resisting arrest.



Defensive actions by officers during calls for service continue to occur in an extremely low percentage. In 2024, the combined total of traffic stops and calls for service/cases initiated was 27,978. The twenty-five (25) use of force events during the year equated to only 0.09% of those citizen contacts. When subjects compel officers to utilize defensive actions, the action taken usually involves weaponless tactics such as takedowns and joint manipulations. In 2024, officers utilized weaponless tactics in sixty percent (60%) of the incidents requiring defensive actions.

Each use of force is initially reviewed by the member's immediate supervisor. After the initial review, a Use of Force Review Board is assembled to review the incident to determine if the officer followed Department Policy and the appropriateness of the force used to the incident. All of the uses of force applied to individuals in 2024 were determined to be within Department Policy and appropriate to the incident.

Statistical data of assaults on sworn officers has been monitored since 2017. Assaults on law enforcement officers are critical events that significantly impact the safety of public safety personnel. In 2024, the Assault on Sworn Officer Analysis identified five (5) incidents involving five (5) subjects committing assaults on six (6) sworn officers. Fortunately, none of the officers were injured during the assaults.

The Glendale Heights Police Department has instituted a Crisis Intervention Team and as of January 1, 2025, every eligible sworn officer has received crisis intervention training in an attempt to better help subjects suffering from mental and emotional problems.

Investigations

The Investigations Section is comprised of five (5) General Assignment Detectives, three (3) School Resource Officers, one (1) Special Agent assigned to the DuPage County Metropolitan Enforcement Group (DUMEG), and one (1) Investigative Aide. This section is supervised by a Sergeant and is part of the Support Division.

General Assignment Detectives are responsible for the follow-up investigation of felony criminal cases, major incidents, and the gathering of criminal intelligence. Two General Assignment Detectives are assigned to the MERIT Major Crimes Task Force, which is a multi-jurisdictional police taskforce that aids local police departments during complex, multi-jurisdictional investigations in DuPage County. One General Assignment Detective is assigned to the Internet Crimes Against Children (ICAC) Task Force, which is a national network representing over 5,400 federal, state, and local law enforcement, dedicated to investigating, prosecuting and developing effective responses to internet crimes against children.

School Resource Officers (SRO) act as the liaison between the area schools and the Police Department. One SRO is assigned to each of the two middle school districts, Marquardt District 15 and Queen Bee District 16, located within the Village. The officers are responsible for conducting educational classes in drug, and alcohol awareness through the D.A.R.E. (Drug Abuse Resistance Education) program. The third department SRO is dedicated to Glenbard High School District 87. This officer acts as a liaison for the police department at each of the three different public high schools (Glenbard North, Glenbard East and Glenbard West) that our residents attend.

One officer, who serves as an Illinois State Police Special Agent, is assigned to the DuPage Metropolitan Enforcement Group (DuMEG). The Special Agent works at DuMEG in an undercover capacity investigating vice crimes and illegal narcotics sales throughout DuPage County and the State of Illinois.

The Investigative Aide is responsible for conducting background investigations for sworn police applicants and non-sworn police personnel (Records Technicians, Community Service Officers, Police Cadets, and Interns). The Investigative Aide also manages sex offender and violent offender registration, analyzes weekly crime reports and statistics, works with the department comfort dog, and assists the General Detectives and School Resource Officers with major investigations.



Major Case Summary

During 2024, the members of the Investigations Section were assigned or initiated 543 cases or assignments which required investigation. These cases represented 48 different crimes or assignments. The following list represents some of the more serious investigations handled by the Investigations Section

GHPC230003 - Criminal Sexual Assault

In January of 2023, Glendale Heights Police Department Officers and Detectives met with a victim who reported she attended a friend's New Year's Eve party on the 100 block of Armitage Ave. While at the party the victim noticed she was becoming intoxicated and went to lay down in one of her friend's bedrooms. As the victim slept in the bedroom a male subject entered the bedroom and began sexually assaulting the victim. A friend of the victim walked into the bedroom and observed the male subject assaulting the victim. Glendale Heights Police Department Detectives met the victim at the hospital, where an emergency room nurse completed a sexual assault kit. During the investigation, Detectives conducted a search of the residence, collecting additional evidence from the crime scene, and completed numerous interviews with subjects at the party. The Illinois State Police Crime Lab was able to process the sexual assault kit test and located DNA from a male subject. Based on several interviews and the DNA hit, a suspect was identified as Michael Paulin. The DuPage County State's Attorney's Office reviewed the investigation and approved two counts of Criminal Sexual Assault against Paulin. Glendale Heights Police Department Detectives completed an arrest warrant for Paulin, and he was taken into custody.

GHPC2302593 - Drug Induced Homicide

In September of 2023, Glendale Heights Police Department Officers and Detectives responded to the 1200 block of Raleigh Court for a suspicious death investigation, which was the result of a drug overdose. The victim's girlfriend reported finding her boyfriend, the victim, deceased inside the residence, after being unable to reach him for several hours. In the victim's bedroom Glendale Heights Police Department Investigators recovered several items of drug paraphernalia, drug packaging and a white powdery substance, consistent with heroin. The victim's family stated the victim formerly suffered from drug abuse and they suspected he may have relapsed. Detectives located the victim's cell phone and were able to access the phone which they used to locate messages between the victim and a suspect discussing a drug transaction. The detectives were able to identify, locate and conduct surveillance on the suspect, Donnell Boatman, which lead to a traffic stop on the suspect's vehicle. A K9 narcotics hit on the vehicle lead to the suspect being taken into custody for possession of a controlled substance. Investigators were able to locate several unique plastic bags containing heroin, which matched those recovered in the victim's apartment. Additional examination of Boatman's phones led to location data placing Boatman and the victim near each other shortly after discussing the drug transaction and before the victim's death. The detectives were able to obtain surveillance video of the drug transaction along with additional GPS location data which confirmed Boatman and the victim were at the same location during the timeframe of the drug transaction. The DuPage County State's Attorney's Office reviewed the facts of the investigation and approved one count of Drug Induced Homicide against Boatman. Glendale Heights Police Department Detectives obtained an arrest warrant for Boatman, and he was taken into custody without incident. Boatman plead guilty prior to going to trial.

GHPC2400198 - Aggravated Arson

In January of 2024, Glendale Heights Police Department Officers and the Glenside Fire Protection District responded to a business, in the 1600 block of Bloomingdale Rd, for an active fire inside of the business. Upon arrival, it was determined a several shelving units inside of the store were fully engulfed in flames. Glenside Fire Protection District was able to extinguish the fire, which caused over \$10,000 in damage to the business. Glenside Fire Protection District

Arson Investigators along with Glendale Heights Police Department Detectives began investigating the cause of the fire. The investigation revealed 8-10 people entered the store after leaving a neighboring business. The store's interior video showed one of the subjects light several bags of chips on fire with a personal blow torch which quickly spread throughout the store. Additional video showed the subject leave the area in an Uber. Glendale Heights Police Department Detectives were able to track the suspect to a local hotel where he was staying for a business retreat. Investigators responded to the hotel and were able to locate and identify the subject from the video as Anish Premkumar. The DuPage County State's Attorney's Office reviewed the case and approved one count of felony Arson against Premkumar. Premkumar was taken into custody and later plead guilty during his court proceedings.

GHPC2400010 - Aggravated Possession of Stolen Motor Vehicle

In January of 2024, three vehicles were stolen from the southwestern portion of Glendale Heights near the area of President St. and Armitage Ave. Glendale Heights Police Department Detectives worked together to canvas the area for video and witnesses, which lead to them locating video of the suspected offender. Upon recovery of the stolen vehicles, the investigators were able to locate additional video and evidence which lead to them developing a person of interest who was previously involved in numerous vehicle thefts. Through a search warrant, the investigators collected GPS tracking data which placed the subject in the area of all three of the vehicle thefts. The Glendale Heights Police Department Problem Oriented Intelligence-led Neighborhood Team and the Investigations unit worked together to conduct overnight surveillance on the suspect's residence which led to his eventual arrest. During an interview with Glendale Heights Police Department Detectives, the suspect, Cleveland James, admitted to stealing the three vehicles from Glendale Heights along with four additional vehicles, which were stolen from Carol Stream. The DuPage County State's Attorney reviewed the facts of the investigation and approved seven felony counts of Aggravated Possession of a Stolen Motor Vehicle against James. Glendale Heights Police Department Detectives obtained an arrest warrant for James, who fled the area and is still at large.

GHPC2400690 - Armed Robbery

In March of 2024, Glendale Heights Police Department Officers and Detectives responded to a business, in the 1400 block Bloomingdale Rd, for an armed robbery which had occurred shortly before the officer's arrival on scene. The store employee reported to investigators an unknown male subject entered the business and pointed a handgun at him, while demanding money from the cash register. The subject proceeded to take cash from the register and fled the store southbound on foot. Glendale Heights Police Department detectives were able to retrieve video of the suspect from inside the store and proceeded to canvas the area for additional video. Detective located exterior video footage which showed the suspect flee on foot westbound along Armitage Ave before getting into a car which was waiting for him, parked on the street. Through use of the Glendale Heights Police Department Flock camera system, the investigators were able to identify the vehicle during the robbery. Detectives responded to the vehicle owner's residence where they seized the vehicle. The vehicle was towed back to the Glendale Heights Police Department, and a search warrant was obtained for the vehicle. Detectives collected several DNA swabs from within the vehicle along with cash which was suspected to have been taken from the case register. The registered owner, Ajaykumar Parajapati, was interviewed in regard to the robbery and admitted to driving another subject, Dikshitkumar Patel, to the store. Parajapati stated Patel asked him to drive him to numerous businesses and would pay him several hundred dollars in cash each time. Detectives were able to obtain video and Patel's cell phone location information which confirmed he was in the area during the commission of the robbery. Patel fled the area once detectives attempted to interview him about the robbery. An arrest warrant for theft was issued for Patel who is still at large.

Major Case Summary Cont.

GHPC2401058 - Harboring a Fugitive

During May of 2024, the US Marshals Fugitive Task Force, Chicago Police Department and the Glendale Heights Police Department worked together to locate Xavier Tate Jr, the suspect wanted for the murder of Chicago Police Officer Luis Huesca, who was staying with a friend, Malik Murphy, in the 500 block of Gregory Ave. Working together, the joint agencies were able to make entry into the residence and take Tate and Murphy into custody. Glendale Heights Police Department investigators and Chicago Police Department detectives interviewed the suspects, and it was determined Murphy knew Tate was wanted for the murder of Officer Huesca and he knowingly allowed him to stay with him at his residence. The DuPage County State's Attorney reviewed the facts of the investigation and approved one count of Concealing or Aiding a Fugitive against Murphy.

GHPC2401132 - Fatal Vehicle Crash/Leaving the Scene of an Accident

In May of 2024, Glendale Heights Police Department Officers, Detectives, and the DuPage County MERIT Crash Reconstruction Team responded to the intersection of Bloomingdale Rd and Jacobsen Ave for a hit-and-run vehicle versus pedestrian traffic crash. Upon arriving on scene, the officers determined the pedestrian involved in the crash was deceased. The offending driver fled the scene in his vehicle prior to police arrival. While the MERIT Crash Reconstruction, the DuPage County Coroner's Officer, and Glendale Heights Police Department Detectives were on scene, a subject, Hunain Shah Syed, walked into the Glendale Heights Police Department lobby stating he was the driver involved in the traffic crash. Glendale Heights Police Department Detectives met with Syed, who agreed to speak with the detectives about the crash. Syed told the investigators after the crash he drove the vehicle to his residence in Wheaton where he parked the vehicle in the residence's garage. Glendale Heights Police Department and MERIT investigators responded to the residence and located the vehicle, which had visible damage consistent with the crash. The vehicle was towed to the Glendale Heights Police Department, where investigators processed it for evidence and conducted a mechanical inspection. Syed was charged with one count of Failure to Report an Accident involving a Death, Failure to Reduce Speed, and Operating a Vehicle with Suspended Registration for Non-insurance.

GHPC2401267 - Commercial Burglary

In May of 2024, Glendale Heights Police Department Officers and Detectives responded to a business on the 500 block of North Ave for a report of a commercial burglary. During the incident, a male subject forced entry into the building and stole several thousand dollars worth of jewelry from a display case. Once on scene, officers were able to collect fingerprint evidence and camera footage from the business. Glendale Heights Police Department detectives began checking the area for additional video footage as well as checking local pawn shops for the stolen jewelry. Detectives were able to locate several of the stolen items of jewelry at a local pawn shop, and discovered that the jewelry had been pawned by an employee of the business, Jose Ramirez Gomez. The Glendale Heights Police Department Problem Oriented Intelligence-led Neighborhood Team conducted surveillance on Ramirez Gomez's residence in the 300 block of Montana Ave, and they placed him into custody as he walked out of his residence. Detectives met with Ramirez Gomez who admitted to breaking into the business, stealing the jewelry, and pawning the jewelry at several pawn shops. Ramirez Gomez said the remainder of the stolen jewelry was hidden in a bag in his backyard which was later recovered as evidence. The DuPage County State's Attorney reviewed the facts of the investigation and Ramirez Gomez was charged with one count of Burglary and one count of Theft (Over \$10,000 USD).

GHPC2401845 - Reckless Discharge of a Firearm

In July of 2024, Glendale Heights Police Department officers responded to the 100 block of W. Wrightwood for a domestic dispute which resulted in a firearm being discharged in the roadway. The initial Officers arriving on scene met with the victim who stated she was involved in an argument with her husband at their residence. The victim told

the officers she tried to leave her residence to avoid the argument, however her husband used his vehicle to block her from leaving. The victim fled from her husband who began punching her vehicle and threatening her on foot. The victim said as she ran down the roadway, her husband followed her before stopping and firing a shot into the air. The suspect ran back to his vehicle and fled the scene. Additional Glendale Heights Police Department Officers located the suspect, Elxei Garcia, as he fled the area in his vehicle. Officers pursued the vehicle before eventually losing sight of it in Carol Stream. The vehicle was later stopped by Wheaton Police and Garcia was taken into custody with the firearm in his possession. Glendale Heights Police Department Officers and Detectives were able to recover the fired shell casing and located video footage in the area which corroborate the victim's statement. The DuPage County State's Attorney reviewed the investigation, and Garcia was charged with one count of Reckless Discharge of a Firearm and one count of Aggravated Fleeing and Eluding.

GHPC2401726 - Aggravated Possession of Stolen Motor Vehicle

In July of 2024, Glendale Heights Police Department Detectives were assigned to follow-up on a stolen vehicle investigation which occurred on the 2100 block of Morse Ln. With the assistance of the West Chicago Police Department, the stolen vehicle was located at a warehouse in West Chicago along with numerous other vehicles stolen from several different jurisdictions. Through information discovered during the recovery of the stolen vehicle, a suspect, Dave Guzman, was developed. Upon coordination with the West Chicago Police Department, Hodgkins Police Department, and the Bloomingdale Police Department a search warrant was obtained for Guzman's residence in Bloomingdale. The combined agencies executed the search warrant on the residence. Investigators took Guzman into custody while evidence from the vehicle theft spree was collected inside the residence. The DuPage County State's Attorney reviewed the numerous investigations linked to Guzman. The State's Attorney's Office approved six counts of Aggravated Possession of Stolen Motor Vehicles, including the vehicle stolen from Glendale Heights.

GHPC2402019 - Aggravated Unlawful Use of a Weapon

In August of 2024, Glendale Heights Police Department Detectives and the Problem Oriented Intelligence-led Neighborhood Team were conducting surveillance for ongoing vehicle thefts. While conducting surveillance, the investigators observed a person of interest enter a vehicle and commit a traffic violation directly in front of their location. The POINT Team and Detectives conducted a traffic stop on the vehicle and discovered the juvenile driver of the vehicle, who was accompanied by a juvenile passenger, did not have a valid driver's license. The Glendale Heights Police Department investigators proceeded to inventory the vehicle, under local ordinance towing procedures, and they located a Glock Gen5 pistol, which had been modified to fire fully automatic gunfire. The pistol was accompanied by two magazines; one 15 round magazine and a 30-round magazine. The juvenile driver of the vehicle was taken into custody and transported to the Glendale Heights Police Department. The DuPage County State's Attorney's Office along with DuPage County Juvenile Probation approved one count of Aggravated Unlawful Use of a Weapon and ordered detention at the Kane County Youth Home for the delinquent minor.

Members of the public are reminded that a complaint contains only charges and is not proof of the defendant's guilt. A defendant is entitled to a fair trial in which it is the government's burden to prove his or her guilt beyond a reasonable doubt.



ESDA

The Glendale Heights Emergency Management Agency (EMA) is responsible for performing administrative and technical work in the development, implementation, and coordination aspects of emergency management, which includes the oversight of the Emergency Services and Disaster Agency (ESDA).

The EMA responsibilities include:

- Maintaining and updating the Village's Emergency Operations Plan
- Development of training materials and exercises
- Maintaining the Emergency Management Program (box) in conjunction with the DuPage County Office of Homeland Security and Emergency Management (OHSEM)
- Functioning as the liaison between other agencies and stakeholders
- Preparing and facilitating disaster drills and exercises
- Planning EMA/ESDA operations for the Glendale Heights Fest

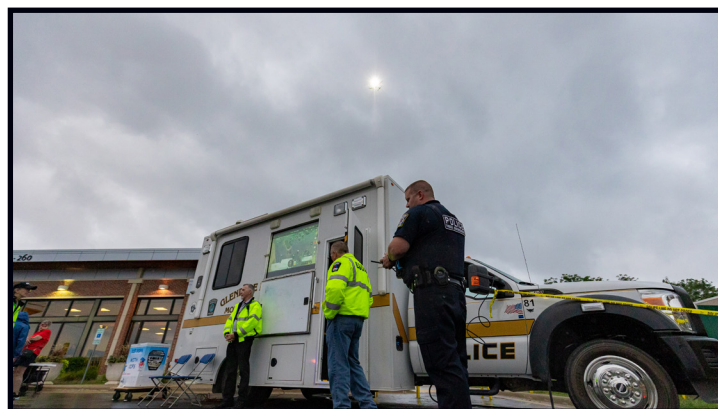
Glendale Heights ESDA is managed as a part of the Glendale Heights Police Department. The Glendale Heights Emergency Services and Disaster Agency (ESDA) assists other emergency response agencies in Glendale Heights when requested for service. This assistance may be in traffic control operations for various community events, an emergency situation where roads must be closed, assistance when there is debris following a severe storm, and operating basic scene lighting units that can be used to assist emergency personnel while there is an investigation.

Once trained, our members also serve as weather spotters and may be deployed to observe and report on storm activity approaching Glendale Heights. The Glendale Heights ESDA

unit is also part of a mutual-aid agreement among other ESDA units in DuPage County and may be called upon to assist with emergency situations or planned events in other surrounding communities in DuPage and Cook Counties. The unit consists of 11 members with John Tautkus serving as Field Coordinator and Jim Devitt as Deputy Coordinator.

During 2024, the ESDA unit provided service at multiple events or call-outs. Eleven personnel responded to all requested calls for service at different times and different events. The incidents included the Glendale Heights Fest, traffic control, road closures, and incident support with the command vehicle.

Additionally, members attend monthly meetings, which include training in a variety of areas such as traffic control, medical emergencies, hazardous materials incidents, and maintenance of vehicles and equipment assigned to the unit. Training can be provided in a variety of methods, including certified instructors in specific disciplines. As an example, four members were trained to operate the Mobile Command Vehicle (CV-81), and other members attended the DuPage County OHSEM annual weather spotter class. This allows members to assist with command vehicle operations and to act as weather spotters when requested.



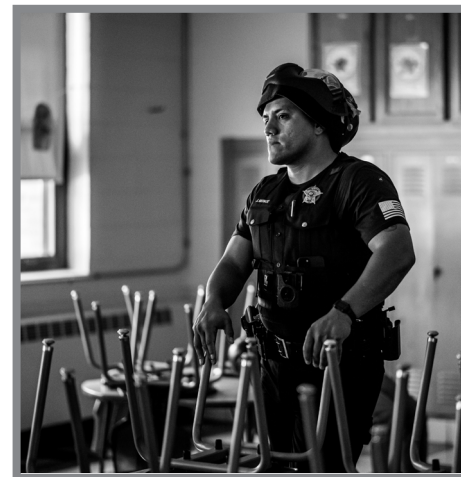
Training

Today's police officers must meet a wide variety of challenges including changing laws, evolving technologies, new cultural norms, and a growing mental health crisis. As the scope of law enforcement's responsibilities expands, the need for more and better training has become critical. The training program of the Glendale Heights Police Department strives to address the needs of the agency, our members, and the community.

In 2024, Glendale Heights Police Department personnel received over 10,000 hours of job-related training. All CALEA and State mandated training was accomplished in 2024, including firearms re-certifications, less-lethal weapons re-certifications, legal updates, blood borne pathogens, ethics, critical incident/emergency operation plan training, mental illness and training on hazardous materials.

The Glendale Heights Police Department utilizes Online Learning Network (OLN), an internet based training resource through the Illinois Law Enforcements Training and Standards Board (ILETSB), to provide additional training on current mandated topics. In addition, officers receive monthly firearm training and bi-monthly training in defensive tactics. The Department also relies heavily on in-house training, utilizing Department members as trainers. All in-house instructors and in-house training courses are certified through ILETSB and North East Multi Regional Training Inc. Training is conducted on Tuesdays in six-week increments. This assures department members receive the same training that includes, but is not limited to, scenario-based use of force training, trauma care, DUI, rapid deployment, active shooter and various other law enforcement related topics. Additional training methods include roll call training, annual refresher training and policy review.

The Glendale Heights Police Department hired ten (10) police officers in 2024. Officers attend the Southwestern Illinois College Law Enforcement Academy for their initial 640 hours of training unless they already received the training while employed at another law enforcement agency. After completing their initial training officers are assigned to the Field Training Program where they learn under the tutorage of a Field Training Officer. Amir Zeitoun, Elvis Halipaj and Jacob Ramos were hired in April. Jeremy Cox and Gabriel Caliendo were hired in September. The officers successfully completed the Field Training Program and are currently serving the community in the Patrol Division. Martin Corona and Cole Brinkley were hired in July and Tarik Ferhatbegovic was hired in November. These officers are currently assigned to the Field Training Program. Christian Logan and Kenneth Lansdell were hired in December and are currently attending the Southwestern Illinois College Law Enforcement Academy with an anticipated graduation date in April 2025.



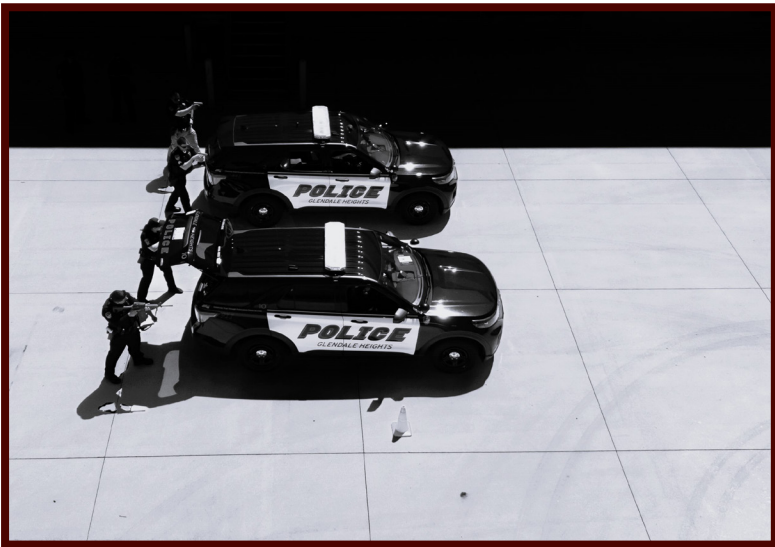
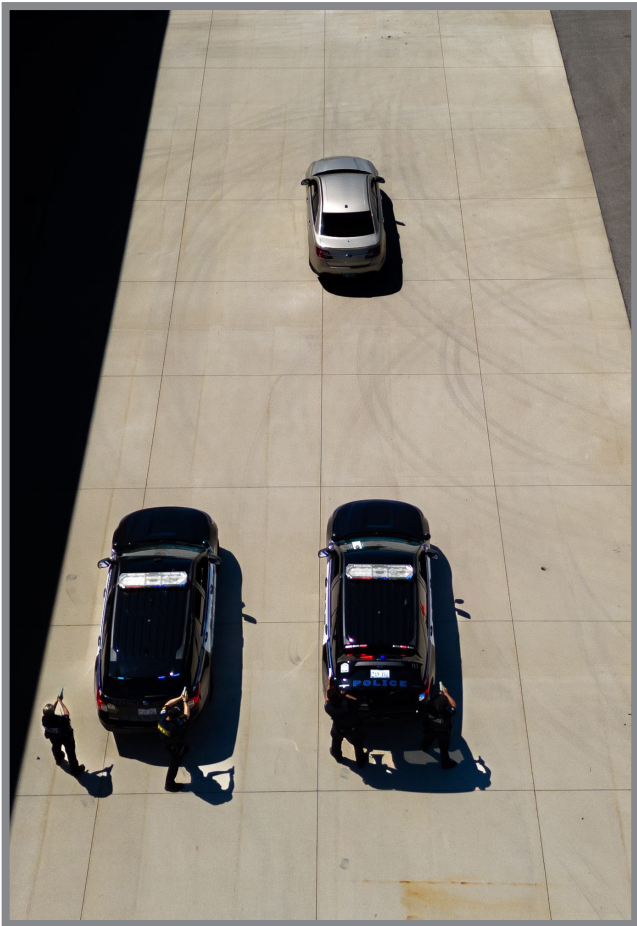
As law enforcement continues to evolve and the needs of the community change, the Police Department strives to provide specialized training to the officers such as Supervision and Leadership, Field Training Officers, Juvenile Specialists, and Evidence Technicians.

The following officers received specialized training in 2024: • Officer Edward Englund, Officer Mellissa Castillo and Officer Justin Blondin became Evidence Technicians • Officer Kelsey Watts, Officer Daniel Launhardt, Officer Ricardo Hernandez, Officer Nicholas Hatler and Officer Dennis Stachura became Field Training Officers• Officer Mehrshad Bashang became a handcuffing instructor • Officer Chris Cahill and Officer Marcin Danilowski became defensive tactics instructors• Officers Daniel Launhardt became a baton instructor • Officer Justin Blondin and Officer Jennifer Rosario received Cyber-Bullying Investigations training • Officer Edward Englund and Officer Jorge Munoz became firearm instructors • Officer David Stoddard received training to be a High Risk Traffic Stop Instructor • Officer Covington and Officer Launhardt became Active Shooter/Rapid deployment trainers • Officers Matt Brieschke became an Oleoresin Capsicum instructor • Sergeant Matthew Parsons graduated from Northwestern University’s School of Staff and Command • Sergeant Michael Noe, Sergeant Nathan Szewczyk, Sergeant Michael Noe and Officer Chris Cahill graduated from Northwestern University’s Supervision of Police Personnel.

A focus will continue to be placed on identifying officers possessing the skills and abilities to be trained in these specialized assignments in the coming years in order to continue providing a high level of service to the Village.

The Department continued to send employees for training in a series of the Incident Command System during 2024. This United States Department of Homeland Security (FEMA) provided training to police employees offers the ability to enhance their knowledge to prevent, deter, respond, and recover from major incidents such as active threat situations and natural disasters.

In an attempt to better help subjects suffering from mental and emotional problems, the Glendale Heights Police Department has instituted a Crisis Intervention Team. Law enforcement officers are generally the first responders to persons in crisis or experiencing symptoms of mental illness. The Crisis Intervention Team training provides officers with education about mental illness, and provides skills and tools for effectively and safely interacting with someone who is experiencing a crisis. All of the eligible sworn officers have received this extensive training to be part of the Crisis Intervention Team. The Glendale Heights Police Department further enhances the knowledge and skills necessary when responding to these sometime difficult calls through training in crisis communication tactics, de-escalation tactics, crisis negotiations, and the proper uses of force.



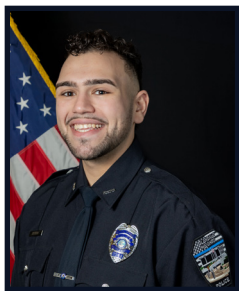
Type of Training and Hours			
Academy	3200.00	Instructor Development	256.00
Active Shooter/Alice /Rapid Deployment	480.00	Investigative Techniques	624.00
Community Oriented Police Initiative	128.00	Juvenile	110.50
Crime Scene Forensics and Property Management	57.00	K-9 Training	364.00
Crisis Intervention/Mental Health	96.50	Less Lethal/Weapons/Taser	281.00
Defensive Tactics	172.00	Lead Homicide	136.00
DUI/Traffic Investigation	26.00	Management/Staff & Command	984.00
Field Training Officer Program	200.00	MERIT	24.00
Firearms Skills Training/Qualifications	348.50	Miscellaneous	325.50
Emergency Management	83.00	Narcotics/Gang Enforcement	26.50
Health and Wellness	248.00	Patrol Tactics	277.00
High Risk Traffic Stops	416.00	Records Management/FOIA	34.00
		Use of Force	1159.50
Total			10,057.00



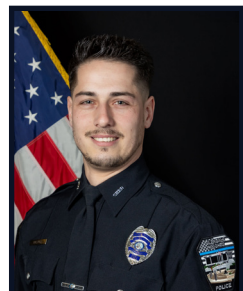


New Officers

Awards



Officer Zeitoun #3033



Officer Halipaj #3034



Officer Ramos #3035



Officer Corona #3036



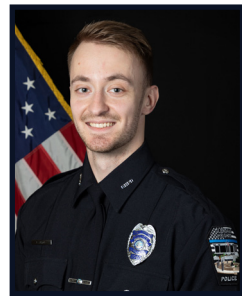
Officer Brinkley #3037



Officer Cox #3038



Officer Coliendo #3039



Officer Ferhatbegovic #3040



Officer Logan #3041



Officer Lansdell #3042

Retirement



Officer Monte Bohacz
26 Years of Service



Honorable Mention

- Ofc. Daniel Launhardt #3004
- Ofc. Areli Guzman #3028
- Ofc. Edward Englund #3024
- Ofc. Nicholas Hatler #3013
- Ofc. Dennis Stachura #395
- Ofc. Zachery Schon #397 (2)
- Ofc. Annabella Kozak #380
- Ofc. Robert Whitmore #3006



A.A.I.M.

- Ofc. Marcin Danilowski #3018
 - Ofc. Dennis Stachura #395 (2)
 - Ofc. Robert Whitmore #3004 (3)
 - Ofc. Nicholas Hatler #3013
 - Ofc. Thomas Nierman #318
 - Ofc. Zachary Pugh #362
 - Ofc. Paul Jimenez #349
 - Ofc. Ryan Sheehan #364
 - Ofc. Monte Bohacz
 - Ofc. Nicholas Hatler #3013
 - Ofc. Daniel Launhardt #3004
 - Ofc. Kelsey Watts #3002
 - Ofc. Ricardo Hernandez #392
 - Ofc. Brad Lautner #390
- Ofc. Kyle Covington #389
 - Ofc. Tashya Polites #384
 - Ofc. Gabrielle Lessner #3003
 - Ofc. Jorge Munoz #398
 - Ofc. Matthew Wieland #388
 - Ofc. Annabella Kozak #380
 - Ofc. David Stoddard #374
 - Ofc. Matthew Brieschke #387
 - Ofc. Rigoberto Bernal #386

Life Saving

Ofc. Zachery Schon #397



VOLUNTEER SPIRIT

Throughout the year, members of our Department participated in charitable events or just joined residents in fun. This year we participated in Heros and Helpers, Special Olympics of Illinois Polar Plunge, Christmas Sharing, Cop on a Rooftop, Glendale Heights Charity Golf Outing, Cops and Bobber Fishing Derby, Brittany's Trees.







COMMITTED TO A SAFE, SECURE



STRONG COMMUNITY