



GLENDALE HEIGHTS POLICE DEPARTMENT

# ANNUAL REPORT

2021





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**GLENDALE HEIGHTS  
WE GOT YOUR SIX**



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# CHIEF'S MESSAGE

Village President and Board of Trustees,

In 2021, the Glendale Heights Police Department continued to ensure we are implementing the best practices to serve our community. We achieved this by focusing on our primary goals of reducing crimes, foresting positive community partnerships, and promoting employee development. The combined efforts of our proactive policing by our officers and diligence of our residents to remain vigilant have resulted in an overall decrease in crime in Glendale Heights.

### ***What we have accomplished***

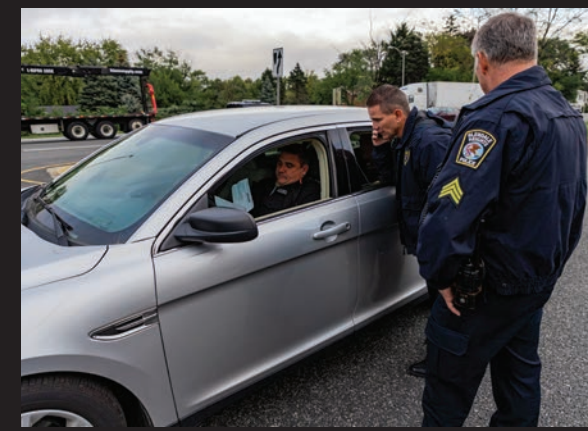
The Police Department maintained the Commission on Accreditation of Law Enforcement Agencies (CALEA) Accreditation. The police department was most recently re-accredited for the fifth time in November 2021. Our police department is one of only approximately 800 law enforcement agencies throughout the country who have earned CALEA Accreditation status. CALEA standards are rigorous, and ensure the department is following best practices in law enforcement. Part of the CALEA standards require the police department to review each incident in which force is used ensuring that our officers are using the appropriate response for the situation and within legal parameters. CALEA standards also ensure that citizen complaints are investigated thoroughly and in a timely manner.

The police department in collaboration with the social services provider Northeast DuPage Family and Youth Services (NEDFYS), conducted bi-weekly home visits to residents and families, referred by members of the department. These in person follow up visits for at risks members of our community were established to better serve all of our community.

A house training program was implemented to provide the optimal training hours for officers, ensuring the State of Illinois and CALEA mandated trainings were completed. The training, referred to as "Training Tuesday" due to the set day for training, not only achieved the necessary mandated training, but also provided additional training to better equip our officers with knowledge and skills expected by our residents.

The police department continues to strive to provide our community with officers who are fully trained with Crisis Intervention Team techniques. All of the eligible officers in the police department have received this 40 hour training. The International Association of Chiefs of Police promotes this training to help officers properly respond to behavioral health crises through recognition and de-escalation. The International Association of Chiefs of Police recognizes agencies providing this crisis response training to their officers through the One Mind Campaign.

In keeping with the best practice and commitment to transparency the police department has deployed body worn cameras for all of our officers. The officer body worn cameras provide officers the opportunity to collect evidence, gather information, and provide an impartial documentation for allegations of misconduct.



### ***What to expect this year***

In 2022, the police department will work on the following initiatives:

#### ***Increase proactive policing to enhance community policing efforts.***

Expand community relations through collaborative problem solving efforts with residents and stakeholders. Increase community interactions through foot, bicycle patrols and positive proactive contacts.

#### ***Amplify our efforts to provide further mental health services for our residents.***

Continue to build our partnership with the social service provider Northeast DuPage Family and Youth Service by providing more time, space, and access to assist residents in need of these services.

#### ***Institute a succession plan to ensure the Department provides the leadership and service our community expects for years to come.***

Succession planning is imperative for this relatively inexperienced department. Increased organizational performance through training, mentoring and support will prepare individuals for critical roles when vacancies occur.

#### ***Ensure the Department maintains compliance with the Commission on Accreditation of Law Enforcement Agencies (CALEA).***

Continue to meet all CALEA standards for training and policy, ensure compliance with all mandates, and prepare for the CALEA compliance service members review October 14-22, 2022. These standards and policies play a critical role for the operation of the department and the optimal service for the community.

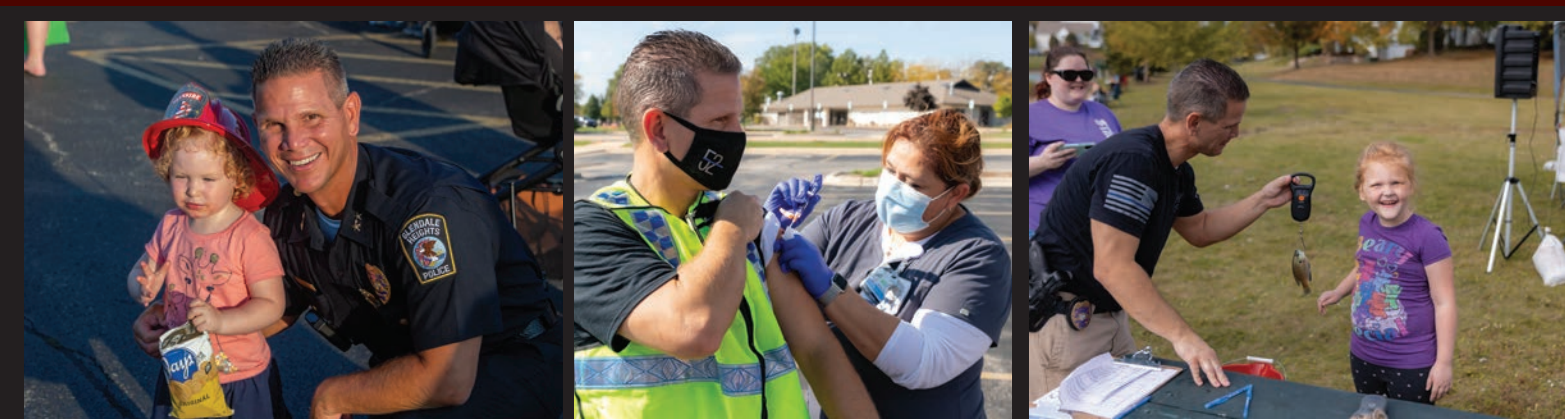
#### ***Continue to enhance our training efforts to meet and exceed the current Illinois State statutory requirements and CALEA mandates.***

Through a combination of State certified in house training and specialty training, provide our officers the necessary knowledge, tools, and skills to exceed the State mandated training requirements. This includes certifying all of our officers in the 40-hour Crisis Intervention Training (CIT).

#### ***Deploy license plate reader camera systems strategic throughout the community.***

The license plate reader camera system captures evidence, provides investigative leads, and provides real time alerts to officer for vehicles related to criminal actions.

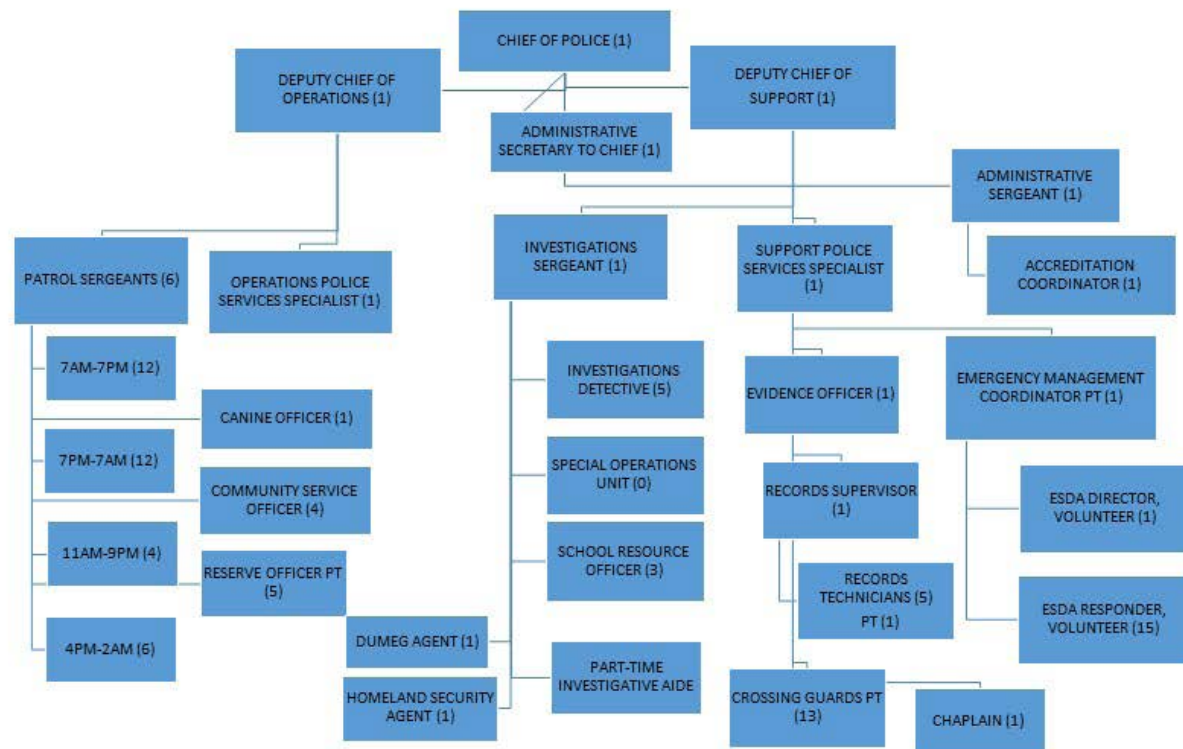
It is a privilege and honor to serve as Chief of Police for this amazing community. The members of our police department look forward to serving with and for our community. We are grateful for the continued support and trust we receive from the members of this community and the Village Board. This strong community engagement ensures we have a safe and connected community.







FY 2021/2022  
VILLAGE OF GLENDALE HEIGHTS  
POLICE DEPARTMENT



The Police Department is organized into two Divisions, Operations and Support. It has an authorized strength of 55 full time sworn officers. The Support Division responsibilities include, School Resource Officers, Safety Town, CALEA, Community Outreach, budget and grant funding, records management, E911 ESDA and evidence management. The Investigations Operations Division responsibilities include Community Oriented Policing, police training, firearms range, accident investigation, animal control, patrol, traffic citations, service calls and crime prevention. The Department is charged with the duty of protecting the lives and property of the Village's 34,208 residents by providing 24-hour emergency and non-emergency service. (Total full-time employees 69, part-time 22 for a grand total of 108 employees; 15 of which are volunteers).



# ACCREDITATION/GRANTS



The Glendale Heights Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2008. The Department has achieved 100% compliance with all CALEA standards and received its fifth CALEA reaccreditation award on November 19, 2021. The Department continues its pursuit of excellence through the process of accreditation.

The adoption of best professional practices, reduction in liability, and maintenance of current policies and procedures are paramount in attaining accredited status. CALEA has established over 400 standards that address major law enforcement areas such as operations, traffic law enforcement, personnel administration, operational support, management and administration.

**The benefits of being a CALEA accredited agency include:**

- \* Bringing policies, procedures and systems in line with best professional practices
- \* Formalizing management and administrative practices
- \* Proactively addressing internal issues
- \* Controlling liability
- \* Maintaining fair and non-discriminatory personnel practices
- \* Seeking to achieve a workforce that represents the community
- \* Improving service delivery
- \* Strengthening crime prevention, crime control, and community policing
- \* Assuring government and community leaders of the quality of policing provided
- \* Strengthening community confidence through increased professionalism
- \* Providing consistency, standardized guidance, and a defined mission to all members of the Department



The Glendale Heights Police Department is committed to providing residents with professional and integral law enforcement services. It truly is a credit to every member of the Glendale Heights Police Department and reflects on the professionalism exhibited by these employees on a daily basis. For more information about the CALEA accreditation process, please visit [www.calea.org](http://www.calea.org) or contact the Police Department.

## GRANTS

### Bulletproof Vest Partnership



The Patrick Leahy Bulletproof Vest Partnership (BVP), created by the Bulletproof Vest Partnership Grant Act of 1998 is a unique U.S. Department of Justice initiative designed to provide a critical resource to state and local law enforcement.

Since 1999, the BVP program has awarded more than 13,000 jurisdictions a total of \$522 million in federal funds for the purchase of over one million vests (1,441,013) as of November 2020.

In October of 2021, the Glendale Heights Police Department was awarded \$6,599.89 of this grant money. This money will help provide our officers with the equipment they need to keep them safe.





# PROGRAMS

For over 27 years, the Police Department has held week long classes at Safety Town for children five to seven years of age. The classes are held over the summer and taught by representatives from AMITA Health Adventist Medical Center GlenOaks, Glenside Fire Protection District, First Student, Bus Company, and officers from the Police Department. The children practice situations involving “Stranger Danger”, bus safety, fire safety, bike safety, poison awareness, and other topics.

For children in 5th through 8th grade, the Police Department hosted the 14th annual Junior Police Academy. The participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops and officer safety skills.



The Safety Town Easter egg hunt was a little different this year due to the pandemic. We had to limit the number of attendees and require them to sign up for time slots ahead of time to ensure we didn't go over the amount of people allowed according to the Governor's mandate.

The Police Department organized Safety Town Trick-or-Treating, throughout the entire complex to allow for social distancing. Despite the continuing pandemic, there were 2,365 residents who participated in the event.

Glendale Heights Officers also held “Movie with a Cop”, where officers passed out freshly popped popcorn and refreshments and watched movies with kids ages 15 and under. On Friday, June 25th we showed “Toy Story 4”, on Friday, July 23rd, “The New Tom & Jerry” and on Friday, August 13th, “Trolls World Tour”. This year, in October, we also threw in a “Scary Movie with a Cop” for teenagers, where we showed the movie “Gretel and Hansel”.



# COMMUNITY CONNECTION

Due to the Annual Family Health & Safety Fair being cancelled due to the pandemic, the Police Department organized a “Free Employee Flu Shot Clinic” to every village employee on October 6th. The shots were provided by Northwestern Medicine, previously known as Central DuPage Hospital.

The Glendale Heights Police Dept. hosted their 23rd Citizen's Police Academy. The program is designed to give residents a realistic view of police work by providing instruction on various police topics. Citizens 18 years of age or older who live or work in Glendale Heights are invited to attend.

The Glendale Heights Police Department currently has five Certified Child Passenger Safety Technicians. In April 2021, our technicians put their knowledge to work through a child safety seat check event, where parents and caregivers received education and hands-on assistance with the proper use of child restraint systems and seat belt

## POLICE & COMMUNITY SUPPORT

The Glendale Heights Police Department hosted its second annual Glendale Heights “Shop with a Cop”. The Glendale Heights FOP Lodge 52 and the Kiwanis Club of Glendale Heights sponsored twelve kids to shop with our Cops. There were 12 Glendale Heights Police officers who volunteered their time to take the chosen children shopping at our local Target store, making the holidays a little brighter for these kids and their families.



Officers assisted other Village employees with the annual Fishing Derby and Park Parties, where Officers, residents and children were able to interact and get to know each other in a fun, relaxed atmosphere.

This year, officers joined members of the Village to help organize and participate in the annual Charity Golf Classic. A portion of the funds raised were donated to F.O.P. Lodge 52. The lodge donated the funds to various children's charities throughout the year.

Glendale Heights Officers participated in the Brittany's Trees event by delivering and planting 41 holiday trees in residents' yards throughout the village. The money raised from the sale of the trees goes toward the Sudden Arrhythmia Death Syndrome Foundation.

The police department partnered with the Village, the Northern Illinois Food Bank, and other community groups to help provide food for families affected by COVID-19 and other hardships through numerous Food Distribution Events. These partnerships continued with COVID-19 and Flu Vaccination Events.



The Police Department continues to be strong supporters of the Illinois Special Olympics. Employees participated in fundraisers including Coffee for Champions at Dunkin Donuts.

Members of the Police Department participated in the Village's 2021 Christmas Sharing Program, where over 100 families and individuals were provided grocery store gift certificates and holiday presents for their children.

## NEIGHBORHOOD WATCH

The Police Department strives to keep our residents informed of important crime prevention tips by sponsoring a Neighborhood Watch Program. In 2021, monthly newsletters were disseminated to Neighborhood Watch members through Code-RED and meetings were held monthly. Each time, residents were able to express their concerns and were also presented information on various crimes that occurred in their area. Neighborhood

# COMMUNITY EDUCATION

watch was also offered via Zoom, when appropriate, due to the pandemic.

The Police Department sponsored our community's 24th annual National Night Out. The event, held at the village complex, featured food, a caricature artist, face painter & balloon twister, comfort dogs and many other fun activities. National Night Out is held to heighten crime and drug prevention awareness and strengthen our police and community partnership. Many other organizations participated in the celebration including Glenside and Bloomingdale Fire Protection Districts, Glendale Lakes Golf Club, AMITA Health Adventist Medical Center GlenOaks, Lutheran Church Charities, the Glendale Heights Youth Commission, the Junior Woman's Club, and Target The prescription medication drop-off box located in the main lobby of the Village Hall continues to be very useful. The drug drop box is available for residents to properly dispose of unused and expired medication.



With the Smart 911 program, the public can directly add information about themselves and their homes via the Internet to the E911 system. The year brought many opportunities for the department to also use our Code-RED system. This system allows the Police Department and the Village to notify residents of emergencies that may be occurring in the Village by telephone, email or text. It can do a village-wide notification or can be tailored to specific areas, depending on the incident. This system is also used by the Police Department's Police Services Specialist in partnership with the Senior Services Manager of the Center for Senior Citizens to do well-being checks on our senior citizen population during extreme weather conditions. Residents can learn more about these programs by visiting the Police Department page of the village website, or calling the police department's non-emergency phone number.

The Glendale Heights Police Department continues to offer the “Safe Exchange” spot in the main parking lot to provide safer exchanges of products from online sales. With internet





# COMMUNITY CONNECTION (CONT.)

sales more common than ever, the Safe Transaction Program is a growing trend nationwide. Police Department parking lot when completing such transactions, you are avoiding the possibility of any dangerous encounters and/or illegal acts from taking place. The parking lot is equipped with video surveillance 24 hours a day, seven days a week.

## Community Involvement

Two vital aspects of the department's Community Policing philosophy are:

1. Transparency
2. To have the Officers involved in as many community activities as possible so that citizens can place a name and person behind the badge.

The Glendale Heights Police Department continues to offer "Know Your Officers". In each Village Newsletter, one officer is introduced to our community, including a small bio on themselves and a photo. The article includes why they became a Glendale Heights Police Officer and what their responsibilities are at the Department.



# INDEX CRIME REPORTS

Since 1930, the FBI has collected and compiled data to use in understanding and improving law enforcement administration, operation and management and to indicate fluctuations in the level of crime in America. This is accomplished through Uniform Crime Reports (UCR). The FBI does not collect the data itself. Rather, law enforcement agencies across the United States provide the data to the FBI, which then compiles the reports. Each month, law enforcement agencies report the number of known index crimes in their jurisdiction to the FBI. While national reporting is not mandated, many states have instituted laws requiring law enforcement within those states to provide UCR data. Illinois is one of those states.

For reporting purposes, criminal offenses are divided into two major groups: Part I offenses and Part II offenses.

In Part I, the UCR indexes reported incidents in two categories: violent and property crimes. Aggravated assault, forcible rape, murder and robbery are classified as violent while arson, burglary, larceny-theft, and motor vehicle theft are classified as property crimes.

In Part II, the following categories are tracked: simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy and weapons offenses.

This section presents Glendale Heights crime data. The emphasis is on 2021 crime data totals. However, totals for the previous 4-years are provided for comparison.

Part I index crimes decreased by seven, which is a 1% decrease from 2020. There was one murder reported in Glendale Heights in 2021. There was an increase in overall Thefts and Criminal Sexual Assaults reported, but decreases in retail theft and burglaries from motor vehicles. The clearance rate for Part I crimes in 2021 was 15% compared to 23% in 2020.

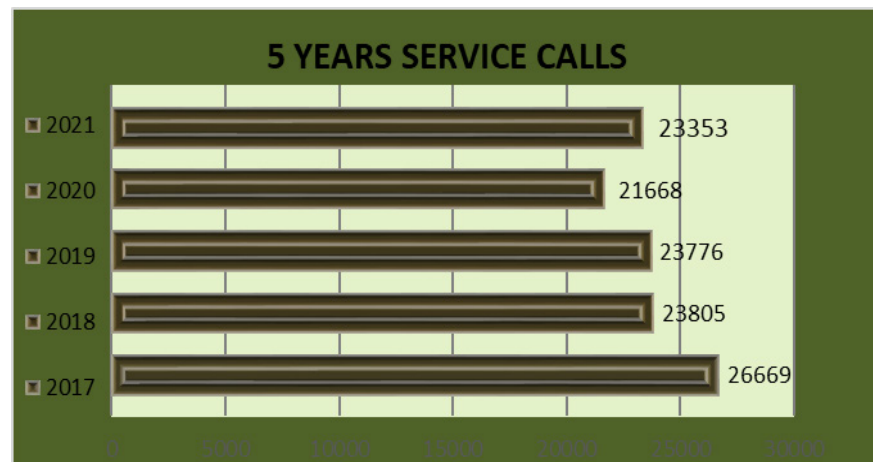
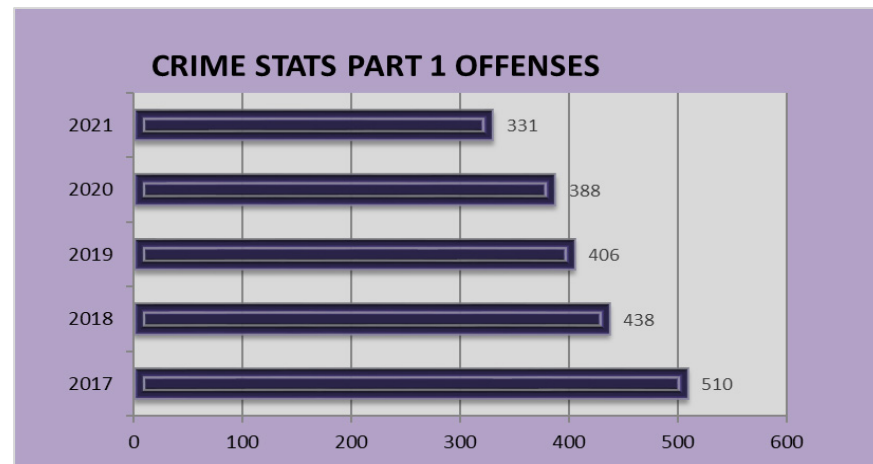
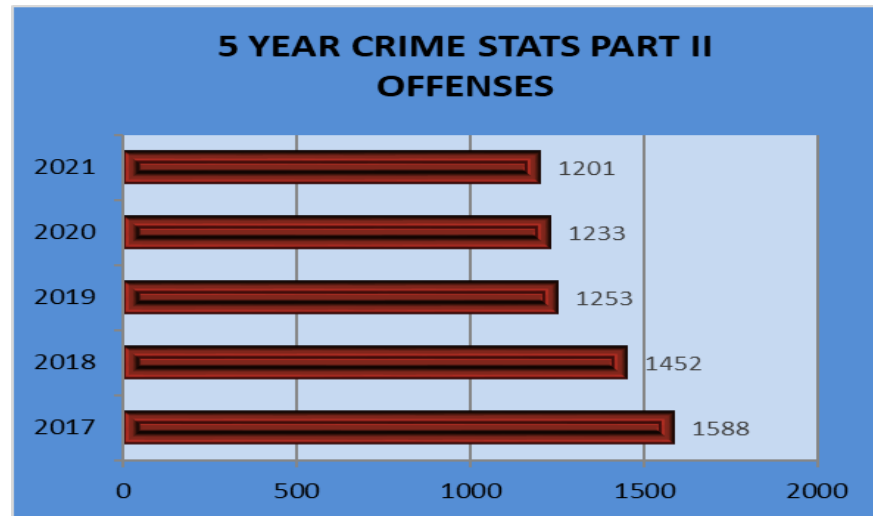
Part II crimes in 2021 decreased by 104, which is a 13% decrease from 2020. There were significant decreases in criminal damage and identity theft. There was an increase in family offenses, while other categories remained consistent. The clearance rate for Part II crimes in 2021 increased to 23% from 19% in 2020.





# CRIME AND ARREST DATA

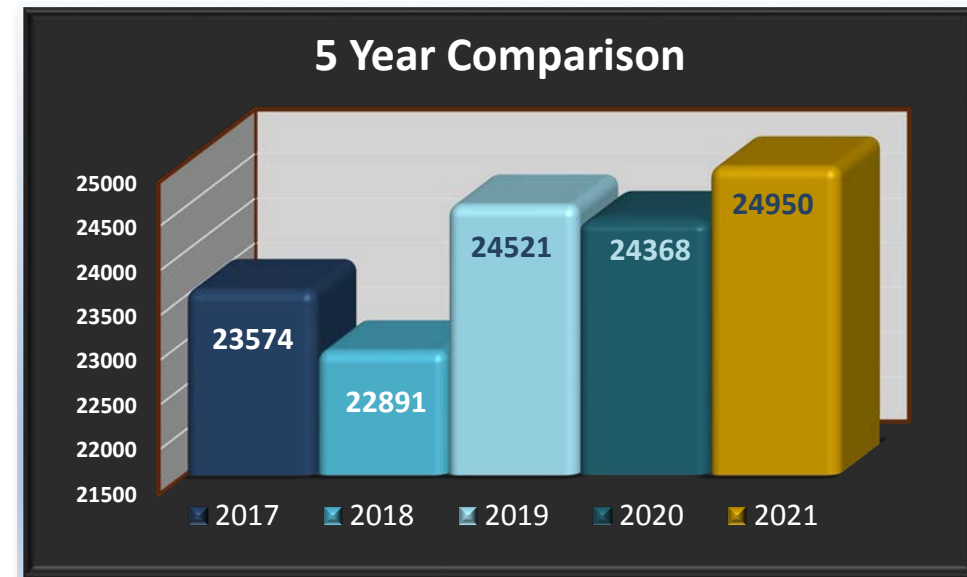
<b>2021 Part II Offenses</b>	<b>1266</b>
Assault / Battery	351
Deceptive Practice	92
Identity Theft	42
Criminal Damage	117
Weapon Offenses	16
Sex Offenses	25
Drug Laws	
*Cannabis	52
*Controlled Substances	19
*Paraphernalia	6
Offenses Involving Children	10
Driving Under the Influence	65
Liquor Law Violations	8
Disorderly Conduct	155
Suspended / Revoked Drivers	130
All Others	178
<b>2021 Part I Offenses</b>	<b>331</b>
Homicide	0
Criminal Sexual Assault	20
Robbery	5
Agg. Assault / Battery	27
Burglary - Residential	12
Burglary - Other	10
Burglary - Motor Vehicle	38
Theft/Retail Theft	197
Motor Vehicle Theft	19
Arson	3
<b>2021 Service Calls and Activities</b>	<b>23353</b>
Alarms	529
Animal Complaints	522
Assist Ambulance/Fire	1679
Assist Citizen	2999
Assist Other Agencies	641
Disturb Noise / General	1340
Domestic trouble	144
Motorist assist	522
Missing Persons	36
Suspicious Noise/Person/Veh	1403
Traffic offenses	367
Death invest	35
Bar Checks	1484
Extra watches	1178
Foot Patrols	421
Traffic Studies	243
Traffic Stops	6108
All Others Department Activities	3702
<b>2021 Total</b>	<b>24950</b>



ARRESTS	2021	2020	2019	2018	2017
Part I	21	54	91	103	139
Part II	159	310	424	538	598
Feloney	71	98	81	89	79
Misdemeanor	186	264	391	491	476
DUI	20	59	57	61	72

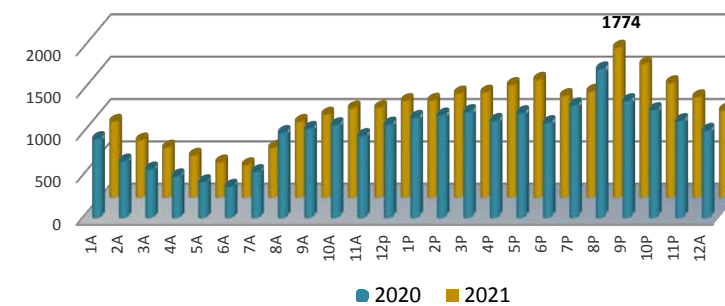
# CALLS FOR SERVICE

Calls for service are generated when an individual requests police assistance or intervention. These requests come through Addison Consolidated Dispatch Center (ACDC) by contacting ACDC directly or from an officer who is directly on the scene of an incident in progress. In 2021, the GHPD handled 24,950 calls for service. This is a 2.39% increase in calls for service compared to 2020.

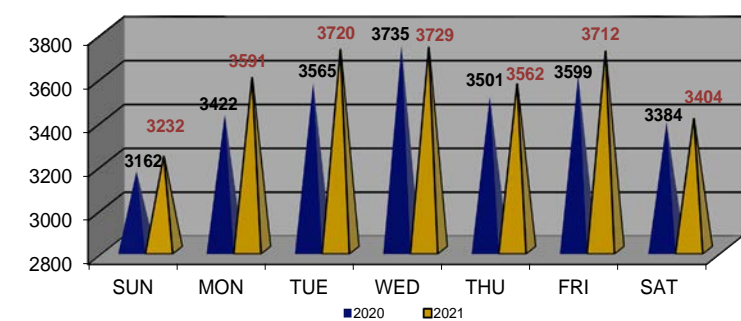


The following charts break down calls for service by day of the week, hour and year. On average, Wednesday is the busiest day of the week with 3,729 total calls for service, followed closely by Tuesday with 3,720. Sunday shows as the least busy day with 3,232 calls. The busiest time of day for calls is 9:00 p.m.

## BY HOUR



## BY DAY



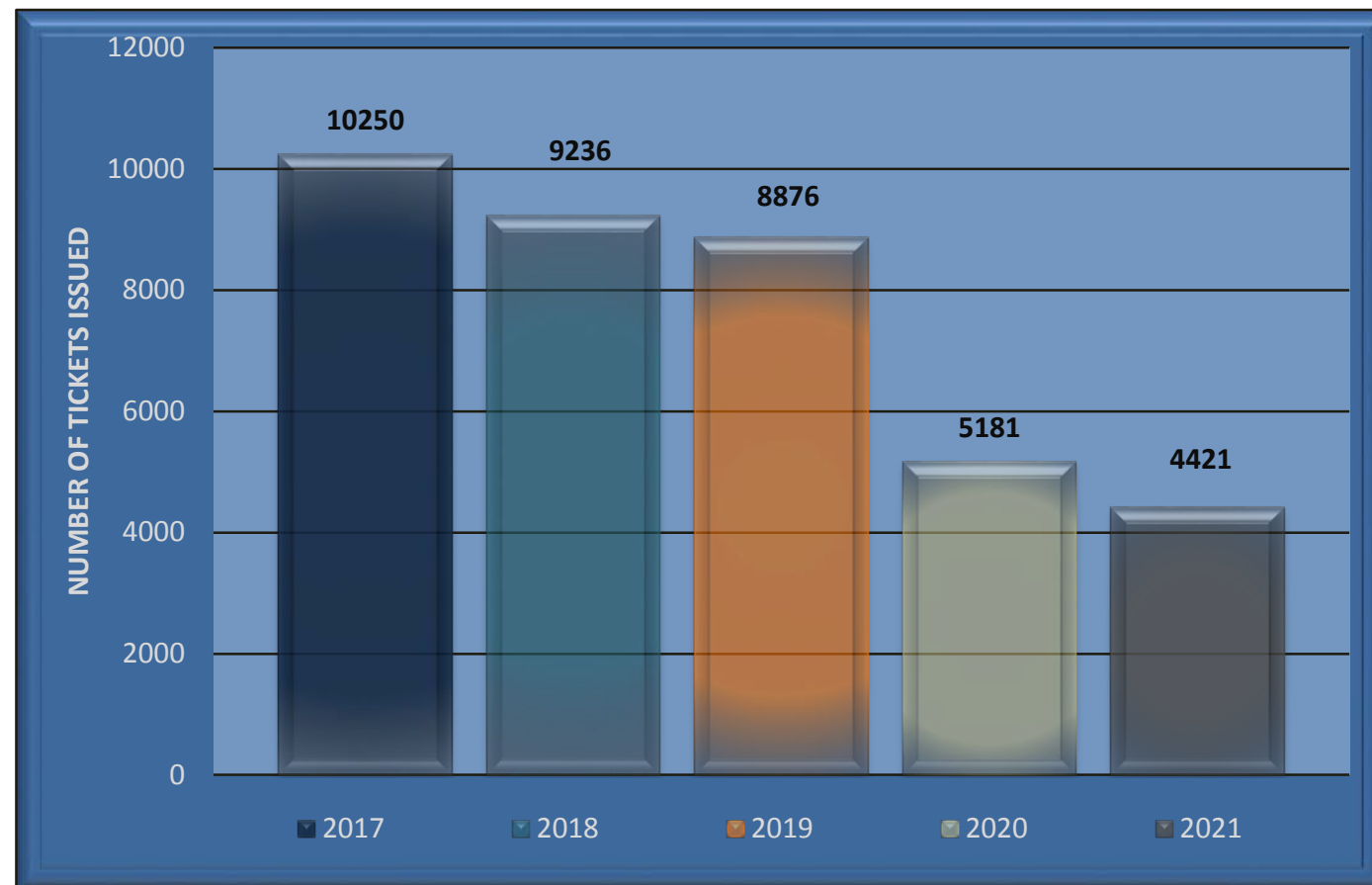




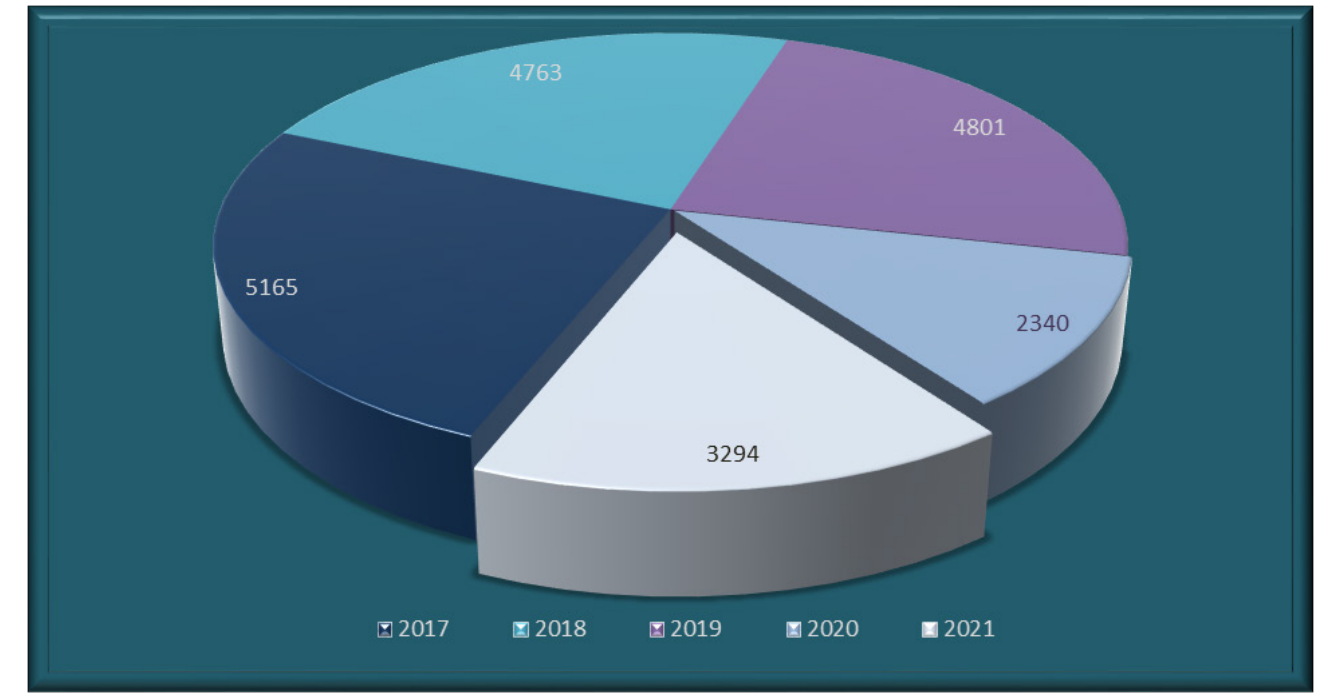
# CITATION SUMMARY

## Parking Tickets by Violation

TYPE	2017	2018	2019	2020	2021
COMMERCIAL VEHICLES	55	263	796	307	28
DOG AT LARGE	77	70	2	40	46
EXPIRED LICENSE PLATES	319	275	242	115	237
FIRE LANE	201	80	83	188	36
HANDICAPPED PARKING	153	95	126	105	67
ILLEGAL PARKING	1585	1446	1365	864	650
NO VILLAGE STICKER	2484	2171	1582	1014	703
OTHER	117	161	206	198	86
OTHER ANIMAL VIOLATIONS	124	90	90	52	49
BLOCKING SIDEWALK	490	466	464	167	57
SNOW PARKING VIOLATION BETWEEN 2:00 AM & 6:00 AM	228	1119	1023	578	760
STREET MAINT/NO PARKING	1996	1458	1312	748	233
<b>TOTALS</b>	<b>10250</b>	<b>9236</b>	<b>8876</b>	<b>5181</b>	<b>4421</b>



## Illinois Vehicle Code Violations



IVC TICKETS BY VIOLATION					
VIOLATION	2017	2018	2019	2020	2021
CHILD RESTRAINT	15	12	16	10	24
DRIVING WHILE LICENSE SUSPENDED	117	126	84	74	115
EQUIPMENT VIOLATIONS	78	90	88	47	96
FAILURE TO GIVE INFORMATION (ACCIDENTS)	12	12	29	9	8
FAILURE TO SIGNAL	57	37	41	8	28
FAILURE TO YIELD: LEFT	*	52	45	30	36
FAILURE TO YIELD: OTHER	85	63	80	29	55
ILLEGAL TRANSPORTATION OF LIQUOR	17	20	19	27	16
IMPROPER LANE USAGE	111	85	148	85	87
NO INSURANCE	915	884	909	454	588
NO SEAT BELT	55	110	86	41	42
NO VALID DRIVERS LICENSE	135	133	148	84	118
OTHER	126	143	67	31	147
OTHER MOVING VIOLATIONS	163	179	333	155	160
REGISTRATION VIOLATIONS	369	366	427	172	389
SPEEDING	1844	1214	1053	606	603
TOO FAST FOR CONDITIONS	251	232	315	229	252
TRAFFIC SIGN VIOLATION	342	507	437	31	236
TRAFFIC SIGNAL VIOLATION	128	126	314	145	53
CELL PHONE VIOLATIONS	345	372	162	73	85
CANNABIS IVS	*	*	*	38	24
CANNABIS CIVIL	*	*	*	31	38
OVERWEIGHT VIOLATIONS	*	*	*	*	94
<b>TOTAL</b>	<b>5165</b>	<b>4763</b>	<b>4801</b>	<b>2340</b>	<b>3294</b>



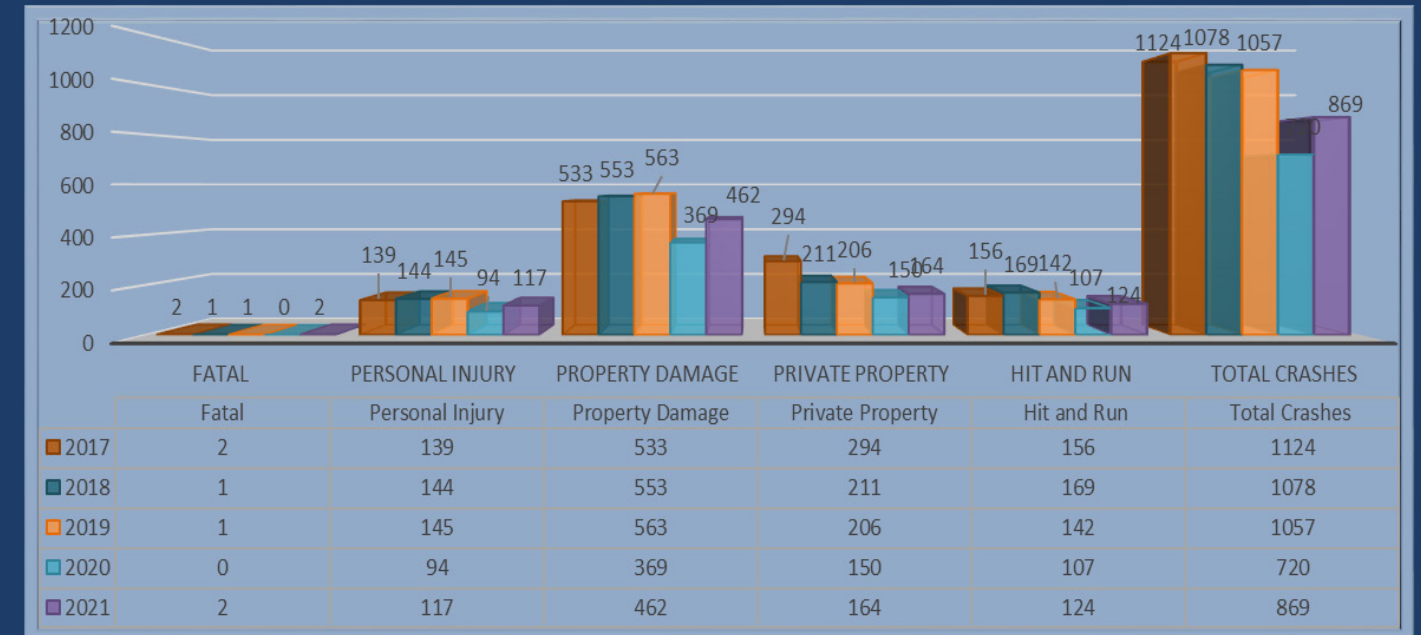


### NON-TRAFFIC TICKETS BY VIOLATION

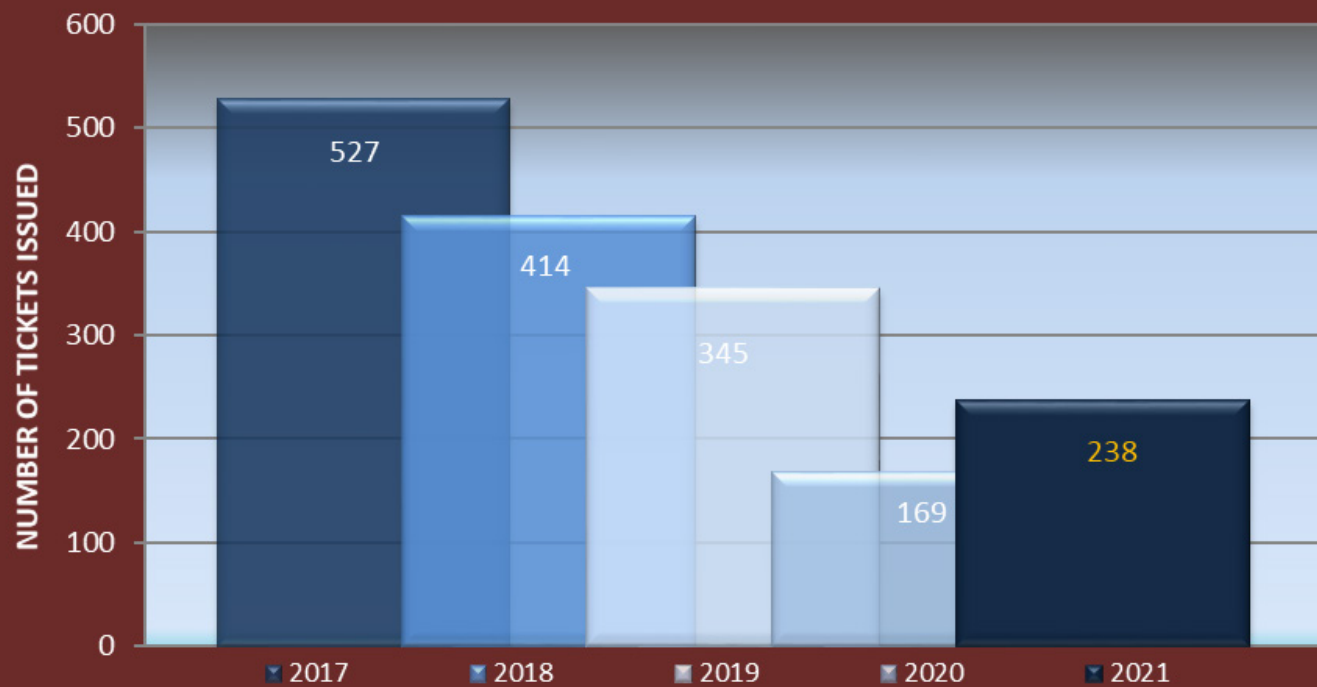
OFFENSE	2017	2018	2019	2020	2021
BATTERY	13	13	9	8	4
CRIMINAL DAMAGE TO PROPERTY	7	2	2	4	7
DISORDERLY CONDUCT	44	36	29	21	20
DOG AT LARGE	2	2	3	2	6
ILLEGAL POSSESSION OF ALCOHOL	7	0	1	1	5
ILLEGAL SALE OF ALCOHOL	0	1	0	3	5
INTERFERING WITH POLICE	17	9	3	5	5
OTHER LOCAL ORDINANCE VIOLATIONS	102	90	59	47	76
POSSESSION OF CANNABIS	142	126	115	29	72
POSSESSION OF DRUG PARAPHERNALIA	69	52	57	2	2
POSSESSION OF TOBACCO PRODUCTS	4	6	5	6	5
PURCHASE OF ALCOHOL BY MINOR	35	15	6	9	13
RETAIL THEFT	68	53	54	19	11
SALE / DELIVERY OF TOBACCO PRODUCTS	9	3	1	1	3
THEFT	4	4	1	7	3
UNLAWFUL USE OF WEAPONS	4	2	0	5	1
<b>TOTALS</b>	<b>527</b>	<b>414</b>	<b>345</b>	<b>169</b>	<b>238</b>

# ACCIDENT SUMMARY

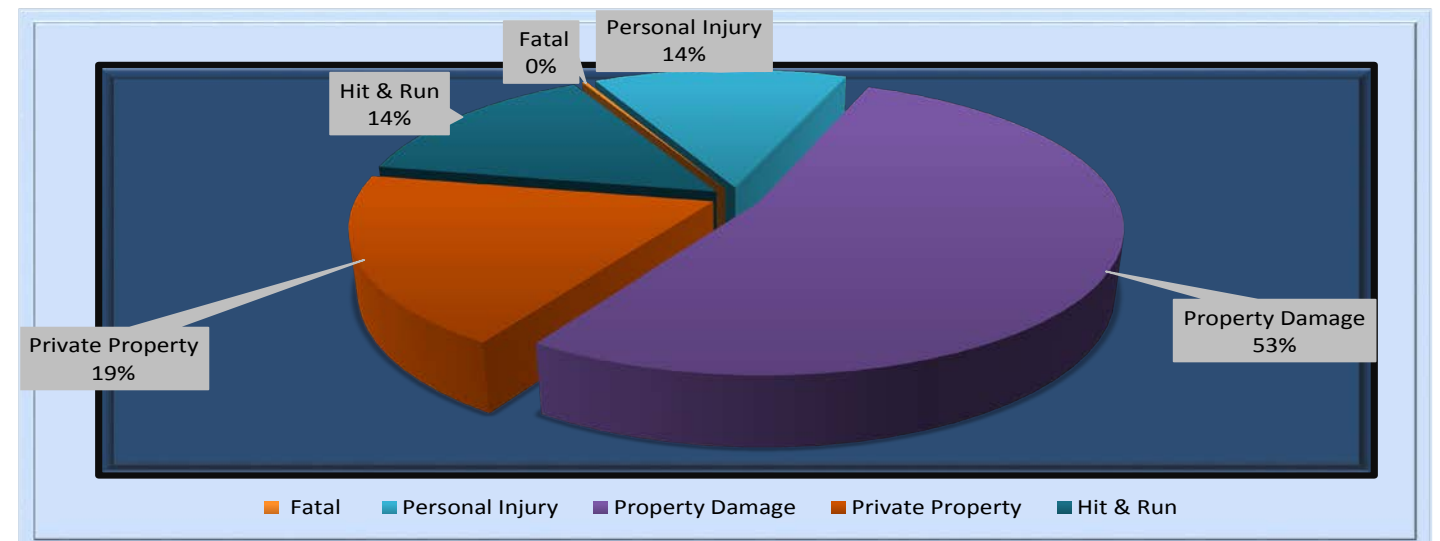
## 5 YEAR TOTAL ACCIDENTS



## NON-TRAFFIC TICKETS



	2017	2018	2019	2020	2021
Fatal	2	1	1	0	2
Personal Injury	139	144	145	94	117
Property Damage	533	553	563	369	462
Private Property	294	211	206	150	164
Hit and Run	156	169	142	107	124
Total Crashes	1124	1078	1057	720	869







# TRAFFIC STUDY



The department continues to exercise strict enforcement of traffic laws. Traffic stops made by the department increased in 2021 to 6,108. An increase of 48.5% compared to 4,111 in 2020. Traffic citations increased from 2,524 in 2020 to 3,294 in 2021, a 30.5 % increase.

The department continues to exercise strict enforcement against impaired driving. The department applied for and received a Sustained Traffic Enforcement Program (STEP) grant through the Illinois Department of Transportation. The goal of the grant is to save lives and reduce injuries resulting from motor vehicle crashes by increasing safety belt compliance and reducing the incidence of driving impaired. The grant allows the department to hire officers back on overtime during holidays when violations increase. With the inception of companies such as Uber and Lyft, the number of DUI arrests has decreased over the years. There were 20 DUI arrests in 2021, which decreased from 2020 with 59 arrests. There were 15 DUI crashes in 2021 compared to 20 in 2020, 19 in 2019, and 24 in 2018. DUI crashes made up 1.7% percent of the total crashes the department handled in 2021.

There were 869 crashes reported in 2021, compared to 720 crashes reported in 2020, which represents a 20.6% increase in the number of crashes. There was 1 fatal crash in Glendale Heights in 2021, one more than 2020. The chart indicates injury crashes increased, 117WW reported in 2021 compared to 94 in 2020. Hit and run crashes increased 15.8% to 124 in 2020, compared to 107 in 2020. There was also a 9.3%% increase in private property crashes, 164 in 2021 compared to 150 in 2020.

The chart above represents crash totals from 2011 through 2021. In 2011, there were 975 crashes reported. This number increased to 1,187 in 2016, then decreased to 720 in 2020. The number of crashes increased 20.69% in 2021 to 869. The Village historically has a significantly

### Intersections with Highest Crash Totals 2021

1. North Ave (IL64)/Bloomington Rd
2. Army Trail Rd/Bloomington Rd
3. North Ave (IL64)/Glen Ellyn Rd



low number of crashes considering the average daily volume of traffic traveling through Glendale Heights. The Village still has one of the highest daily traffic counts in the area, with an average of 55,300 vehicles daily in 2019, and 8,450 trucks daily travelling along North Avenue alone. This is a decrease of 11.24% from the traffic count in 2017 on North Avenue, which was 62,300 a day. The Village's other main arterial route, Army Trail Road, sees over 44,200 vehicles a day. The traffic counts are conducted every two years in the odd number years. As of the date of the preparation of this report, the traffic counts for 2021 were unavailable.

# PATROL OPERATIONS

The Patrol Division is the largest and most visible function of the Department. Patrol officers are responsible for responding to calls for service, the protection of life and property, patrol of an assigned area to enforce laws and ordinances, regulate traffic, control crowds, prevent and investigate crime, and arrest violators. Patrol officers are expected to respond to situations that may arise while they are on duty and are the first point of contact with the public.

Patrol officers work shifts of either 10 or 12 hours in length, with the exception of the officer assigned to the canine unit, who works a 9-hour shift. The officers working 10-hour shifts overlap with officers working 12-hour shifts to provide additional manpower during peak call times. Each patrol officer is assigned to one of four geographical areas/beats for the year following a Community Oriented Policing model.

The current manpower allocation for the Patrol Division is 34 officers, 6 sergeants, 4 community service officers (CSO's) and 5 part-time officers. The canine handler is assigned to the Patrol Division and is responsible for the Department canine (Lobo). Four sworn members retired in 2021 and one officer resigned. New officers were hired to fill the vacancies in the Patrol Division. Additional retirements have been announced for 2022 and the Department anticipates replacing the vacancies as they occur.

To meet the needs of the Department and community, the Glendale Heights Police Department assigns qualified

officers to specialized assignments. Specific in-service training is required to improve an officer's proficiency in performing the duties and responsibilities of the assignment. Of the 34 officers assigned to the Patrol Division, 16 are Evidence Technicians, 12 are Field Training Officers (two Community Service Officers are also Field Training Officers), 30 are Juvenile Specialists, and 12 are firearms instructors. Retirements and assignment of officers from the Patrol Division to Investigations has reduced the number of officers assigned to specialty positions, and the Department strives to continue training qualified officers to perform these necessary functions.

Patrol officers and patrol sergeants are responsible for identifying crime trends and chronic nuisance locations where repeat calls for service tend to impede officers from handling other needs. In addition, the Department utilizes a Nuisance Abatement Program and regular crime analysis to identify problem locations and crime trends. A strategy to use information from these identified trends to address the underlying problems has proven to be beneficial in providing longer-term solutions, which in turn, frees officers to focus on the needs of citizens throughout the Village.

Several members of the Patrol Division received awards for their outstanding performance in 2021. These included five officers receiving Honorable Mentions for their actions and dedication responding to a stabbing victim call, applying first aid to the victim and apprehending the offender. Eight officers received Honorable Mentions for







# PATROL OPERATIONS(CONT.)

their actions in responding to a shots fired call with three victims, and through the officers' actions and dedication to duty, took substantial steps leading to the identification and apprehension of the suspect. These officers demonstrated in great degree the characteristics of selflessness, personal courage and devotion to duty.

Patrol Division officers voluntarily performed numerous hours of community service projects during 2021 in an effort to support and give back to the community they serve. Officers participated in events such as Shop with a Cop and National Night Out, food distribution events in conjunction with the School Districts and Village, COVID-19 testing sites, Drive-up Flu shots, and Special Olympics fundraising through Coffee for Champions and the Polar Plunge.

## Recruiting and Internships

We continue to work closely with the Police Commission to recruit, select, and hire qualified police officers. This remains one of the highest priorities for the department. Although many of the external recruitment fairs and internship opportunities were cancelled due to the COVID-19 pandemic, the Police Commission and the Glendale Heights Police Department successfully hired nine new officers, while adhering to all of the COVID-19 precautions.



# USE OF FORCE

The 2021 Use of Force analysis reviewed 27 events where members of the Glendale Heights Police Department applied force to individuals. The 27 use of force events were an increase of three in comparison to 2020. In the 27 events, 36 subjects were involved. Of those 36, three reported an injury during the incident. All three refused medical assistance. Of the remaining events, 53% involved subjects were under the influence of alcohol or drugs, emotionally disturbed, and/or had prior contacts/criminal history knowledge. Subjects were transported to the hospital for treatment due to reasons other than the use of force, primarily due to their emotional state. A subject's mental state was a factor in most incidents requiring officers to take defensive action during 2021 and remains an identified pattern as in the past three years.

In comparison, officers were injured at a higher rate in 2021, increasing from one (1) injured officer in 2020 to six (6) injured officers in 2021. Five (5) of the officers injured were not transported to the hospital. One (1) officer was transported to the hospital and treated for a broken finger and laceration. This officer was off work due to injuries received while applying force to noncompliant individual in 2021. In reviewing the incidents of injury in 2021, five (5) injuries were minor in nature and occurred during the apprehension of offenders who were intoxicated and/or attempting to flee.

A review of the 36 individuals involved in use of force events showed four were under the influence of alcohol or under the influence of drugs, and five were emotionally disturbed. Some of the involved individuals were included in multiple categories concerning their level of intoxication/drug influence and mental state at the time of the incident. Defensive actions by officers during calls for service continue to occur in an extremely small percentage. In 2021, the combined total of traffic stops and calls for service/cases initiated was 24,950. The 36 use of force events during the year equated to only 0.11% of those citizen contacts.

Each use of force is initially reviewed by the member's immediate supervisor. After the initial review, a Use of Force Review Board is assembled to review the incident to determine if the officer followed Department policy and the appropriateness of the force used to the incident.



All of the uses of force applied to individuals in 2021 were determined to be within Department policy and appropriate to the incident.

The 2021, Use of Force analysis reviewed assaults on sworn officers. Assaults on law enforcement officers are critical events that significantly impact the safety of public safety personnel. The 2021 Assault on Sworn Officer Analysis reviewed four incidents involving four subjects committing assaults on sworn officers. Three of the four incidents occurred while officers were involved in use of force events. One of the four sworn officers assaulted during 2021 received injuries as a result of the assaults. One of the involved officers was transported to the hospital to receive medical attention for their injuries, and was off work due to the injuries. Statistical data of assaults on sworn officers has been monitored since 2017. One pattern that continues from previous years was the number of subjects suffering from mental issues in correlation to assaults on sworn officers. Two of the subjects were classified as emotionally disturbed, accounting for 50% of all subjects who committed assaults against sworn officers. In addition, three of the four subjects were under the influence of alcohol or intoxicating compounds, accounting for 75% of all subjects.

The Glendale Heights Police Department has instituted a Crisis Intervention Team and as of January 1, 2021, every eligible sworn officer and one (1) Community Outreach Specialist have received crisis intervention training in an attempt to better help subjects suffering from mental and emotional problems.







# INVESTIGATIONS



The Investigations Section is comprised of five (5) General Assignment Detectives, three (3) School Resource Officers, one (1) Narcotic Detective assigned to the DuPage County Metropolitan Enforcement Group (DUMEG) and one (1) Investigative Aide. This section is supervised by a Sergeant and is part of the Support Division.

General Assignment Detectives are responsible for follow-up investigations of all felonies, major crimes and gathering of criminal intelligence. Two General Assignment Detectives are assigned to the MERIT Major Crimes Task Force, and two General Assignment Detectives are assigned to the MERIT Crisis Negotiations Team, which are a multi-jurisdictional police taskforce that provides assistance to local police departments during complex, multi-jurisdictional investigations in DuPage County.

School Resource Officers (SRO) act as the liaison between the schools and the Police Department. One SRO is assigned to each school district located within the Village. The officers are responsible for conducting educational classes in drug and alcohol awareness through the D.A.R.E. (Drug Abuse Resistance Education) program. The third SRO is dedicated to Glenbard High School District 87. This officer acts as a liaison for the department at the three different public high schools (Glenbard North, East and West) that our residents attend.

The officer assigned to the DuPage Metropolitan Enforcement Group (DUMEG) works in an undercover capacity investigating illegal narcotics and drug sales in DuPage County.

# MAJOR CASE SUMMARY

During the course of 2021, members of the Investigations Division were assigned 360 cases for follow up investigation. These 360 cases represented 60 different crimes. The following list represents some of the more serious cases handled by the Investigations Division.

## Indecent Liberties with a Child/Aggravated Criminal Sexual Abuse

In October of 2019, two adult victims contacted the Glendale Heights Police Department to report their father, Howard S Jones, sexually assaulted them while they lived in Glendale Heights in the 1980s. The sexual abuse took place at their residence in the 2100 block of Oriole Ln while the victims were under the age of 13 and 8. In 1986, the victims and their family then moved out of Illinois but the abuse continued.

Investigators determined due to the family moving out of Illinois, the Statute of Limitations had yet to expire. Investigators obtained video-recorded statements from the victims and compiled documentation that Howard Jones left Illinois and did not return as a resident.

In December 2020, Investigators drove to Howard Jones' residence in Ohio and met with him. Howard Jones subsequently provided a quite detailed video-recorded statement admitting to sexually assaulting his younger daughter but not his older daughter. Howard Jones did admit that he tried to sexually assault his older daughter but she would not allow him to.

In January 2021, the DuPage County States' Attorney's office reviewed the case and Howard Jones was subsequently charged with two (2) counts of Indecent Liberties with a Child and two (2) counts of Aggravated Criminal Sexual Abuse.

## Identity Theft

In May of 2020, a female victim reported her estranged husband, Munir Ashraf, used her information in an attempt to obtain a police report from our agency. The victim completed a Freedom of Information Act (FOIA) request for the report from a domestic violence incident from 2019. Our records supervisor completed the FOIA request and emailed to the victim on May 14, 2020. On May 21, 2020, our records supervisor received a second email

FOIA request for the same incident purported to be from the victim. Our records supervisor became suspicious and contacted the victim, who advised she did not send in the second FOIA request. Investigators collected evidence including an interview of Munir Ashraf linking him to the FOIA request. The DuPage County State's Attorney's office reviewed the case and Munir Ashraf was subsequently charged with Identity Theft. Theft from Person

On 12/18/2019 at 1530hrs, a victim, who was a taxi driver, reported he was dispatched to pick up a fare in the 800 block of Colonial Dr in Wheeling. The victim picked up the suspect and transported him to an address in the 500 block of Gregory Ave. When they arrived, four other subjects approach the taxi. One of the subjects entered the taxi and told the victim they needed to go get money to pay him. The victim transported the suspects to Convenient, 1599 Glen Ellyn Rd. The suspect went into the store and returned shortly thereafter. The victim drove the suspects back to the address in the 500 block of Gregory but when they arrived, the suspects directed him to drive past. They eventually told him to stop near an address in the 400 block of Gregory. The suspect, who was picked up in Glendale Heights, pulled out a \$100 bill and asked for change. Once the victim removed his money from his pants pocket to provide the suspect change, the suspect grabbed the money from the victim's hand and both suspects fled the taxi. Investigators gathered evidence including video surveillance and immediately recognized the suspects from prior criminal investigations as Cordero Hill and Tavis Paul. Investigators gathered additional evidence and in January 2021, the case was turned over to the DuPage State's Attorney's office and both Tavis Paul and Cordero Hill were charged with Theft from Person.

## Reckless Discharge of a Firearm

On 3/8/2021, officers responded to 100 block of Oxford Ln for a report of an unknown disturbance. While responding







## MAJOR CASE SUMMARY CONT.

to the scene, the officers were told one of the involved parties discharged a firearm. Officers arrived and met with the resident, Juliana Fuhrmann, and her husband. They reported during the argument Juliana Fuhrmann went inside the home and gained possession of a Glock 19 handgun. She came back outside with the handgun and fired the handgun in a direction toward other homes in the area. Juliana Fuhrmann dropped the handgun and ran back into a home where she locked herself in a bedroom. Officers arrived and took Juliana Fuhrmann into custody. The DuPage State's Attorney's office reviewed the case and Juliana Fuhrmann was subsequently charged with Reckless Discharge of a Firearm.

### **Unlawful Video Recording/Child Pornography**

On 11/19/2020, a 20 year-old victim reported his step-brother sexually assaulted him from 2008 until 2013 when the victim was between the ages of 8 and 13. The suspect, Bradley Walker was now 27 years-old and was between the ages of 15 and 20 during the timeframe of the assaults. The sexual assaults occurred when the family lived in the 100 block of E Lincoln. The family moved to their current address in 2014 and the abuse stopped. The victim advised the suspect would still walk in on him while naked and watch him. In 2015, he borrowed a computer from the suspect. In July of 2021, he noticed a light coming from the computer and on closer examination, the victim saw a wire leading from the computer into his step-brother's room. He took the computer apart and found a tiny camera in the computer. The victim told his father immediately, packed up his belongings and moved out. After speaking with other family and friends, the victim decided to notify the police. Investigators were able to establish enough probable cause for a search warrant for the residence to search for the camera and any videos of the victim. Investigators executed the search warrant and seized several computers and other electronics belonging to the suspect. The DuPage County Forensics Unit analyzed the computer equipment and located videos of the victim masturbating and having sexual intercourse with his girlfriend, who at the time was under the age of 18. The DuPage County State's Attorney's office reviewed the case and Bradley Walker was subsequently charged with three (3) counts of Unlawful Video Recording and two (2) counts of Possession of Child Pornography.

### **Motor Vehicle Theft**

On 1/25/2021, an employee of DuPage Dodge, 433 E North Ave, reported when he arrived for work at 0514hrs, he observed three (3) Jeep Grand Cherokee SUVs leaving the property. Two (2) of the 2021 Grand Cherokee SUVs were stolen from the dealership and the third was used to drive the suspects to the location. Both vehicles were entered by breaking windows. The suspects then used a reprogramming device to start the vehicles. Both of the vehicles were equipped with Global Positioning Systems (GPS). The vehicles were tracked to Dolton, IL and located. When officers approached one of the Jeep Cherokees, two male black subjects discharged firearms at the officer and fled in the vehicle, which was recovered shortly thereafter abandoned. A Downers Grove Police Department (PD) investigation of a Burglary to the Best Buy in their jurisdiction identified Chanson Jarise South as a suspect. Chanson South was part of a large criminal organization, who utilized stolen vehicles to commit other crimes and also sold stolen vehicles to third parties. During the investigation, Downers Grove PD along with several other agencies, executed a search warrants at Chanson South's residence and evidence connecting Chanson South to the DuPage Dodge vehicle thefts was recovered. The DuPage County State's Attorney's office reviewed the facts of this case and Chanson South was subsequently charged with two (2) counts of Possession of Stolen Motor Vehicle and two (2) felony counts of Burglary to Motor Vehicle.

### **Aggravated Discharge of a Firearm**

On 5/16/2021, officers responded to the 400 block of Gregory Ave for a report of shots fired. Officers arrived and met with several subjects inside an apartment. The subjects advised they were arguing with a subject they knew as Jazzo, who was with two other acquaintances of theirs. Jazzo, while standing outside, fired one 9mm round through the apartment window and then fled. No one was injured during the incident. Investigators recovered evidence from the scene and from a prior contact, officers were able to identify Jazzo as Jeffrey Eddins, who was staying at another apartment in the 400 block of Gregory Ave. Officers went to the address and took Eddins into custody. Officers also located a 9mm handgun in the apartment. The DuPage County State's Attorney's office reviewed the facts of the case and Eddins was subsequently charged with Aggravated Discharge of a Firearm.

### **Aggravated Battery**

On May 25, 2021, officers responded to a call of a fight near the 500 block of James Court. Upon their arrival, officers found the victim, a twelve-year-old male, suffering from two apparent stab wounds to his abdomen. The juvenile was immediately transported to a local hospital for medical attention. During the investigation the officers learned, the juvenile suspect, who was also 12 years-old, and the victim, were engaged in a Snapchat dispute. The pair agreed to meet to fight. It is further alleged that when the pair met at James Court, the juvenile suspect took out a Batman novelty knife with a 3" blade on both ends, stabbed the victim twice and then ran away. Officers located the juvenile suspect a short time later with the knife still on his person and took him into custody. The DuPage County State's Attorney's office reviewed the facts of the case and the juvenile suspect was petitioned to juvenile court charging the juvenile suspect with two (2) felony counts of Aggravated Battery and one (1) count of Unlawful Use of a Weapon.

### **Burglary/Attempt Robbery**

On July 24, 2021 at 0026hrs, officers responded to Miska's Corner Store located at 365 E North Ave for a report of an Armed Robbery. The victims reported a male suspect entered the store with a female suspect. The male suspect walked behind the counter and grabbed the cashier covering the cashier's eyes and mouth. The cashier yelled, which alerted a second employee who was in the backroom. The second employee confronted the male suspect, who threatened the employee with a knife before fleeing the store on foot.

A short time later, officers located Santiago Henao Avila walking accompanied by a female juvenile. Both subjects matched the descriptions the employees provided. The officers attempted to detain the subjects, who fled on foot. After a short foot pursuit, both subjects were apprehended and confessed to their respective involvement.

The DuPage County State's Attorney's office reviewed the facts of the case and approved Burglary, Attempt Robbery, Aggravated Assault, Battery and Resisting a Peace Officer charges against Henao Avila

The female juvenile was charged with Curfew and Obstructing a Peace Officer and released to her parents.

### **Aggravated Discharge of a Firearm**

On 10/1/21, a patron of Sundown, 1775 Bloomingdale Rd, contacted the police department to report that another patron of the bar shot himself in the bathroom on accident the night before. The complainant reported she was waiting outside the bathrooms because both bathrooms were occupied, when she heard a gunshot from inside one of the bathrooms. One of the bathrooms became unoccupied and she utilized it. When she exited the bathroom, she saw blood on the hallway floor outside the bathroom. The complainant returned to her table and another patron told her a male, who had a loaded handgun in his pocket shot himself in the hand and left through the rear door. The complaint went home and after speaking with her husband decided to call the police. Investigators learned a subject named Lonnie Cooper came into the Emergency Room on 9/30//21 at 2338hrs with a gunshot wound to his hand. Lonnie Cooper reported he shot himself on accident while cleaning his gun at home in unincorporated Lombard. The hospital believed the injury was caused by a .45 caliber round. The DuPage County Sheriff's Office responded to the hospital and Cooper told them it occurred on the front porch. Deputies went to the home and located no evidence that it occurred there. Investigations collected evidence from the bar and Lonnie Cooper's vehicle, which was parked in the bar parking lot, and recovered blood as well as a .45 caliber 1911 handgun. The case was turned over to the DuPage County State's Attorney's office and Lonnie Cooper was charged with Aggravated Discharge of a Firearm.

### **Possession of Counterfeit Trademarks**

On 11/1/2021, members of the Investigation Division assisted the Department Of Homeland Security with the execution of an anticipatory search warrant in the 700 block of Leslie Ln. Several packages containing counterfeit trademarks were intercepted at O'Hare Airport and were delivered to the residence. Once the packages were taken into the home, Glendale Heights Investigators and Homeland Security Agents executed the search warrant. Inside the home, investigators located approximately 300 pieces of counterfeit merchandise with an approximate retail value of \$584,970.00. The recipient of the packages, 40 year-old Angelina S Luy, was arrested. The DuPage County State's Attorney's office reviewed the fact of the case and Angelina Luy was charged with felony Possession of Counterfeit Trademarks.





# MAJOR CASE SUMMARY CONT.

## Aggravated Battery

On 10/25/21 at 0157hrs, officers responded to an apartment in the 100 block of Cedar St for a report of a disturbance. Officers arrived and located Bob Gambarota, Kevin Neufeld, Theresa Hart and the victim. Bob Gambarota, Kevin Neufeld and the victim all had head injuries. Investigators were called to the scene to assist. Theresa Hart, who sometimes stayed at the apartment with her now hospitalized boyfriend, wanted the victim, who also resided at the location, out of the apartment. She met Bob Gambarota and Kevin Neufeld at a hotel and they agreed to assist her with removing the victim. Kevin Neufeld brought a piece of rebar with him. They entered the apartment and an argument ensued. Kevin Neufeld hit the victim in the head with the rebar. The victim then hit Kevin Neufeld and Bob Gambarota with a hammer. The DuPage County State's Attorney office reviewed the case and approved Aggravated Battery, Mob Action and Conspiracy to Commit Battery against Kevin Neufeld and Bob Gambarota. Theresa Hart was also charged with Mob Action and Conspiracy to Commit Battery. Burglary to Motor Vehicle

The officers determined the suspect was wearing the same clothing that 23 year-old Xadrian A Glover was wearing when the Glendale Heights Police Department arrested him on 5/31/21 for an unrelated crime and released him at 2221hrs. Officers also located additional property belonging to the victims in the same backpack as clothing suspected as belonging to Xadrian Glover. The clothing was collected and DNA evidence was sent to the DuPage County Crime Lab. On 12/7/2021, the DuPage County Crime Lab finished analyzing and determined the DNA collected from the clothing matched Xadrian Glover. The DuPage County State's Attorney's office reviewed the facts of the case and Xadrian Glover was charged with Burglary.

*Members of the public are reminded that a complaint contains only charges and is not proof of the defendant's guilt. A defendant is entitled to a fair trial in which it is the government's burden to prove his or her guilt beyond a reasonable doubt.*

On 6/1/2021, while on a foot patrol in the 500 block of James Ct, officers located several vehicles, which were unlawfully entered and items were taken from. The officers located surveillance video from the area, which showed a suspect enter one of vehicles and remove a black backpack containing items on 5/31/21 at 2347hrs.

# ESDA

The Glendale Heights Emergency Management Agency (EMA), a function of the Police Department, is responsible for performing administrative and technical work in the development, implementation, and coordination of all aspects of emergency management, which includes oversight of the Emergency Services and Disaster Agency (ESDA). The EMA/ESDA Unit operates under the direction of Emergency Management Coordinator John Sulak. EMA responsibilities include: maintaining and updating the Village's Emergency Operations Plan, development of training materials and exercises, maintaining the Comprehensive Emergency Management Program (CEMP) in conjunction with the DuPage County Office of Homeland Security and Emergency Management (OHSEM), functioning as the liaison between other agencies and stakeholders, preparing and facilitating disaster drills and exercises and planning EMA/ESDA operations for the Village's annual Glendale Heights Fest.

The Glendale Heights ESDA Unit assists the Police and Fire Departments or other Village agencies when requested to do so. The assistance provided may be in the form of traffic control during an incident or situation where roads must be closed due to events such as gas leaks, downed wires, or debris following a severe storm. Additionally, they can operate lighting equipment towers that can be used to assist the Police, Fire or other departments during an active incident, while investigations are conducted or while clean-up activities are performed after an incident. Once trained, members may also serve as weather spotters and may be deployed to observe and report on storm activity approaching Glendale Heights. The Glendale Heights EMA/ESDA Unit works closely with the DuPage County OHSEM and is part of a mutual-aid agreement among other

ESDA Units. Therefore, the Unit may be called upon to assist with emergency situations or events in DuPage, as well as other counties or municipalities. Likewise, Glendale Heights receives assistance from other ESDA Units when needed and requested.

The Unit currently consists of 12 members with John Tautkus serving as Field Coordinator and Mike Lynch as Deputy Field Coordinator.

In 2020 as the country was hit with the COVID-19 Pandemic, the ESDA Unit was stood down from duty in January. All members were told to take care of themselves and we would reconvene our activities when the pandemic lessened to the extent we could do so safely. ESDA Operations were activated in March of 2021 as we gained more knowledge of COVID preventative methods.

In April of 2021 Field Coordinator John Hanson resigned after approximately 10 years with the Unit. He was replaced by John Tautkus, who had returned to the Unit in March. Mike Lynch continues as Deputy Field Coordinator. During the remainder of 2021, the ESDA Unit provided service at twenty-one (21) events or call outs. Twelve (12) personnel responded approximately one hundred (100) times for these events/call outs. The incidents included traffic control, road closures and crime scene support with a Mobile Command Vehicle.

Additionally, members attend monthly meetings which include training in a variety of areas such as traffic control, medical emergencies, fire extinguisher usage and hazardous material incidents. Training can be provided in a variety of methods to include certified instructors in specific disciplines.







# TRAINING

Today's police officers must meet a wide variety of challenges including changing laws, evolving technologies, new cultural norms, and a growing mental health crisis. As the scope of law enforcement's responsibilities expands, the need for more and better training has become critical. The training program of the Glendale Heights Police Department strives to address the needs of the agency, our members, and the community.

In 2021, Glendale Heights Police Department personnel received over 10,500 hours of job related training. This was an increase in training hours as compared to 2020. COVID-19 hampered most of the external training opportunities in 2020. All CALEA mandated training was accomplished in 2021, including firearms re-certifications, less-lethal weapons re-certifications, legal updates, blood borne pathogens, ethics, critical incident/emergency operation plan training, mental illness and training on hazardous materials.

The Glendale Heights Police Department utilizes Police Law Institute, an internet based training resource, to provide additional training on current federally mandated topics. The Department also relies heavily on in-house training, utilizing Department members as trainers. The department has implemented training on Tuesdays when manpower is heaviest. Training is conducted on Tuesdays in six week increments. This assures department members receive the same training that includes, but is not limited to, Use of Force, Defensive Tactics, Crisis Intervention/Negotiations (scenario based) and various other law enforcement related topics. Additional training methods include Roll Call training, annual refresher training and policy review, and practical exercises in areas such as firearms, and rapid deployment/ active shooter.

The Glendale Heights Police Department hired nine police officers in 2021. Kristofer Dlugopolski and Nicholas Hatler had previous law enforcement experience. Miguel Bonilla, Ula Lapkus, Lissette Sanchez, Mattia Amodio attended the Suburban Law Enforcement Academy and graduated in 2021. Marcin Danilowski and Patricia Godlewski were hired in December 2021 and are attending the Suburban Law Enforcement Academy and will graduate in April 2022. Paulina Jalowiec was also hired in December and is attending Southwestern Illinois College Police Academy and will also graduate in April 2022. Upon graduation, these officers will be assigned to the Field Training Program for further police training.

With an authorized strength of 55 full-time sworn

personnel, 38% of full-time sworn officers serving with the Glendale Heights Police Department have less than five years of experience. As veteran officers retire, the Department faces a need to replace specialized assignments such as Supervision and Leadership, Field Training Officers, Juvenile Specialists, and Evidence Technicians.

The following officers received specialized training in 2021 to address this shortage: • Officers Robert Whitmore, Jennifer Rosario, Gabrielle Nickel, Ula Lapkus, Lucas Kling and Grzegorz Kapusciak received training to become Evidence Technicians; • Officers Gabrielle Nickel, Rigoberto Bernal and Bradley Lautner received training to become Field Training Officers; • Sergeant Mark Guerrero attended training for Risk Management, Civil Liability & Section 1983.

A focus will continue to be placed on identifying officers possessing the skills and abilities to be trained in these specialized assignments in the coming years in order to continue providing a high level of service to the Village. Several newer employees received training in a series of the Incident Command System during 2021. The United States Department of Homeland Security (FEMA) provided training to police department employees to enhance their knowledge to prevent, deter, respond, and recover from major incidents such as active threat situations and natural disasters.

In an attempt to better help subjects suffering from mental and emotional problems, the Glendale Heights Police Department has instituted a Crisis Intervention Team. Law enforcement officers are generally the first responders to persons in crisis or experiencing symptoms of mental illness. The Crisis Intervention Team training provides officers with education about mental illness, and provides skills and tools for effectively and safely interacting with someone who is experiencing a crisis. All of the eligible sworn officers have received this extensive training to be part of the Crisis Intervention Team. The Glendale Heights Police Department further enhances the knowledge and skills necessary when responding to these sometime difficult calls through training in crisis communication tactics, de-escalation tactics, crisis negotiations, and the proper uses of force.

Deputy Chief Kelley Darre and Investigations Sergeant Michael Pentecost coordinate training for members of the Investigations Division for extensive and on-going training in their specific disciplines, including criminal related interviewing and specific investigative techniques.

On August 7, 2019, DuPage County officials introduced a new countywide major crimes task force, the Metropolitan Emergency Response and Investigation Team (MERIT), replacing the county's Felony Investigative Assistance Team (FIAT) and the Major Crimes Task Force with nearly a dozen focused groups, each headed up by its own Commander. MERIT is a law enforcement task force specializing in a wide array of crisis situations. The crisis negotiator has become a valuable resource in deescalating volatile situations. MERIT introduced a Crisis Negotiation Team to the county wide task force. In 2021, two Glendale Heights Officers, Nathaniel Szewczyk and Tashya Polites, assigned to the Merit Crisis Negotiation Team, was deployed to 30 callouts for crisis negotiation situations in 2021.



Members of the Glendale Heights Police Department in conjunction with the Glenside Fire District, conducted Rescue Training. This Rescue Training Program prepares emergency response personnel to safely, efficiently and effectively perform rescue operations. The Kiwanis Club of Glendale Heights volunteered as victims in these scenarios.







# TRAINING Cont.

## Type of Training and Hours

Academy	2000.00	Instructor Development	560.00
Active Shooter/Alice	318.00	Investigative Techniques	698.50
Community Oriented Police Initiative	39.50	Juvenile	247.50
CPR/Life Saving Measures	192.00	K-9 Training	128.00
Crime Scene Forensics and Property Management	288.00	Less Lethal/Weapons/Taser	112.00
Crisis Intervention/Mental Health	462.00	Management/Staff & Command	764.00
Defensive Tactics	246.50	MERIT	104.00
Domestic Terrorism	68.50	Miscellaneous	133.50
DUI/Traffic Investigation	392.00	Narcotics/Gang Enforcement	144.00
Field Training Officer Program	120.00	Patrol Tactics	421.50
Firearms Skills Training/Qualifications	231.50	Police Cyclist	64.00
General Orders/Policy Review	176.00	Police Law Institute	1092.00
Hazardous Materials	56.00	Records Management	23.00
Health and Wellness	200.00	SWAT/WMD	184.00
ILEAS	176.00	Traffic Enforcement	112.00
Incident Command	39.50	Use of Force	740.00
<b>Total</b>			<b>10,533.50</b>







# PROMOTIONS/AWARDS



**Chief George Pappas**

On November 18, 2021, The department celebrated the promotion of Deputy Chief George Pappas to the rank of Chief of Police. George has been a member of the Department for 25 years.



**Deputy Chief David Baley**

On December 17th, 2021, The Department celebrated the promotion of Sergeant David Baley to the rank of Deputy Chief. David has been a member of the Department for 26 years.



**Sergeant Mark Guerrero**

On June 24 2021, the Department celebrated the promotion of Officer Mark Guerrero to the rank of Sergeant. Mark has been a member of the Police Department for 30 years.



**Sergeant Matthew Parsons**

On December 17th, 2021, the Department celebrated the promotiion of Officer Matthew Parsons to the rank of Sergeant. Matthew has been a member of the Department for 14 years.

# RETIREMENTS



Officer Dennis King  
22 Years of Service



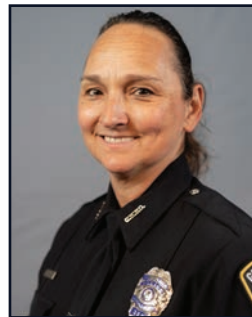
Sergeant Michael Dzedzic  
25 Years of Service



Chief's Secretary  
Heidi Dzedzic  
28 Years of Service



Chief Douglas Flint  
33 Years of Service

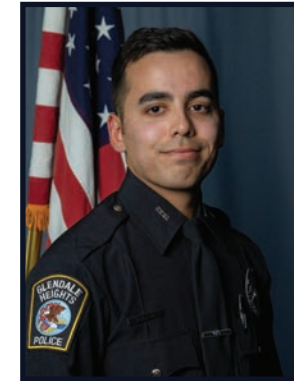


Officer Michelle Cahill  
30 Years of Service

# NEW OFFICERS



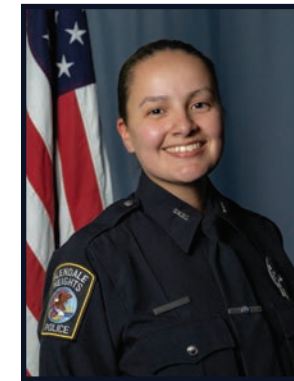
Officer Hatler #3013



Officer Bonilla #3014



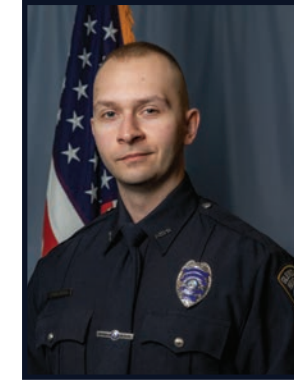
Officer Lapkus #3015



Officer Sanchez #3016



Officer Amodio #3017



Officer Danilowski #3018



Officer Godlewski #3019



Officer Jalowiec #2020





# VOLUNTEER SPIRIT

Throughout the year, members of our Department participated in charitable events or just joined residents in fun. This year we participated in Shop with a Cop, Special Olympics of Illinois Polar Plunge, Christmas Sharing, Coffee for Champions, Annual Charity Golf Outing, Fishing Derby, Brittany's Trees.



# JUST HAVING FUN







# GLENDALE HEIGHTS POLICE DEPARTMENT

## Our Mission

"To Serve and Protect our Community while enhancing trust through Professional Police Services."



VILLAGE HALL  
POLICE DEPARTMENT  
300 CIVIC CENTER PLAZA