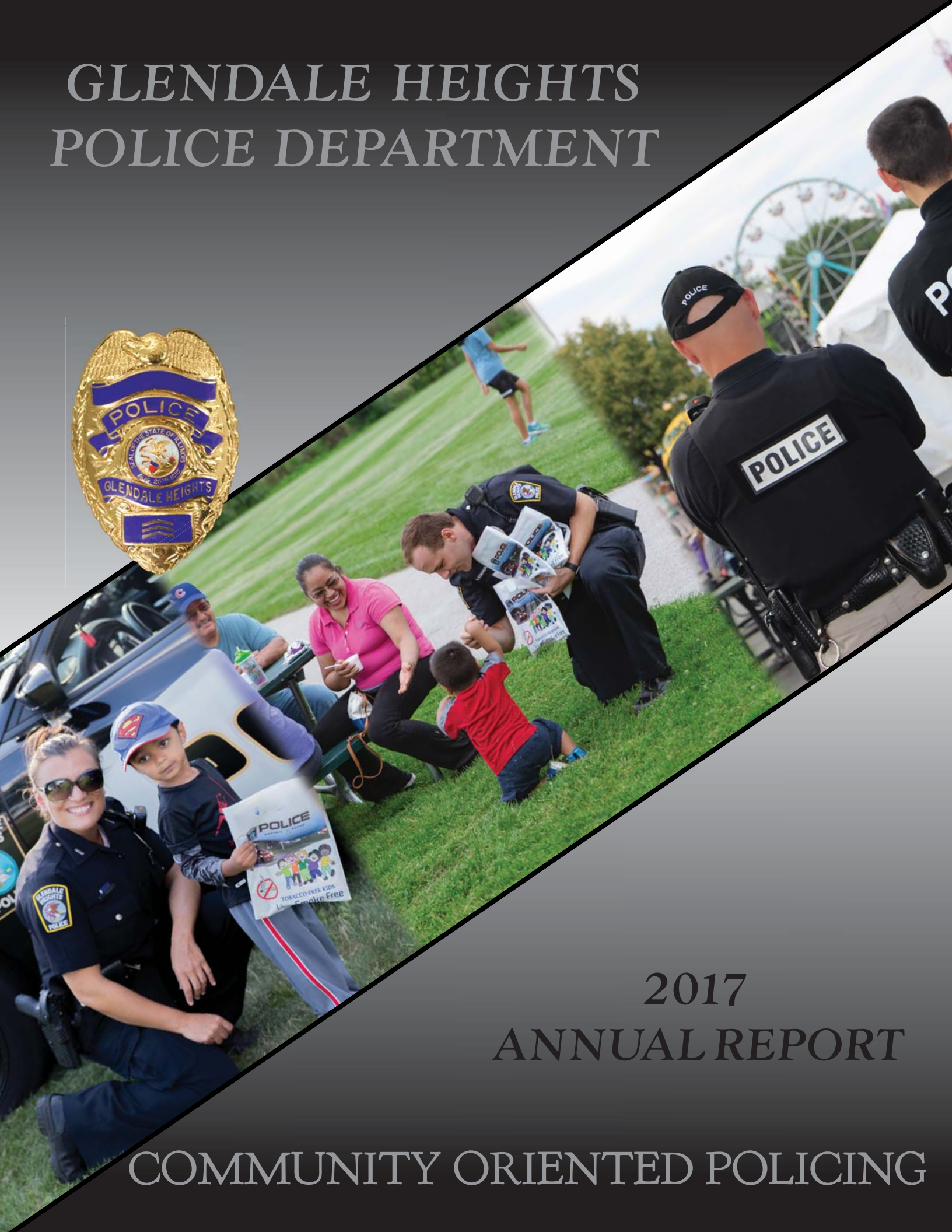


GLENDALE HEIGHTS POLICE DEPARTMENT



2017
ANNUAL REPORT

COMMUNITY ORIENTED POLICING



WORKING IN PARTNERSHIP WITH THE COMMUNITY



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Message from the Chief of Police

“Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service.”

February 27, 2018

Village President Linda Jackson and Board of Trustees,

Village Ordinance, section 6-1-5E, requires the Chief of Police to provide the Village President and Board of Trustees with an annual report on the status of the Police Department. To that end, I respectfully submit this annual report for calendar year 2017. This report will be posted on the Police Department's website for our residents' reference at their convenience.

In 2017, the Glendale Heights Village Board approved the Glendale Heights Police Department to hire two additional officers, bringing our overall strength to 54 officers. In 2017, the Police Department hired Officers Dennis Stachura, Mark Garcia, Zachery Schon, and Jorge Munoz. These officers were hired to complete the additions to the Department as well as replacing Officer David Garazin, who retired after 25 years of service and the resignation of one officer. The Police Department also recognized the retirement of Community Service Officer Babette Luessen after 28 years of service to the residents of the Village of Glendale Heights. In November, the Police Department filled a vacancy within our K-9 unit. Officer Jim Cahill was selected as the Department's newest K-9 Officer. He spent 6 weeks training at Vohne Liche Kennels in Indiana and

recently began patrolling with the Department's newest member, K-9 Lobo.

In 2017, the Glendale Heights Police Department continued with a 2016 initiative enacting several new internal programs to fulfill the Department's mission and our Community Oriented Policing philosophy. The Department has trained in house staff as a crime analyst. A weekly meeting is set up between the crime analyst and police administration to discuss crime throughout the Village. This information provides us timely actionable intelligence about crimes throughout the Village and allows the Department to prioritize resources to problem solve these crimes. In calendar year 2017, overall crime rates dropped throughout the Village. The Village saw a decrease of 44% in Robberies, 48% in Residential Burglaries, 63% in non- Residential Burglaries, 42% in Burglary to Motor Vehicles, and a combined 19% reduction in overall Thefts and Retail Thefts. The Village did experience two domestic related homicides in 2017. The Department continues with a weekly review of all domestic related incidents. If crime analysis shows repeated domestic related incidents at one address over a period of time, an in-person visit is

made by members of the Police Department to assist the family in getting resources they need. In 2017, the Department also continued its commitment to training officers in crisis intervention. In 2017, we trained eight more officers as Crisis Intervention Officers, bringing our Department total to 10 fully trained Crisis Intervention Officers. These officers have received 40 hours of training on how to de-escalate situations involving persons with mental health related problems. The new Neighborhood Watch program began in 2017. We implemented a plan to move our monthly meetings to various areas throughout the community. These meetings have allowed the Police Department to communicate with residents in a more intimate atmosphere and work on the issues concerning the residents based on the geography of the village.

The Glendale Heights Police Department is one of only 900 agencies nationwide certified by Commission on Accreditation for Law Enforcement Agencies (CALEA). In 2017, the Glendale Heights Police Department was awarded with Gold Standard Advanced Accreditation, which was our fifth award overall. Special thanks goes to our Accreditation Coordinator, Katie Pentecost, for all the work she has put into maintaining our high standards.

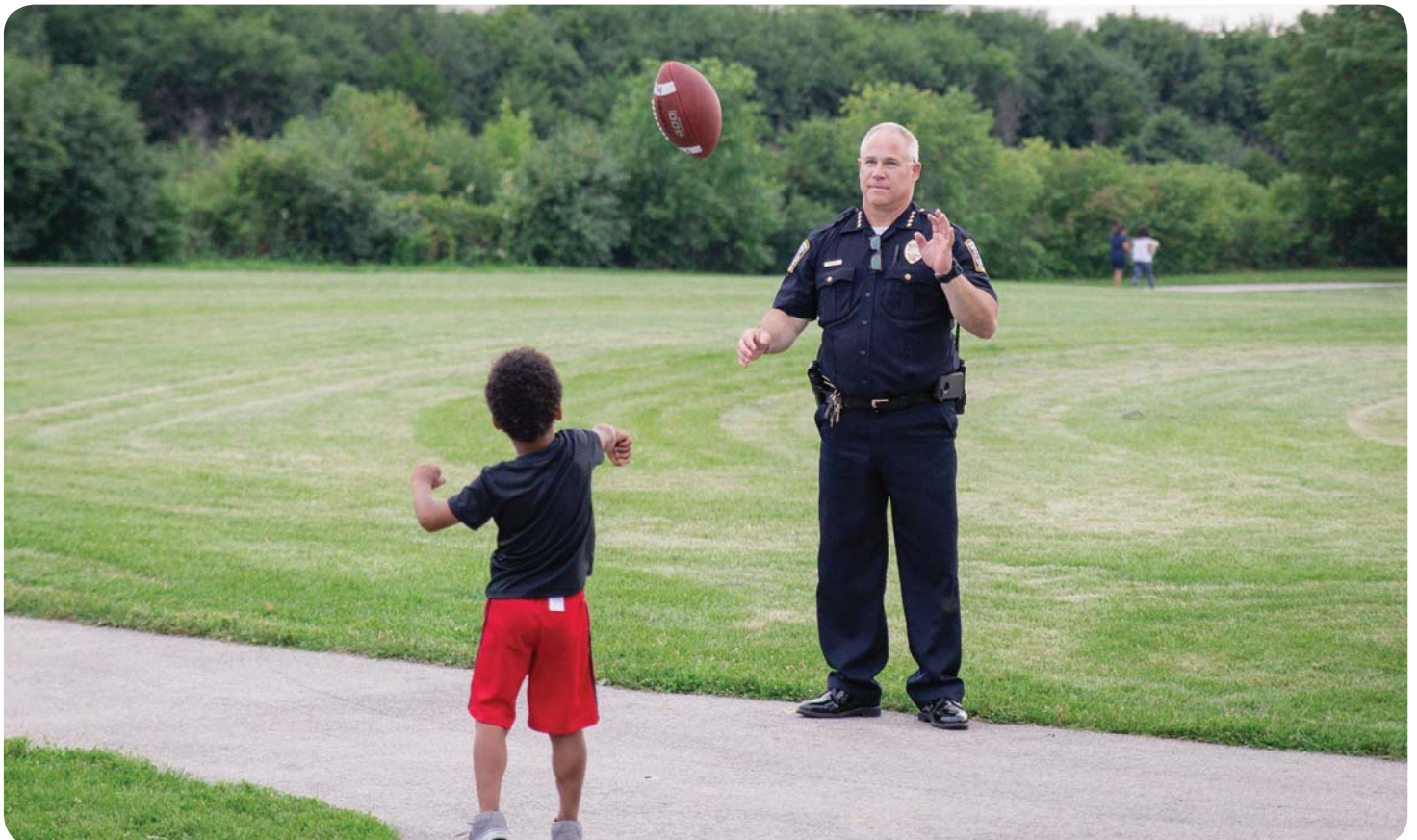
The Glendale Heights Police Department is committed to the safety of all of our residents,

especially our kids. For the past 5 years, Officers from the Police Department have worked with all 12 of the schools within the village and conducted active shooter training. Staff at the Police Department and schools make school safety their number one priority. Residents should feel confident that our schools have some of the most trained educators in school violence prevention working with their children.

This report also contains narrative from members of the Department regarding their specific areas of responsibility. If you have any questions, please feel free to contact Deputy Chief Oliver or Deputy Chief Padyasek at your convenience.

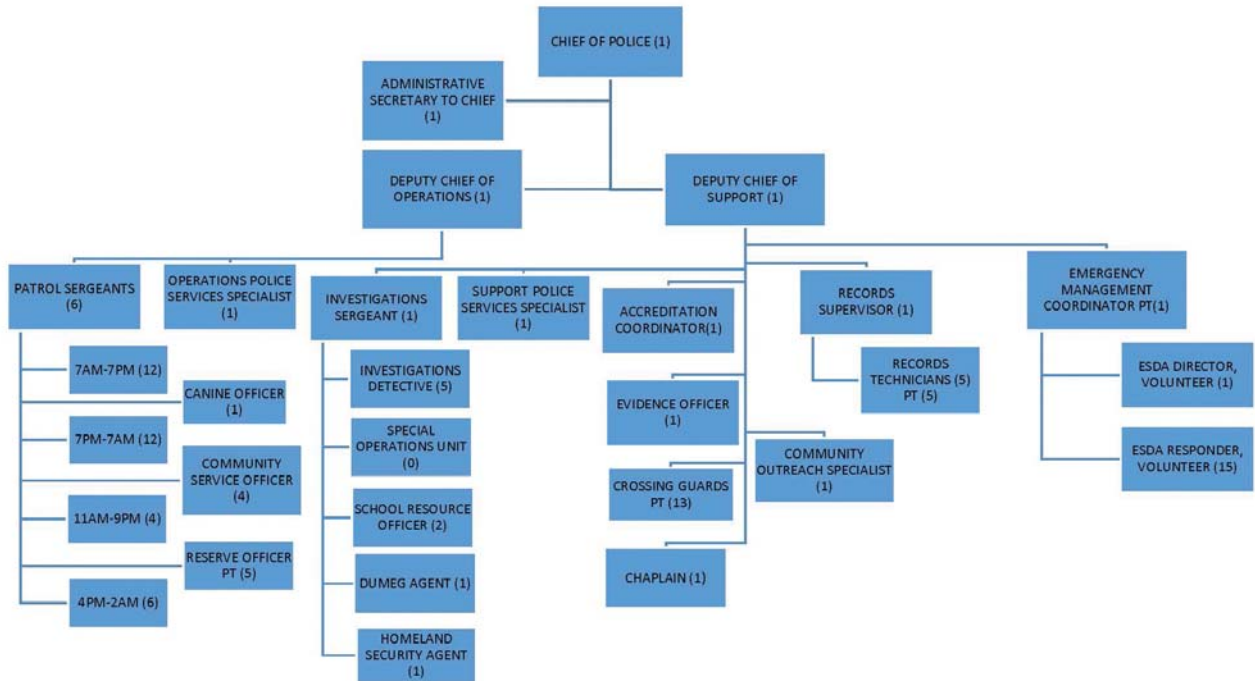
I would like to thank Mayor Jackson and the Village Board of Trustees for the support and confidence they have shown the Police Department and myself this past year. I also thank the women and men of the Glendale Heights Police Department who do a very difficult job under difficult circumstances. The members of the Glendale Heights Police Department are committed to serving the residents through ethical, courteous and professional police service.

Douglas Flint
Chief of Police





VILLAGE OF GLENDALE HEIGHTS POLICE DEPARTMENT



The Police Department is organized into two Divisions, Operations and Support. It has an authorized strength of 54 full time sworn officers. The Support Division responsibilities include Investigations, School Resource Officers, Safety Town, CALEA, Community Outreach, budget and grant funding, records management, E911 ESDA and evidence management. The Operations Division responsibilities include Community Oriented Policing, police training, firearms range, accident investigation, animal control, patrol, traffic citations, service calls and crime prevention. The Department is charged with the duty of protecting the lives and property of the Village's 34,000 residents by providing 24-hour emergency and non-emergency service. (Total full-time employees 69, part-time 26 for a grand total of 110 employees; 15 of which are volunteers).

Accreditation

The Glendale Heights Police Department continues its pursuit of excellence through the process of accreditation. The Department was reaccredited in 2017 after a four day on-site assessment. Chief Flint, Deputy Chief Padyasek, and Accreditation Coordinator K. Pentecost were invited to testify before a team of CALEA Commissioners following the assessment. On November 18, 2017, the Commission awarded the Glendale Heights Police Department with Gold Standard Advanced Accreditation. This is the Department's fourth reaccreditation award (fifth overall) since initial accreditation in 2008. The CALEA assessors noted in their final report "throughout the assessment it was clear that agency personnel have a firm understanding of proper practice and procedure and that the concepts of accreditation and community policing are ingrained in the organizational culture of the Glendale Heights Police Department".

The adoption of best professional practices, reduction in liability, and maintenance of current policies and procedures are paramount in attaining accredited status. CALEA has established standards that address major law enforcement areas such as operations, traffic law enforcement, personnel administration, operational support, management and administration.

The benefits of being a CALEA accredited agency include:

- * Bringing policies, procedures and systems in line with best professional practices
- * Formalizing management and administrative practices
- * Proactively addressing internal issues
- * Controlling liability
- * Maintaining fair and non-discriminatory personnel practices
- * Seeking to achieve a workforce that represents the community
- * Improving service delivery
- * Strengthening crime prevention, crime control, and community policing
- * Assuring government and community leaders of the quality of policing provided
- * Strengthening community confidence through increased professionalism
- * Providing consistency, standardized guidance, and a defined mission to all members of the Department

Less than 3% of all police agencies throughout the United States are accredited. Residents of Glendale Heights can be proud that their Police Department is a nationally accredited, professional law enforcement agency recognized for following the best practices in the industry. It is truly a credit to every member of the Glendale Heights Police Department and reflects on the professionalism exhibited by these employees on a daily basis. For more information about the CALEA accreditation process, please visit www.calea.org or contact the Police Department.

Katie Pentecost
CALEA Accreditation Coordinator



The Police Department realizes the importance of community involvement and strives to stay active with programs to help strengthen our partnership with the community. Many activities were held in 2017 to reinforce our commitment to that partnership. There were many Park Parties, Neighborhood Watch Meetings, and Safety Town events in addition to our annual Junior Police Academy and Citizen's Police Academy.



Community

Youth Programs

For over 25 years, the Police Department has held week long classes at Safety Town for children 5-7 years of age. The classes are held over the summer and taught by representatives from Metra's Operation Life Saver, AMITA Health Adventist Medical Center Glen Oaks, Glenside Fire Protection District, First Student Bus Company, and officers from the Police Department. The children practice situations involving "Stranger Danger", bus safety, fire safety, bike safety, train safety, poison awareness, and other topics.

For children in 5th through 8th grade the Police Department hosted the 11th annual Junior Police Academy. The participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops and officer safety skills.



Community Involvement

The Police Department sponsored our community's 20th annual National Night Out. The event was held at the GH2O Aquatic Center and featured food and swimming. National Night Out is held to heighten crime and drug prevention awareness and strengthen our police and community partnership. Many other organizations participated in the celebration including Ring, Glenside and Bloomingdale Fire Protection Districts, Glenside Public Library, Glendale Lakes Golf Club, AMITA Health Adventist Medical



Center Glen Oaks, the Glendale Heights Youth Commission, the Junior Woman's Club, Jewel-Osco, and Target.

The Police Department also organized an Easter Egg Hunt and Trick-or-Treating at Safety Town. Both events attract thousands of children.

Police & Community Support

Officers assisted other Village employees with the annual Fishing Derby and Park Parties where Officers, residents and children were able to interact and get to know each other in a fun, relaxed atmosphere. The Police Department continues to be strong supporters of the Illinois Special



Oriented Policing



Olympics. Employees participated in fundraisers including the "Cop on Top" at Dunkin Donuts, and the Polar Plunge.

This year, officers joined members of the Village to help organize and participate in the annual Charity Golf Classic. A portion of the funds raised were donated to F.O.P. Lodge 52. The lodge donated the funds to various children's charities throughout the year.

Keeping our Community Safe

To promote safety awareness, the Police Department conducted seat belt safety checks in our school



zones, and enforced the hands free cell phone law.

The prescription medication drop-off box located in the main lobby of the Village Hall continues to be very useful. The drug drop box is available for residents to properly dispose of controlled and non-controlled pharmaceuticals.

In October, the Police Department participated in the Annual Family Health & Safety Fair. This free community event offered fingerprinting, flu shots, screening for blood pressure, diabetes and vision screening.



Neighborhood Watch

The Police Department strives to keep our residents informed of important crime prevention tips by sponsoring a Neighborhood Watch Program. In 2017, monthly newsletters were disseminated to the Neighborhood Watch members and monthly meetings were held at various locations throughout town. Each month, residents were able to express their concerns and were also presented information on various crimes that occurred in their area during the previous year. The final meeting of the year was held at

Community Oriented Policing



Village Hall and there was a presentation on heroin awareness. An additional method for keeping residents informed is the Crime Reports section on the Police Department page of the Village website.

School Resource Officers

Our state certified School Resource Officers (SRO) spent the school year teaching DARE classes to the 5th grade students and addressing school related concerns. Through a cooperative agreement between the schools and the Police Department, one officer rotates between the schools that teach kindergarten through eighth grade and a second officer rotates between the Glenbard high schools. In addition to teaching classes and attending extracurricular activities, they also investigate police related incidents reported by students and staff.

Community Education

Smart 911 is a program in which the public can directly add information about themselves and their homes via the Internet to the E911 system. The year brought many opportunities for the department to also use our Code Red system. This system allows the Police Department and the Village to notify the residents of emergencies that may be occurring in the Village, by telephone, email or text. It can do a village-wide notification or can be tailored to specific areas, depending on the incident. This system is also used by the Police Department's Community Outreach Specialist in partnership with the Senior Services Manager of the Center for Senior Citizens, to do well-being checks on our senior citizen population during extreme weather conditions. Residents can learn more about these programs by visiting the Police Department page of the village website, or calling the police non-emergency phone number.



Index Crime Reports

Since 1930, the FBI has collected and compiled data to use in understanding and improving law enforcement administration, operation and management and to indicate fluctuations in the level of crime in America. This is accomplished through Uniform Crime Reports (UCR). The FBI does not collect the data itself. Rather, law enforcement agencies across the United States provide the data to the FBI, which then compiles the reports. Each month, law enforcement agencies report the number of known index crimes in their jurisdiction to the FBI. While national reporting is not mandated, many states have instituted laws requiring law enforcement within those states to provide UCR data. Illinois is one of those states.

For reporting purposes, criminal offenses are divided into two major groups: Part I offenses and Part II offenses.

In Part I, the UCR indexes reported incidents in two categories: violent and property crimes. Aggravated assault, forcible rape, murder and robbery are classified as violent, while arson, burglary, larceny-theft, and motor vehicle theft are classified as property crimes.

In Part II, the following categories are tracked: simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug

offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy and weapons offenses.

This section presents Glendale Heights crime data. The emphasis is on 2017 crime data totals; however, the previous 4 years totals are provided for comparison.

Part I index crimes decreased by 107, which is a 17.34% decrease from 2016's numbers. For the previous 8 years, there were no reported murders in Glendale Heights. In 2017, there were unfortunately two. There was a significant decrease in overall burglaries reported, along with decreases in theft/retail theft and robbery, accounting for our totals to decrease overall. The clearance rate for Part I crimes in 2017 was 27% compared to 26% in 2016.

Part II crimes in 2017 decreased by 96 or 5.7% less than 2016. This decrease follows a 8.9% increase from 2015 to 2016. There were significant decreases in weapons offenses and drug paraphernalia offenses for the year. Most other categories remained consistent. The clearance rate for Part II crimes in 2017 remained at 38% in comparison to 2016.





Part I

Murder

First Degree Murder

Second Degree Murder

Criminal Sexual Assault

Criminal Sexual Assault

Aggravated Criminal Sexual Assault

Forcible Sodomy

Criminal Sexual Assault with Object

Attempts of the Above

Robbery

Armed Robbery

Robbery

Vehicular Hijacking

Aggravated Vehicular Hijacking

Aggravated Robbery

Attempts of the Above

Aggravated Assault/Battery

Aggravated Battery

Heinous Battery

Aggravated Battery Child

Ritual Mutilation

Aggravated Battery Senior Citizen

Aggravated Assault

Attempted First Degree Murder

Attempted Second Degree Murder

Burglary

Burglary

Residential Burglary

Home Invasion

Attempts of the Above

Theft

Theft from Motor Vehicle

Theft of Vehicle Parts

Burglary to Vehicle/Parts

Theft over \$300.00

Theft under \$300.00

Theft From Person

Delivery Container Theft

Retail Theft

Theft From Building

Theft From Coin Operated Machines

Attempts of the Above

Motor Vehicle Theft

Motor Vehicle Theft

Attempt Motor Vehicle Theft

Arson

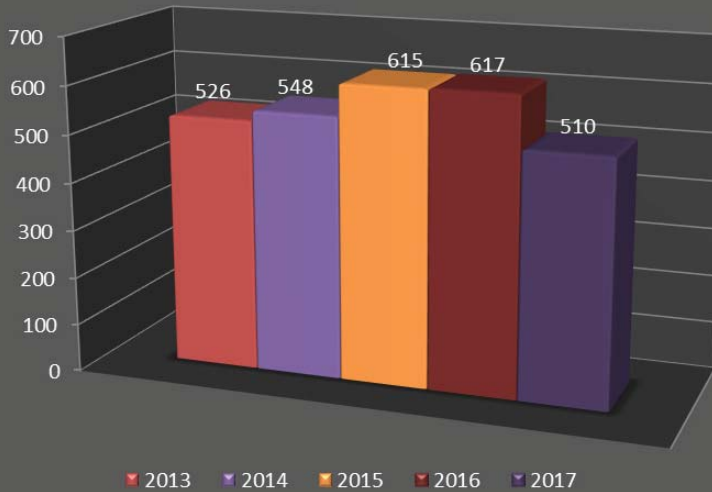
Arson

Aggravated Arson

Attempts of the Above

Crimes

CRIME STATS PART 1 OFFENSES

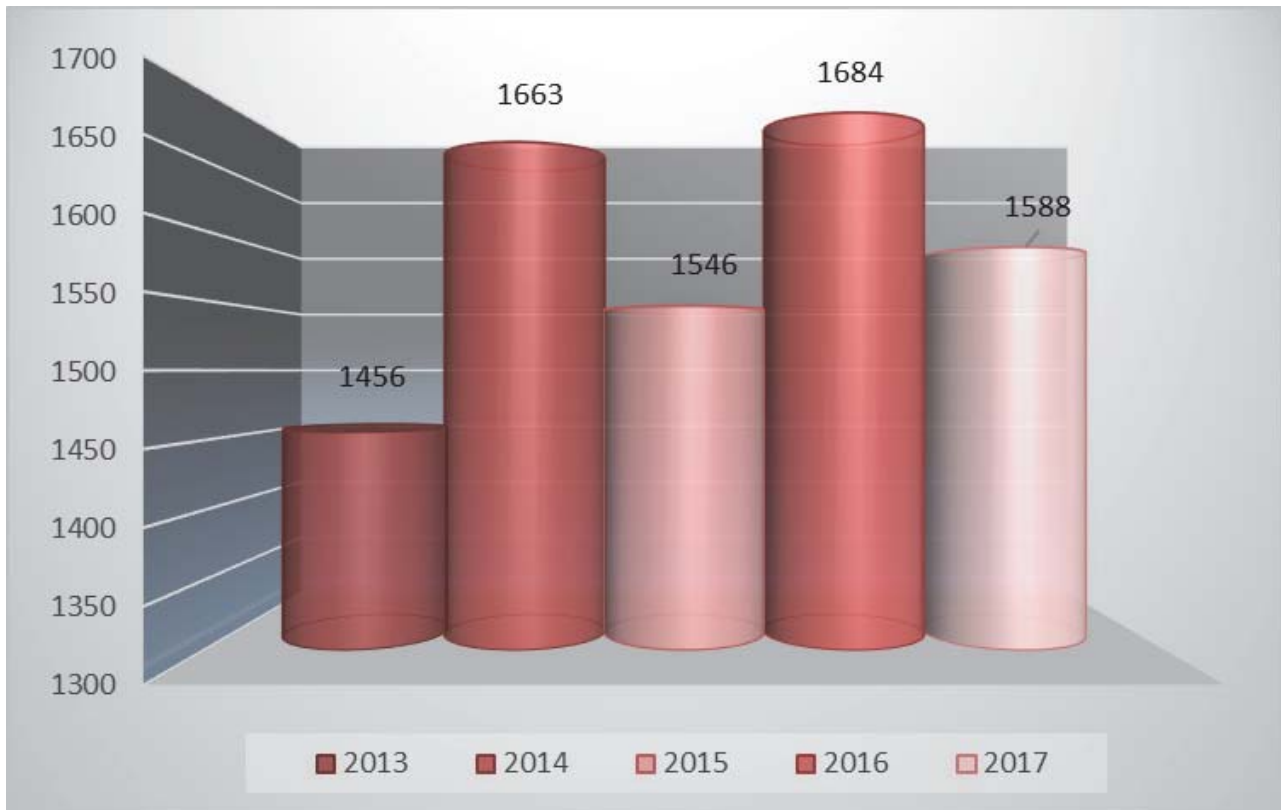


PART 1 CLEARED BY ARREST



Part I Offenses	2013	2014	2015	2016	2017
Homicide	0	0	0	0	2
Criminal Sexual Assault	16	6	14	15	19
Robbery	8	8	11	14	9
Agg. Assault / Battery	16	19	29	22	24
Burglary - Residential	26	44	31	30	14
Burglary - Other	22	16	22	33	14
Burglary - Motor Vehicle	85	79	86	110	56
Theft/Retail Theft	341	365	413	379	344
Motor Vehicle Theft	11	8	8	14	26
Arson	1	3	1	0	2
Total	526	548	615	617	510
Part I Cleared By Arrest	2013	2014	2015	2016	2017
Homicide	0	0	0	0	0
Criminal Sexual Assault	2	2	1	0	0
Robbery	3	3	5	4	2
Agg. Assault / Battery	9	12	16	16	17
Burglary - Residential	5	2	1	1	1
Burglary - Other	2	1	1	3	1
Burglary - Motor Vehicle	3	0	3	3	1
Theft	137	184	194	131	113
Motor Vehicle Theft	1	2	0	1	3
Arson	0	1	0	0	1
Total	162	207	221	159	139

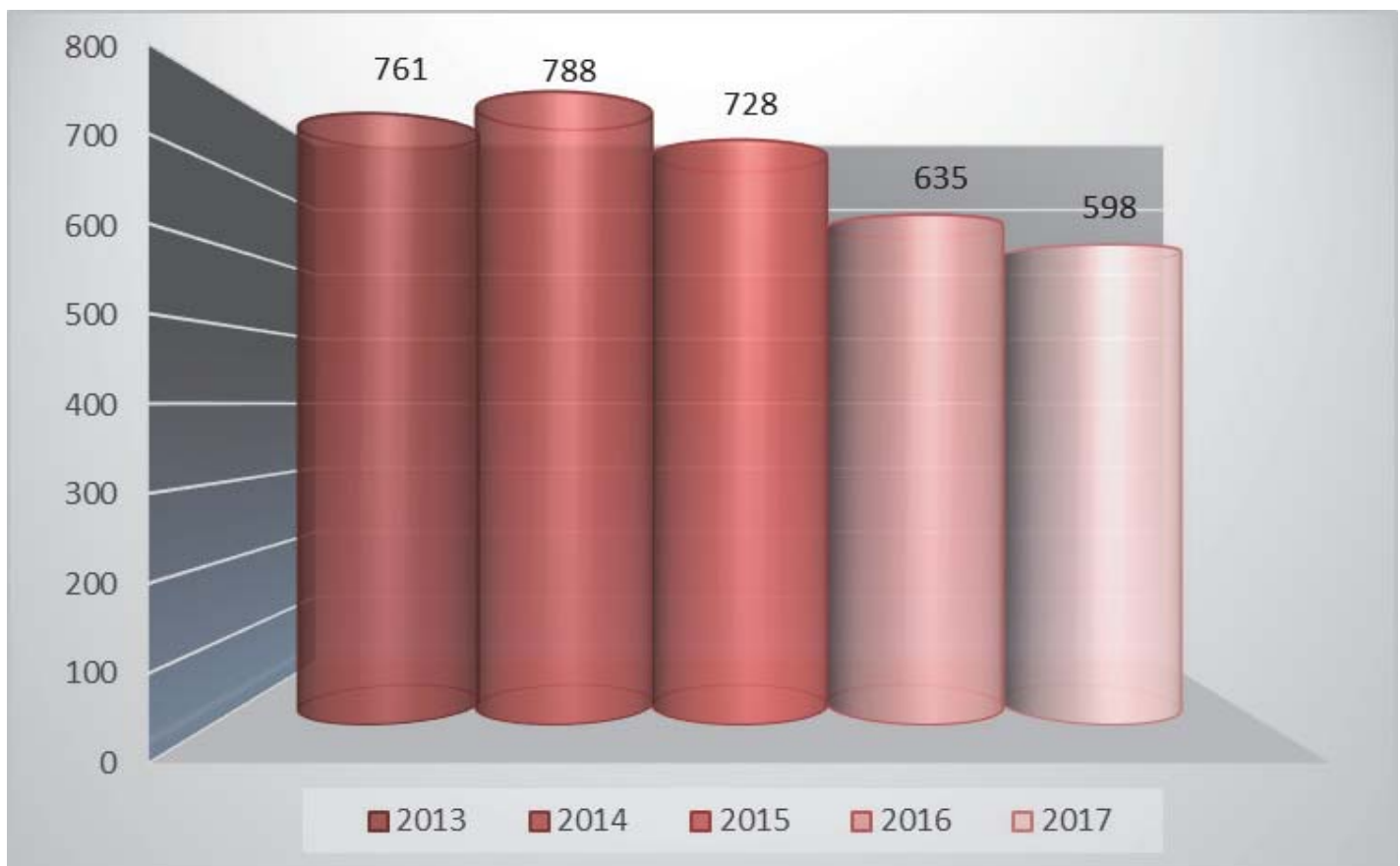
Part II



Part II Offenses	2013	2014	2015	2016	2017
Assault / Battery	287	311	326	352	345
Deceptive Practice	101	101	123	161	151
Identity Theft	44	54	43	59	59
Criminal Damage	224	280	242	278	269
Weapon Offenses	7	9	14	19	3
Sex Offenses	9	19	25	23	15
Drug Laws					
*Cannabis	102	130	123	129	111
*Controlled Substances	16	16	25	24	31
*Paraphernalia	25	36	30	23	11
Offenses Involving Children	41	81	65	42	45
Driving Under the Influence	114	99	82	76	79
Liquor Law Violations	26	36	24	26	18
Disorderly Conduct	194	247	216	272	250
Suspended / Revoked Drivers	178	171	160	133	155
All Others	88	73	48	67	46
Total	1456	1663	1546	1684	1588

Crimes

Part II Cleared	2013	2014	2015	2016	2017
Assault / Battery	116	108	100	97	103
Deceptive Practice	11	4	4	7	1
Identity Theft	3	3	2	1	1
Criminal Damage	35	35	32	29	27
Weapon Offenses	7	7	12	15	1
Sex Offenses	2	4	4	3	3
Drug Laws:					
* Cannabis	102	130	123	126	107
* Controlled Substance	16	16	21	19	24
* Paraphernalia	25	36	30	22	11
Offenses Involving Children	33	70	58	36	35
Driving Under the Influence	114	99	80	73	77
Liquor Law Violations	23	32	23	21	12
Disorderly Conduct	26	33	53	19	22
Suspended / Revoked Drivers	178	171	160	130	154
All Others	70	40	26	37	20
Total	761	788	728	635	598



Index Crime Comparison

CRIME	YTD 2016	YTD 2017	Raw change	Percent Change
Homicide	0	2	2	NC
Criminal Sexual Assault	15	19	4	27%
Robbery	14	9	-5	-36%
Agg Assault / Battery	22	24	2	9%
Burglary - Residential	30	14	-16	-53%
Burglary - Other	33	14	-19	-58%
Thefts	189	175	-14	-7%
Retail Theft	190	159	-31	-16%
Burglary to Vehicle	110	56	-54	-49%
Motor Vehicle Theft	14	26	12	86%
Arson	0	2	2	NC
Domestic Battery	245	239	-6	-2%
Assault / Battery	107	106	-1	-1%
Sex Offenses (1500's)	23	15	-8	-35%
Identity Theft	59	59	0	0%
Fraud / Dec Practices	135	115	-20	-15%
Theft-Labor/Service/Found Property	26	36	10	38%
Criminal Damage	192	172	-20	-10%
Criminal Defacement	32	31	-1	-3%
Crim Trespass	40	51	11	28%
Crim Trespass - Vehicle	14	15	1	7%
Weapon Violations	19	3	-16	-84%
TX Threats / Harassment	112	128	16	14%
Disorderly Conduct - Others	106	108	2	2%
Unlawful Visitation Interfer	32	14	-18	-56%
Violation Order of Protection	22	14	-8	-36%
Alcohol Offenses	26	18	-8	-31%
All Other Offenses	67	46	-21	-31%
Warrant Arrests	97	91	-6	-6%
Juvenile Offenses	42	45	3	7%
Grand Total	2013	1806	-207	-10%
*NC=Not Calculable				

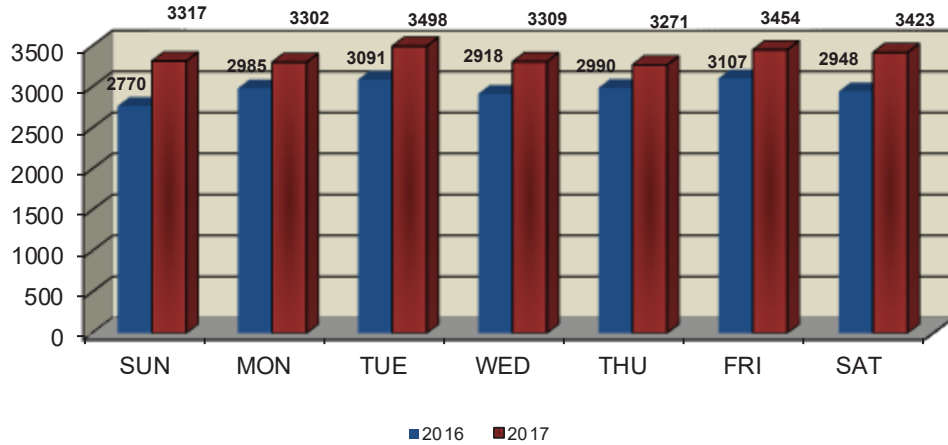
Crime Activity for December 2016 - December 2017

As shown in the table above, 2013 Part I and Part II crime incidents were reported between January - December of 2016. For the same period in 2017, 1806 Part I & Part II crime incidents were reported. As a result, crime in the January - December period dropped 10% over the 2017 January - December period.

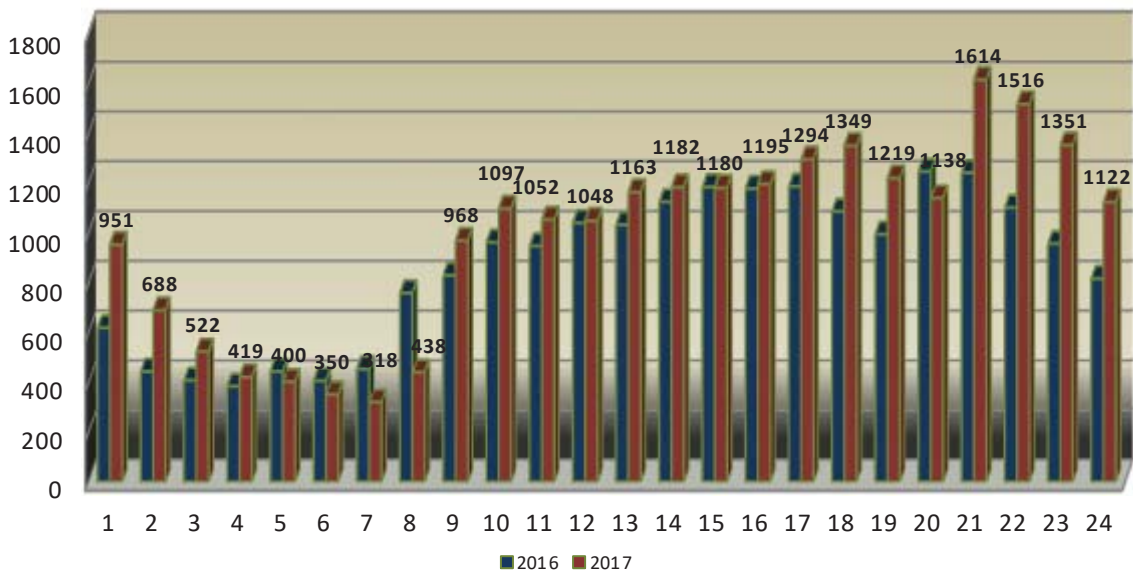
A caution is indicated in the interpretation of the percentage figures contained in this report. When Dealing with small numbers, it must be remembered that small number changes cause large percentage changes.

The following charts break down calls for service by day of the week, hour and year. On average, Tuesday is the busiest day of the week with 3,498 total calls for service, followed closely by Friday with 3,454. Monday shows as the least busy day with 3,302 calls. The busiest time of day for calls is 9 p.m. and 11 p.m.

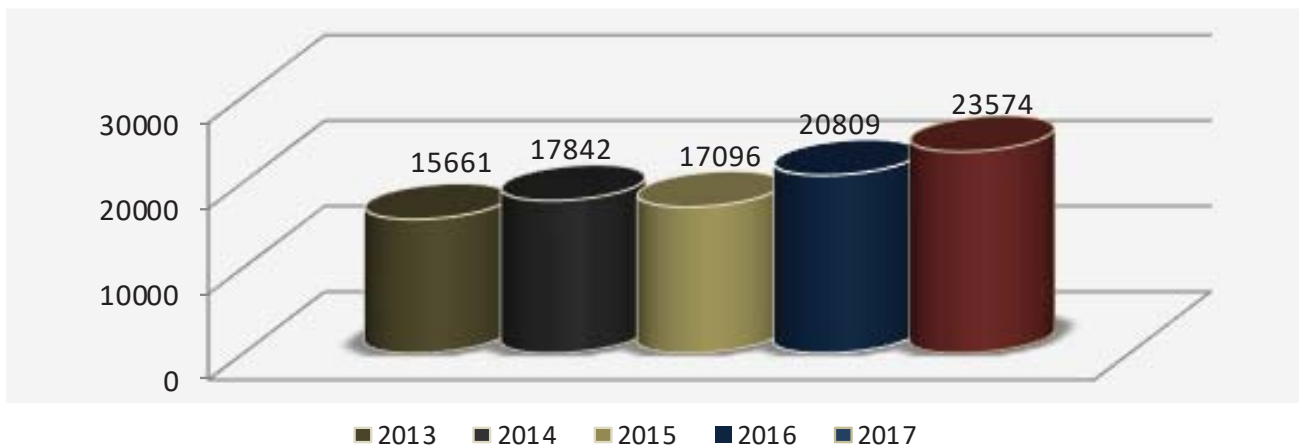
CALLS FOR SERVICE BY DAY



CALLS FOR SERVICE BY HOUR



CALLS FOR SERVICE BY YEAR



Service Code Definitions

Alarms

Alarm Calls Residential

Alarm Calls Industrial

Animal Control

Dog Bites

Strays

Barking Dogs

Sick or Injured Animals

Animal Found

Citizens Assist

Assistance Rendered Fire Department

Assistance Rendered Other Agency

Neighborhood Trouble

Loud Noise

Civil Assists

911 Hang-Up

Death Investigations (non-criminal)

Accidental Death/Non-Traffic

Attempt Suicide

Death investigation-Natural

Fraudulent Activities

License Plates/Stolen

Recovered Property-Stolen

Missing Persons

Over 17 Male/Female

Under 17 Male/Female

Public Peace

Mischiefous Conduct

Fight/Riot/Brawl, no Assault

Traffic Offenses

Illegal Parking

Parking Enforcement

Domestic Trouble

Domestic Dispute

All Others

Traffic Altercations

Vandalism

Station Information

Bike-Found

Ordinance Arrests

Officer Stand-By

Unfounded

Facts determined that the incident did not take place

Suspicious Incidents

Suspicious Noise

Suspicious Person Reported

Suspicious Auto Reported

Service Codes

SERVICE TYPE	2013	2014	2015	2016	2017
ALARMS	808	1022	886	701	730
ANIMAL CONTROL	762	789	733	679	653
CITIZENS ASSISTS	2041	2587	2230	3711	4832
DEATH INVEST (NON-CRIMINAL)	57	30	24	30	25
FRAUDULENT ACTIVITIES	137	153	133	137	174
SUSPICIOUS INCIDENTS	1012	1101	1093	1154	1145
MISSING PERSONS	88	128	175	106	75
PUBLIC PEACE	2215	2224	2215	1541	2293
TRAFFIC OFFENSES	334	469	472	411	376
DOMESTIC TROUBLES	818	925	898	752	640
FIRES	1	4	1	0	2
ALL OTHERS	1841	2023	2381	4907	4654
ANTI GANG WATCHES	7246	8086	9455	6509	*1677
BAR CHECKS	2025	2278	2752	1564	*304
EXTRA WATCHES	10023	9833	10144	6060	*1285
FOOT PATROLS	1849	2073	2439	1758	*408
TRAFFIC STOPS	7033	7567	7588	7744	8178
TRAFFIC STUDIES	4139	4245	3953	3472	*837

* The variation in 2016/2017 totals is due to a change in the method of reporting these categories.

PATROL OPERATIONS

Patrol is the most visible function of the Department. Responsibilities of a patrol officer are varied, including patrol of an assigned area to enforce laws and ordinances, regulate traffic, control crowds, prevent and investigate crime, and arrest violators. Patrol officers are expected to respond to situations that may arise while they are on duty and are the first point of contact with the public.

The current manpower allocation for the Patrol Division is 35 officers, 6 sergeants, 4 community service officers (CSO's) and 5 part-time officers. Two officers were approved for hire by the Village Board to increase assigned manpower for patrol officers from 32 to 34, and a reorganization of the Investigations Division added a 35th officer to the Patrol Division. Two additional officers were hired at the beginning of 2017 for attendance at the Illinois State Police Academy, and five officers were hired overall in 2017 to fill vacancies in the Patrol Division.

Patrol officers work shifts of either 10 or 12 hours in length, with the exception of the officer assigned to the canine unit, who works an 8-hour shift. The shifts for officers working 10-hour shifts overlap with the shifts of officers working 12-hour shifts to provide additional manpower during peak call times. Each patrol officer is assigned to one of four geographical areas/beats for the year following a Community Oriented Policing model.

To meet the needs of the Department and community, the Glendale Heights Police Department assigns qualified officers to specialized assignments. Specific in-service training is required to improve the officer's proficiency in performing the duties and responsibilities of the assignment. Of the 35 officers assigned to the Patrol Division, 15 are Evidence Technicians, 12 are Field Training Officers, 25 are Juvenile Specialists, and nine are Firearms Instructors.

Patrol officers and patrol sergeants are responsible for identifying crime trends and chronic nuisance locations where repeat calls for service tend to impede officers from handling other needs. A



strategy to use information from these identified trends to address the underlying problems has proven to be beneficial in providing longer-term solutions, which in turn frees officers to focus on the needs of citizens throughout the Village.

Several members of the Patrol Division received awards for their outstanding performance in 2017. These included nine life saving awards for officers who by and through their actions and dedication to duty, took substantial steps leading to the preservation of life.

In order to offer alternatives to the criminal justice system for persons with mental illness, developmental disability or emotionally disturbed persons, the Police Department has implemented the use of specially trained Crisis Intervention Team (CIT) officers. A Crisis Intervention Team program is a model for community policing that



brings together law enforcement, mental health providers, hospital emergency departments and individuals with mental illness and their families to improve responses to people in crisis. CIT programs enhance communication, identify mental health resources for assisting people in crisis and ensure that officers get the support they need. In addition, a CIT team consists of officers who have undergone intensive training to learn to recognize the symptoms of mental health issues. CIT officers try to find long-term solutions for people experiencing mental health issues and work with those affected by the situation to locate resources that were previously unavailable. The Police Department has made crisis intervention training a priority and in 2017, eight officers received Crisis Intervention Team Training. Additional training in mental issues is scheduled for the Patrol Division in 2018.

In 2017, Glendale Heights Police officers performed the following activities:

Responded to 23,574 calls for service

- 837 traffic studies
- 408 foot patrols
- 1,677 anti-gang watches
- 1,285 extra watches
- 304 bar/building checks
- 8,178 traffic stops

Recruiting and Internships

We continue to work closely with the Police Commission to recruit, select, and hire qualified police officers. This remains one of the highest priorities for the department. We have been actively attending job fairs at various college campuses throughout the state, and this year have provided 3 internship opportunities for college and high school level students to assist with recruiting. Many interns later test with the Department and several have been hired as Police Officers here and with other departments.



Patrol Operations cont.

Use of Force

The 2017 Use of Force analysis reviewed 45 events where members of the Glendale Heights Police Department applied force to individuals. One additional incident involved an accidental discharge in the station of a Taser smart weapon. The 46 combined use of force events was an increase of four in comparison to 2016. In the 45 events where force was used against individuals, 52 subjects were involved. Of those 52, five reported an injury during the incident. Two of the five reporting injury were transported to the hospital for treatment of minor injuries, and neither was admitted for continued medical care. An additional 11 subjects were transported to the hospital for treatment due to reasons other than the use of force, primarily due to their emotional state. In comparison, nine officers were injured during the application of force. Seven reported minor injuries, not requiring medical attention, and three received medical care due to their injuries. The numbers in this area are skewed as one officer was injured in three separate use of force incidents in 2017. In one incident, the injuries were minor, not requiring medical attention or transport, and in two incidents, the officer's injuries required medical attention or transport. The officer was off work for a substantial amount of time due to injuries received while applying force to non-compliant individuals.

A review of the 52 individuals involved in use of force events showed 14 were under the influence of alcohol, seven were under the influence of drugs, and 14 were emotionally disturbed. Some of the involved individuals were included in multiple categories concerning their level of intoxication/drug influence and mental state at the time of the incident

Defensive actions by officers during calls for service continue to occur in an extremely small percentage. In 2017, the combined total of traffic stops and calls for service/cases initiated was 23,574. The 45 use of force events during the year equated to only 0.19% of those citizen contacts.

Each use of force is initially reviewed by the member's immediate supervisor. After the initial review, a Use of Force Review Board is assembled to review the incident to determine if the officer followed

Department policy and the appropriateness of the force used to the incident. All uses of force applied to individuals in 2017 were determined to be within Department policy and appropriate to the incident. The accidental discharge of a Taser smart weapon in the station was determined to not be within Department policy. There were no injuries or damage to property associated with this incident and the officer involved received remedial training.

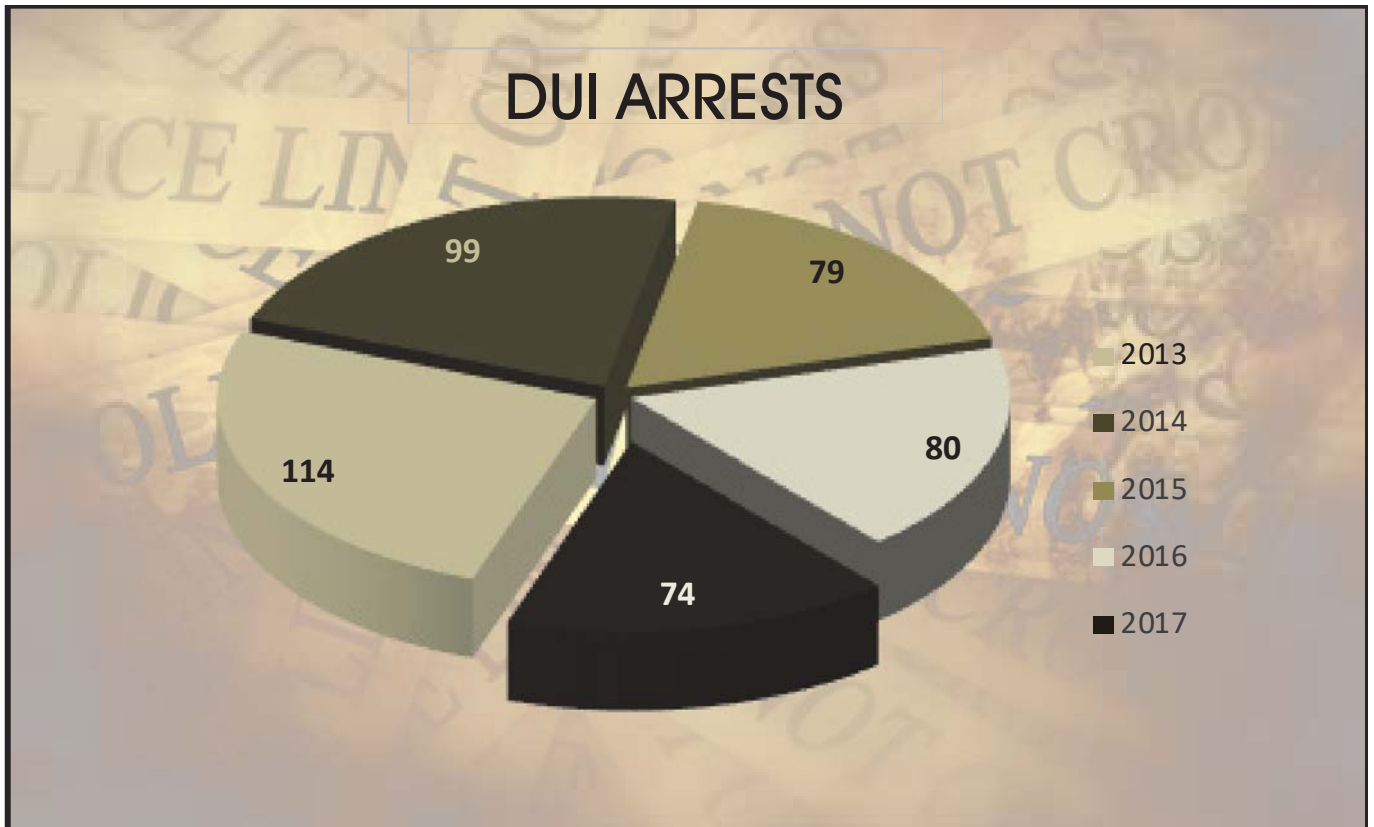
The 2017 Use of Force analysis reviewed assaults on sworn officers. Assaults on law enforcement officers are critical events that significantly impact the safety of public safety personnel. The 2017 Assault on Sworn Officer Analysis reviewed 12 incidents involving 12 subjects committing 16 assaults on sworn officers. Assaults against multiple officers occurred during four of the 12 events. Eleven of the 12 incidents occurred while officers were involved in use of force events. Two of the 16 sworn officers assaulted during 2017 received injuries as a result of the assaults. The officers were injured in separate incidents. One officer was transported to the hospital to receive medical attention for his injuries and the other officer refused medical attention after suffering minor injuries. Neither officer was off work for a substantial amount of time due to their injuries.

One pattern that emerged was the number of subjects suffering from mental issues in correlation to assaults on sworn officers. Two of the subjects were suicidal and three were classified as mental subjects, accounting for 42% of all subjects who committed assaults against sworn officers. The Glendale Heights Police Department has instituted a Crisis Intervention Team and sent several officers to crisis intervention training in an attempt to better help subjects suffering from mental and emotional problems.



Arrest Summary

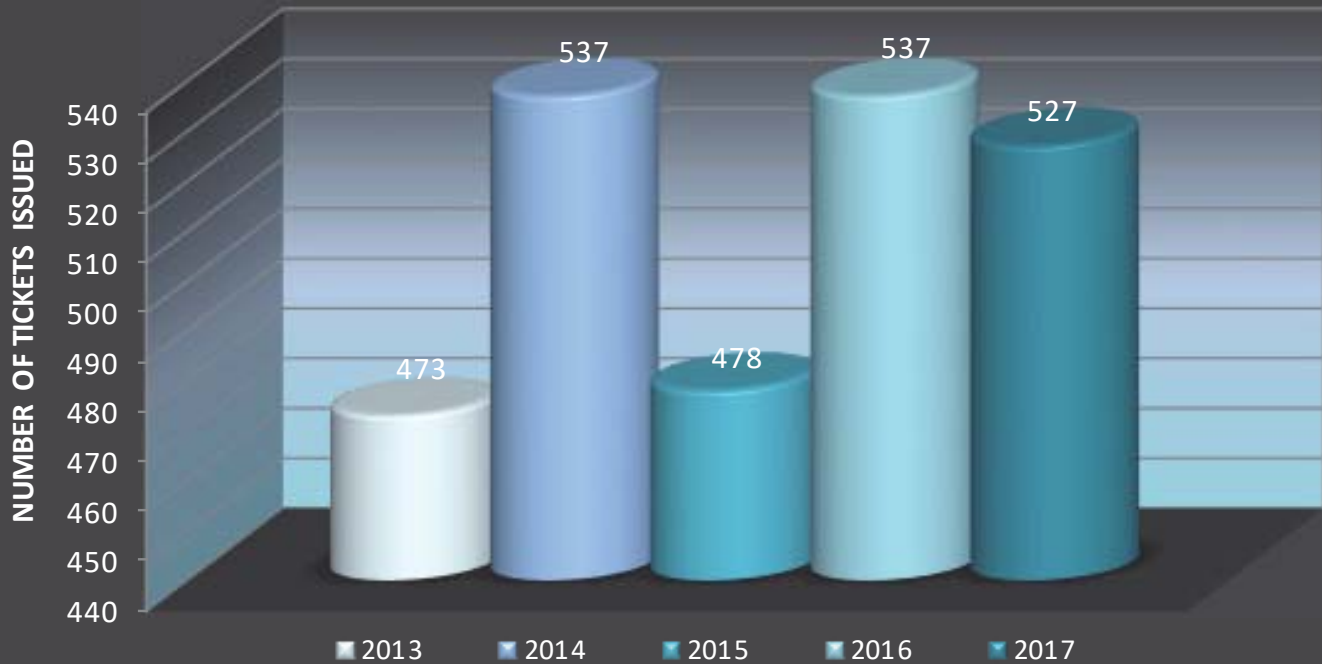




MONTH	2013	2014	2015	2016	2017	TOTAL
JANUARY	8	4	5	10	5	32
FEBRUARY	6	8	1	5	4	24
MARCH	14	8	11	7	7	47
APRIL	13	4	4	9	9	39
MAY	15	9	9	6	7	46
JUNE	8	7	7	6	3	31
JULY	4	10	5	6	6	31
AUGUST	12	13	9	4	8	46
SEPTEMBER	12	10	5	4	6	37
OCTOBER	7	9	8	10	6	40
NOVEMBER	9	11	7	7	7	41
DECEMBER	6	6	8	6	6	32
TOTAL	114	99	79	80	74	446

Summary

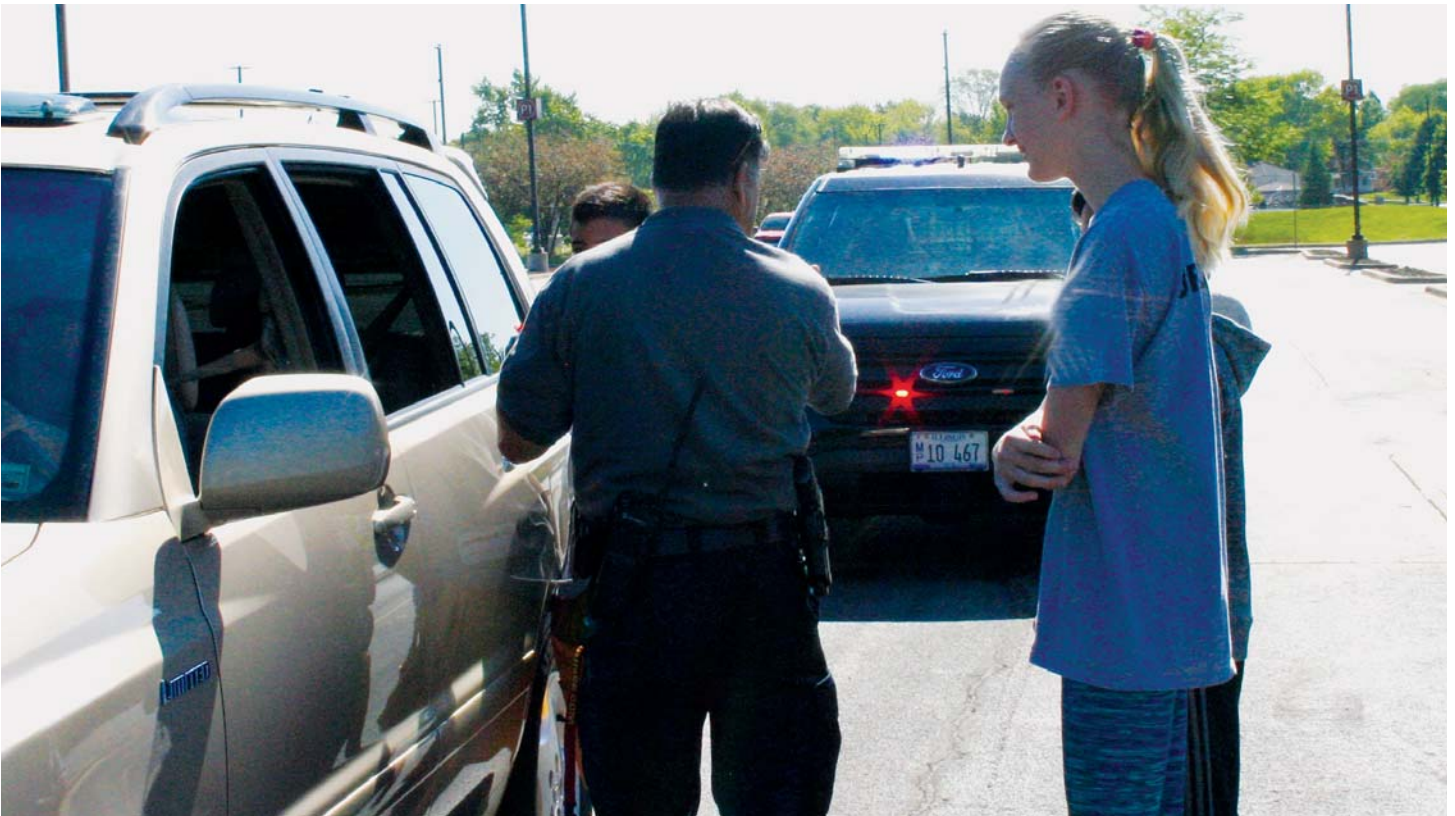
NON-TRAFFIC TICKETS



NON-TRAFFIC TICKETS BY VIOLATION

OFFENSE	2013	2014	2015	2016	2017
BATTERY	21	22	9	7	13
CRIMINAL DAMAGE TO PROPERTY	2	5	6	4	7
DISORDERLY CONDUCT	28	37	35	25	44
DOG AT LARGE	2	4	1	5	2
ILLEGAL POSSESSION OF ALCOHOL	49	39	24	23	7
ILLEGAL SALE OF ALCOHOL	0	0	0	4	0
INTERFERING WITH POLICE	21	21	18	18	17
OTHER LOCAL ORDINANCE VIOLATIONS	135	169	145	147	102
POSSESSION OF CANNABIS	77	89	83	146	142
POSSESSION OF DRUG PARAPHERNALIA	48	59	49	64	69
POSSESSION OF TOBACCO PRODUCTS	7	12	1	8	4
PURCHASE OF ALCOHOL BY MINOR	10	0	0	4	35
RETAIL THEFT	54	71	98	73	68
SALE / DELIVERY OF TOBACCO PRODUCTS	14	1	1	1	9
THEFT	4	6	3	3	4
UNLAWFUL USE OF WEAPONS	1	2	5	5	4
TOTALS	473	537	478	537	527

Traffic



The Department continues to exercise strict enforcement of traffic laws. In 2017, the Department again applied for and received a Sustained Traffic Enforcement Program (STEP) grant through the Illinois Department of Transportation. The goal of the grant is to save lives and reduce injuries resulting from motor vehicle crashes by increasing seat belt compliance and reducing the incidence of impaired driving. The grant allows the Department to hire officers back on overtime during holidays when violations and serious accidents increase. With this increased enforcement, the number of traffic stops made by the Department increased in 2017 to 8,178, which is an increase of 15.79% compared to 7,457 traffic stops in 2016. Traffic citations increased from 6,075 in 2016 to 7,085 in 2017, which is a 16.6% increase. With public awareness campaigns and the inception of companies such as Uber and Lyft, the number of DUI arrests has decreased over the years. There were 72 DUI arrests in 2017, compared to 2016 with 79 arrests. There were 6 DUI crashes in 2017 compared to 14 in 2016, and 13 in 2015. DUI crashes made up less than one percent of the total crashes the Department investigated in 2017.

Traffic crashes decreased 7.9 % in 2017 to 985 total crashes, compared to 1,069 crashes reported in 2016. There were two fatal traffic crashes within the Village last year. The number of personal injury crashes decreased 12.5%, 122 in 2017 compared to 140 in 2016, along with pedestrian involved crashes, 17 crashes in 2017 compared to 18 in 2016. Hit and run crashes decreased 6.5%, 156 in 2017 compared to 167 in 2016. Private property crashes decreased .33%, 294 in 2017 compared to 295 in 2016. Prior analysis sometimes documented individual



Study

accidents into multiple categories, such as personal injury and property damage, where 2017 analysis assigns only the most serious category. The decrease in some categories are not as high as they appear, but in general; accident totals did decrease almost 6.5 %.

In 2016, law enforcement agencies in Illinois reported 2,169,796 traffic stops to IDOT. This represents an increase of 7 percent over 2015.

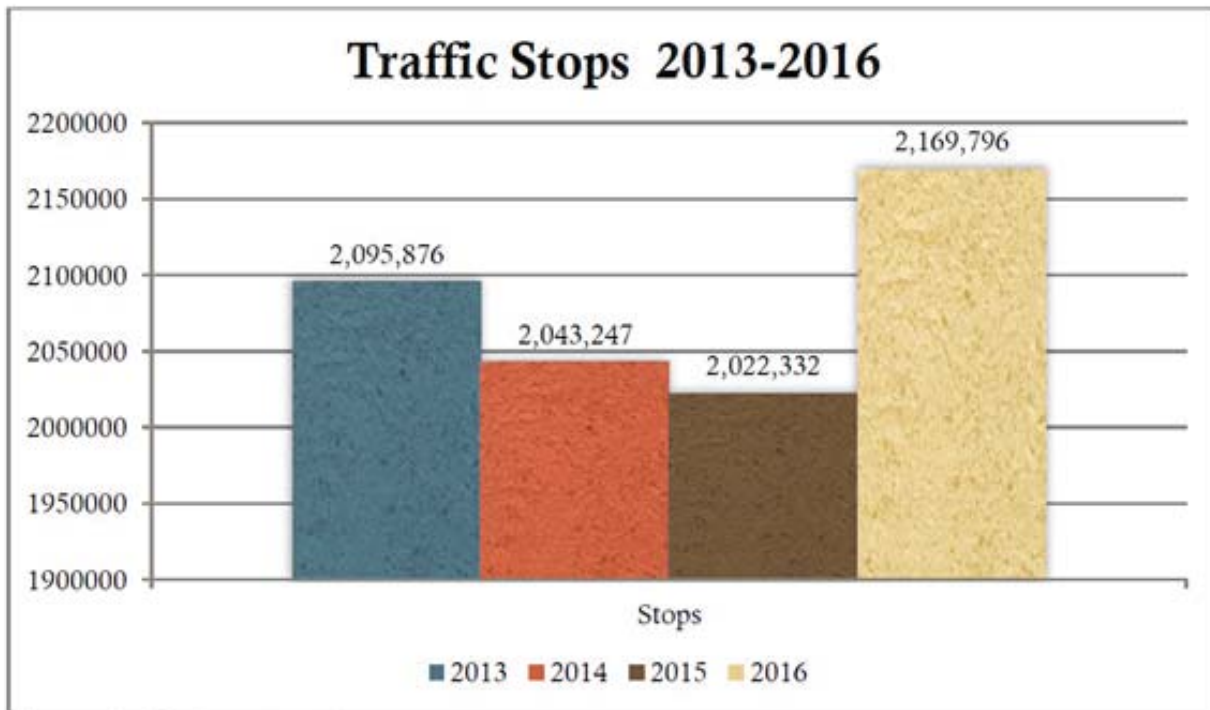


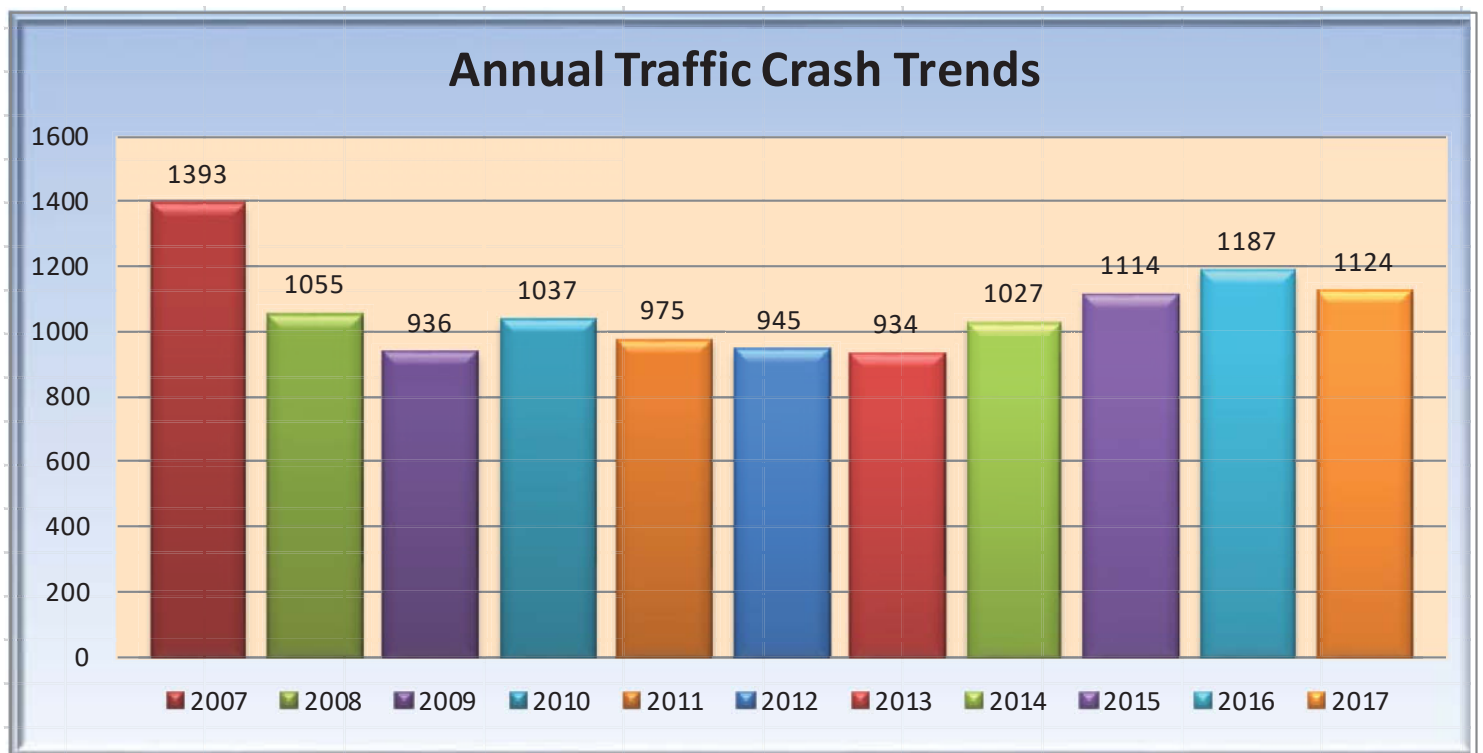
Figure 1 Traffic Stops 2013-2016

2016 Illinois Traffic Stop Study Annual Report prepared by Weiss Consulting (latest data available).

Summary

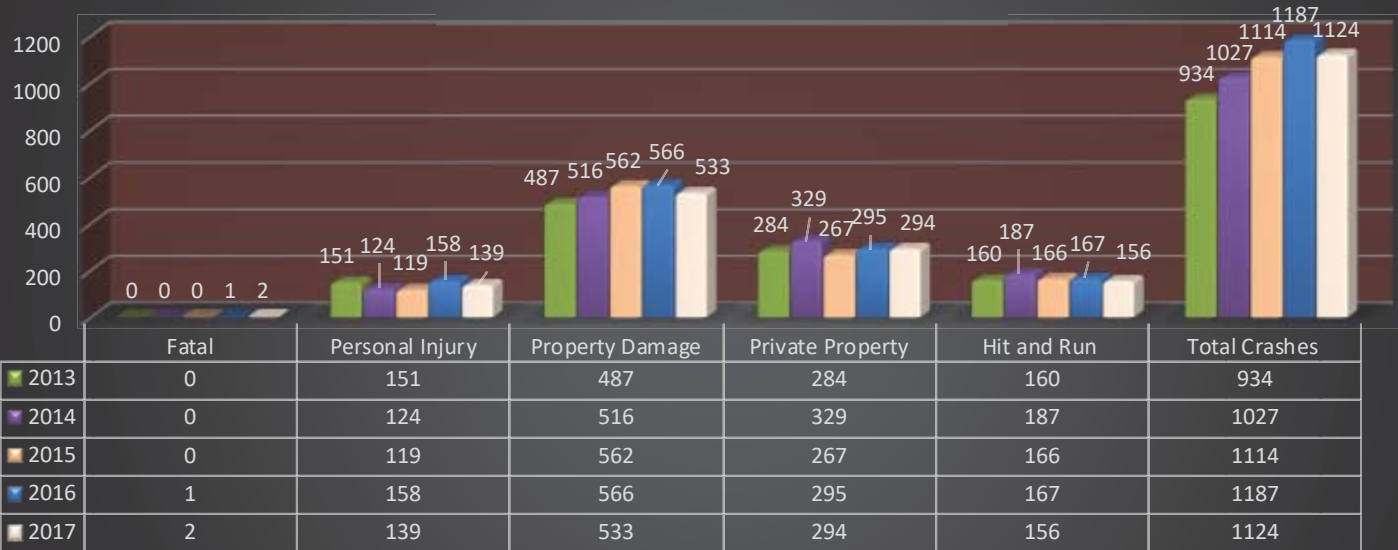
Intersections with Highest Crash Totals 2017

1. Bloomingdale Rd. at Army Trail Rd.
2. North Ave. at Bloomingdale Rd.
3. North Ave. at Glen Ellyn Rd
4. Army Trail Rd at Gladstone



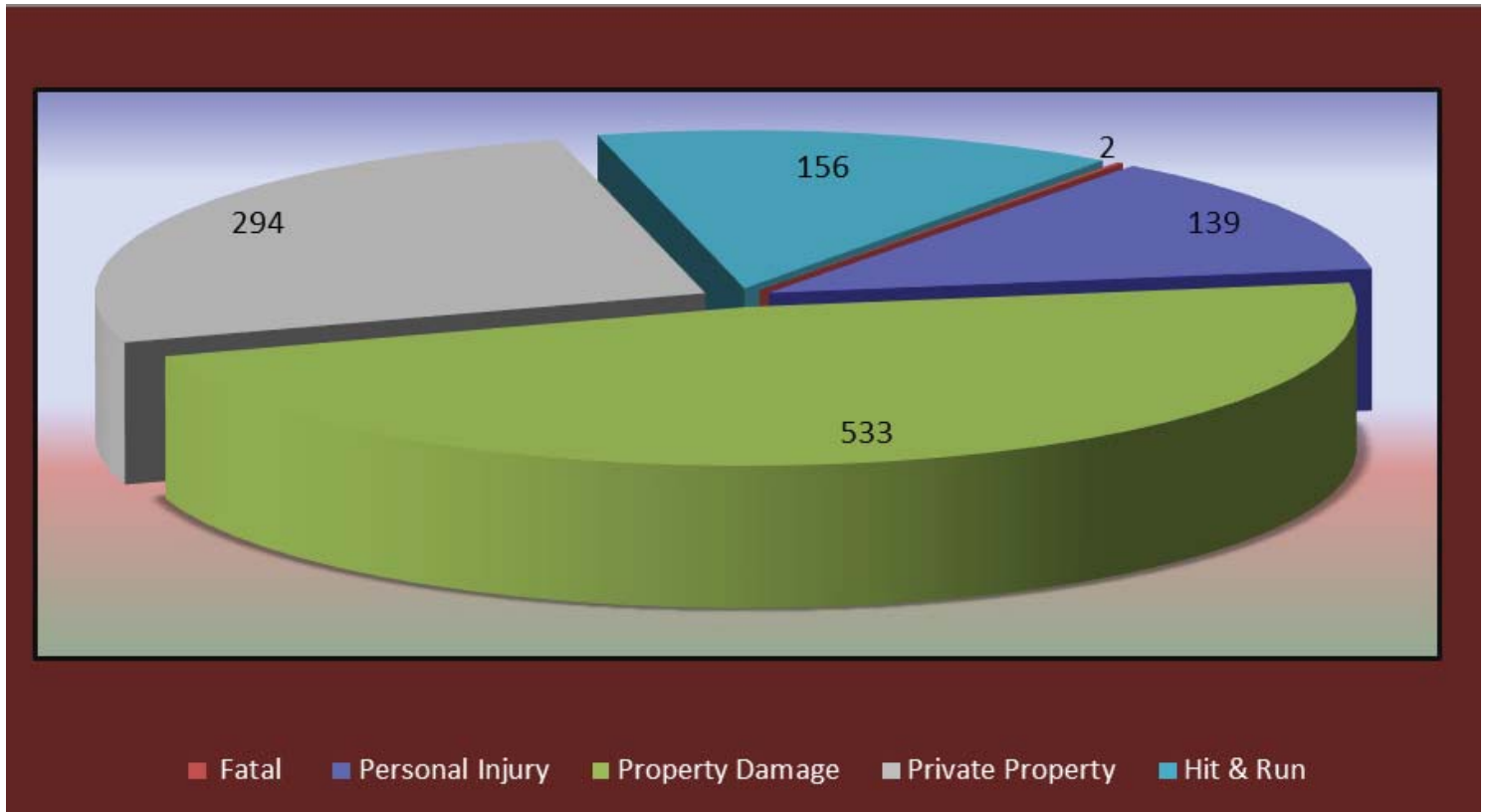
Accident

5 YEAR TOTAL ACCIDENTS



Summary

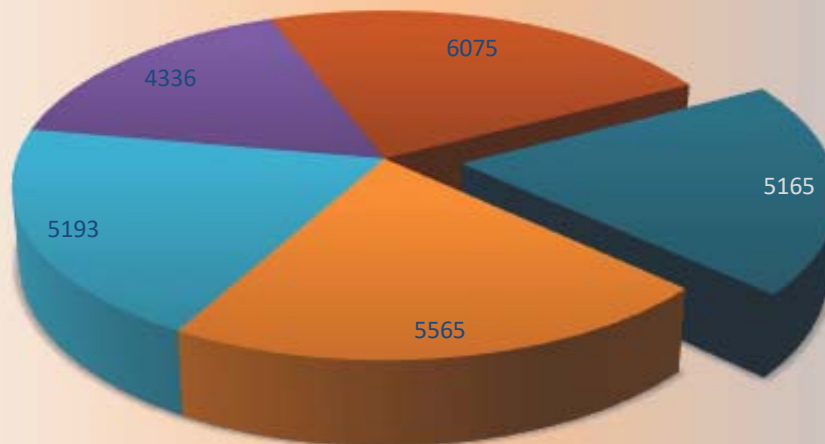
	Fatal	Personal Injury	Property Damage	Private Property	Hit & Run	Traffic Crashes (total)
January	0	20	30	10	9	61
Feb	1	5	27	14	18	59
March	0	6	35	25	16	76
April	0	15	38	24	12	82
May	0	7	51	26	13	84
June	0	9	60	35	19	104
July	0	13	51	30	17	101
August	1	15	36	24	8	69
September	0	15	52	23	8	85
October	0	11	52	31	16	91
November	0	9	45	30	13	88
December	0	14	56	22	7	85
Grand Total	2	139	533	294	156	985



IVC Tickets

IVC TICKETS BY VIOLATION

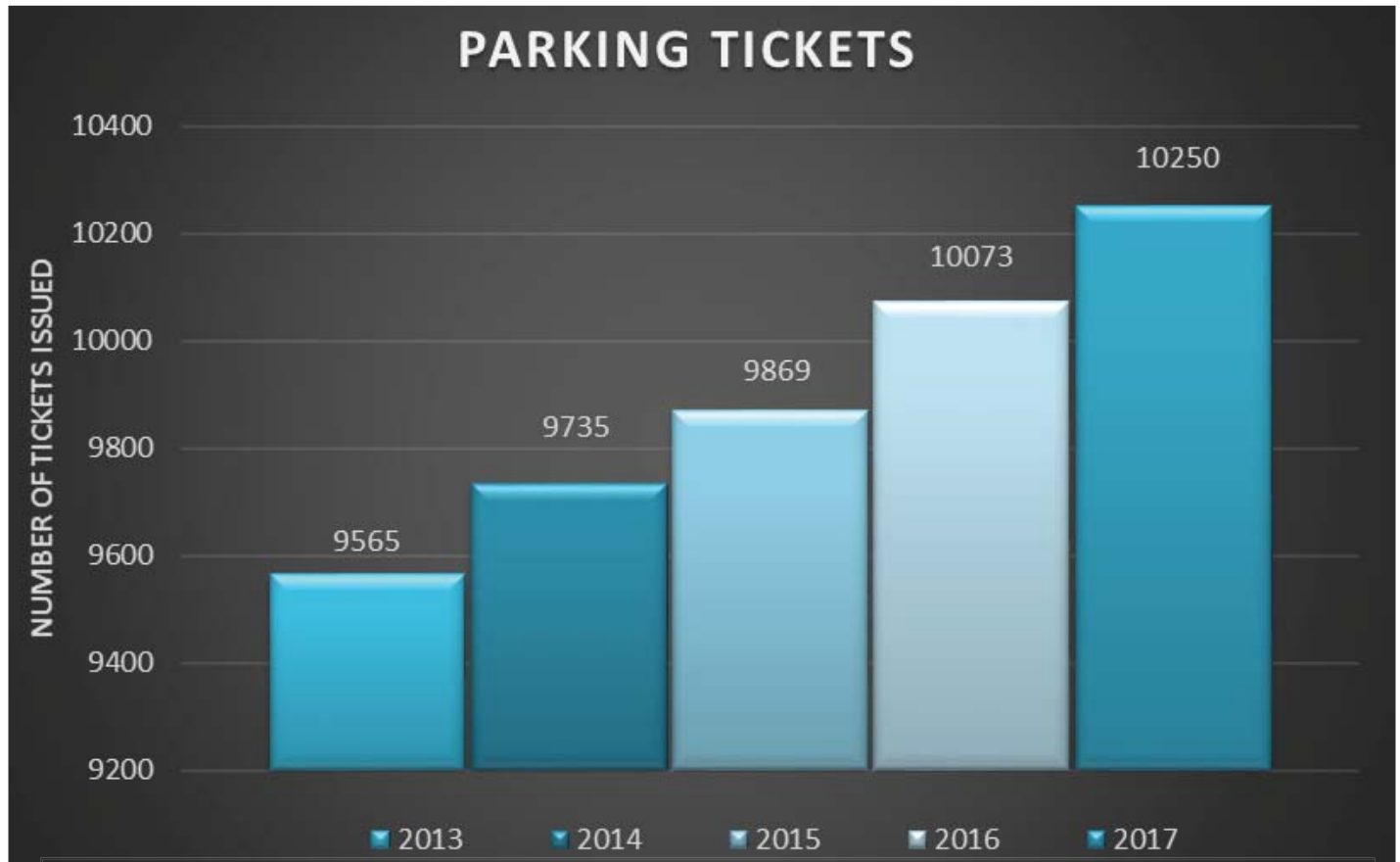
VIOLATION	2013	2014	2015	2016	2017
CHILD RESTRAINT	42	19	12	15	15
DRIVING WHILE LICENSE SUSPENDED	166	133	163	106	117
EQUIPMENT VIOLATIONS	171	131	59	361	78
FAILURE TO GIVE INFORMATION (ACCIDENTS)	62	40	28	10	12
FAILURE TO SIGNAL	32	38	33	116	57
FAILURE TO YIELD: LEFT	58	39	21	*	*
FAILURE TO YIELD: OTHER	86	71	29	144	85
ILLEGAL TRANSPORTATION OF LIQUOR	21	11	14	6	17
IMPROPER LANE USAGE	336	269	230	327	111
NO INSURANCE	969	850	662	452	915
NO SEAT BELT	88	124	63	70	55
NO VALID DRIVERS LICENSE	265	175	137	119	135
OTHER	94	88	105	97	126
OTHER MOVING VIOLATIONS	233	287	106	145	163
OVERWEIGHT	25	8	1	0	0
REGISTRATION VIOLATIONS	356	292	263	558	369
SPEEDING	1484	1525	1346	1982	1844
TOO FAST FOR CONDITIONS	214	213	112	233	251
TRAFFIC SIGN VIOLATION	410	441	295	368	342
TRAFFIC SIGNAL VIOLATION	433	320	186	184	128
IMPROPER TURN	20	13	7	N/A	N/A
LIGHTS VIOLATION	N/A	N/A	N/A	477	N/A
CELL PHONE VIOLATIONS	N/A	106	464	305	345
TOTAL	5565	5193	4336	6075	5165



■ 2013
 ■ 2014
 ■ 2015
 ■ 2016
 ■ 2017

Summary

Parking Tickets



PARKING TICKETS BY VIOLATION

TYPE	2013	2014	2015	2016	2017
COMMERCIAL VEHICLES	97	99	102	100	55
DOG AT LARGE	73	89	90	76	77
EXPIRED LICENSE PLATES	350	325	362	452	319
FIRE LANE	139	118	95	108	201
HANDICAPPED PARKING	65	128	98	118	153
ILLEGAL PARKING	1268	1264	1207	1417	1585
NO VILLAGE STICKER	3071	2377	2556	2482	2484
OTHER	242	39	78	125	117
OTHER ANIMAL VIOLATIONS	122	162	156	133	124
BLOCKING SIDEWALK	676	405	322	440	490
SNOW PARKING VIOLATION	1231	1359	1333	973	228
BETWEEN 2 & 6 AM	1214	1481	1721	1873	1996
STREET MAINT/NO PARKING	1017	1889	1749	1776	2421
TOTALS	9565	9735	9869	10073	10250

Investigations



In 2017, the Investigations Section was comprised of four (4) General Assignment Detectives, two (2) Special Operations Detectives, two (2) School Resource Officers and two (2) Narcotics Detectives assigned to the DuPage County Metropolitan Enforcement Group and Department of Homeland Security (DHS). This section is supervised by a Sergeant and is part of the Support Division.

General Assignment Detectives are responsible for follow-up investigations of all felonies and major crimes and gathering of criminal intelligence.

Special Operation Unit Detectives are responsible for undercover and tactical responses to gangs, illegal drugs, continuing crime sprees and gun activity that occurs in the Village. These officers are responsible for unmarked patrol in problem areas including tactical surveillance.

School Resource Officers (SRO) act as the liaison between the schools and the Police Department. An SRO is assigned to all school districts located within the Village. The officer is responsible for conducting educational classes in drug, and alcohol awareness through the D.A.R.E. (Drug Abuse Resistance Education) program. The other SRO is dedicated to Glenbard High School District 87. This officer acts as a liaison for the department

at the three different public high schools (Glenbard North, East and West) that our residents attend.



Major Case

During the course of 2017, members of the Investigations Section were assigned 449 cases for follow up investigation. These 449 cases represented 50 different crimes. The following list represents some of the more serious cases handled by the Investigations Division.

Homicide/ Suicide

On January 17, 2017, officers responded to the 1100 block of Harbor Court for a report of two unresponsive people. Officers arrived at the home where they located the resident laying on the hallway floor. She was later pronounced dead at the scene. Her husband, who had no outward signs of injuries, was observed having labored breathing and was taken to the hospital. There were two handguns located in the home. An autopsy conducted on the victim revealed gunshot wounds to the head and gunshot wounds to the body. At the hospital, the husband was unresponsive and was placed in the intensive care unit.

Detectives located a relative who told investigators she had received a telephone call from the husband in the early morning hours of January 17. The husband told the relative he had killed his wife and was going to kill himself.

On January 31, the husband died at the hospital.

No other suspects are being sought in connection with this incident.

Unlawful Use of a Weapon/ Possession of a Controlled Substance

On March 10, 2017, officers responded to the 1500 block of Orchard Lane, for a disturbance where the resident of the home came out with a handgun. Officers were able to make contact with the resident, Adam J. (AJ) Seger, who after a short period of time exited the home. Officers also checked the home for a second involved individual and located Jesse Dunteman. Both subjects were taken into custody.

Detectives obtained authorization for a search warrant and the home was searched. A gun magazine containing live rounds was located above the basement ceiling tile, but no handgun was located in the home. Drug paraphernalia and approximately 80 pills, suspected of being Xanax, were located in the basement of the home.

The home security system was reviewed. The video

showed Adam Seger moving the angle of the cameras inside and outside of the house to prevent clear viewpoints. The front porch camera was moved toward the front window, which showed a reflection of the doorway in front of the house. The video reflection showed the complainant come to the front door and began arguing with someone inside the house. Adam Seger exited the front door and pointed a gun at the complainant. The arguing continued between the complainant and Adam Seger until Adam Seger went back into the house.

Laboratory reports for the 80 pills indicated the presence of a controlled substance. Adam Seger and Jesse Dunteman were later arrested on warrants for the controlled substance. Adam Seger and Jesse Dunteman posted the necessary bonds and are awaiting their trial.

Burglary

The business owner of AVA Recycling address reported a burglary, which occurred on July 19, 2014, at 7:49pm. Neighboring business' surveillance video showed a silver two door vehicle enter the AVA Recycling lot. A short time later, two vehicles leave the area of AVA Recycling. The business owner identified both vehicles, a silver 2009 Hyundai, which he owns and was stolen from the business and a silver 2004 Toyota Solara, with damage to the rear right quarter panel, which he previously sold to an employee.

At 8:39pm, a Warrenville police officer conducted a traffic stop on the not yet reported stolen silver 2009 Hyundai, where the driver identified himself as his brother. The subject was issued a written warning ticket for an equipment violation and was released from the scene. The video recording of the traffic stop and several still photos of the driver were obtained.

On July 30, 2014, the brother came to the Glendale Heights Police Department to be interviewed reference the Warrenville traffic stop. He denied being the driver and identified the driver to be his brother Joel Yepiz.

On September 19, 2014, the Hammond Indiana Police Department advised they recovered the 2009 Hyundai and they arrested Joel Yepiz. The vehicle identification number had been retagged. The Hammond Police Department charged Joel Yepiz for receiving stolen auto parts and altering a vehicle's VIN number. Joel Yepiz stated he altered the VIN and did not think about returning the vehicle.

In April 2017, Joel Yepiz was arrested on a warrant for burglary and unlawful possession of a stolen motor vehicle. On December 5, 2017 Joel Yepiz plead guilty and was sentenced to 5 years in Illinois Department of Corrections.

Home Invasion

On May 2, 2017, officers responded to 1000 block of Spruce Drive for a home invasion. The officers learned four

female offenders forced their way into an apartment and battered those inside the unit and threatened others with a stun gun. The offenders fled prior to the officers arrival. One of the victims received a fractured shoulder from the attack.

The detectives and officers were able to obtain video footage, taken by the victims, which captured the incident. Furthermore, the four offenders were located and transported to the station for interviews.

The detectives charged three juvenile offenders with felony criminal trespass and battery along with felony criminal trespass charges against Zuleydi Salgado. Zuleydi Salgado is awaiting trial.

Possession of a Controlled Substance

On May 17, 2017, Glendale Heights Police arrested Maurice R. Truss of the 4000 block of S. Drexel Blvd, Chicago and charged him with unlawful possession of controlled substance.

Glendale Heights Police identified Truss through a lengthy narcotics investigation. Authorization for a search warrant for a home on the 1300 block of Davine Drive was obtained. Members of the detectives unit and the Illinois State Police executed a search warrant on May 17, where investigators seized ecstasy (methylenedioxymethamphetamine), United States currency, and items used for packaging and selling narcotics.

Truss, who was present during the execution of the search warrant, was subsequently arrested and later transported to the DuPage County Jail. A \$25,000.00 bond was posted for the release of Maurice R. Truss. Maurice R. Truss has failed to attend any court proceedings. The presiding judge issued warrant for his arrest.

Burglary to Motor Vehicle

On June 29, 2017, officers responded to the 100 block of Gladstone Drive for a report of three subjects, two male blacks and one female black, trying to enter vehicles in the parking lot. Officers observed a male black fleeing the area as he was approached by the officers. The subject, Deshawn King, was eventually located and taken into custody. A female subject was also located at the scene, but fled while officers were taking Deshawn King into custody.

Deshawn King was transported to the station. Detectives interviewed Deshawn King, who admitted to going to Gladstone to commit car burglaries.

Detectives charged Deshawn King with felony burglary to motor vehicle and he was taken to the DuPage County Jail.

Deshawn King is awaiting trial.

Aggravated Unlawful Use of a Weapon

On July 2, 2017, at 2000 hours, several witnesses including Citgo employees, Citgo patrons and nearby neighbors observed Jaggot Matharu walk in and out of the Citgo gas station, 1458 Bloomingdale Road, after he previously received a trespass warning for the business. Jaggot Matharu had in his possession a silver/black semi-auto handgun with an extended magazine. Jaggot Matharu walked back to his home on the 100 block Vantroba Drive while in possession of the gun. Officers responded, took custody of Matharu who resisted arrest and struck responding officers. Due to Jaggot Matharu's combative behavior, officers transported him directly to the DuPage County Jail.

Detectives prepared a search warrant for Jaggot Matharu's home. Officers located and recovered a stainless steel/black Kel Tec Model P-11 9mm with an extended magazine which held sixteen (16) bullets. In addition, officers located another gun, a chrome Rohm GMBH .22cal revolver in a wooden box beneath the Kel Tec.

Jaggot Matharu was charged with felony aggravated unlawful use of weapon, unlawful possession of a weapon by a felon, and aggravated battery. Jaggot Matharu is awaiting trial.

Aggravated Unlawful Use of a Weapon

On July 8, 2017, officers responded to the 1500 block of Golfview Dr. for a report of an aggravated assault. The complainant reported her husband, Hilmer J. Lovett, pointed a gun at her threatening to kill her and himself.

After officers set up a perimeter, Hilmer Lovett came out of the home as instructed and was taken into custody by the responding officers and detectives.

The victim provided consent to search the home and officers located a Charter Arms .38 Special revolver in a drawer in the master bedroom. The victim advised Hilmer Lovett used the firearm to threaten her and restrain her.

Hilmer Lovett was charged with felony aggravated assault with a deadly weapon, aggravated unlawful restraint, and domestic battery.

Hilmer Lovett is awaiting trial.

Possession of Child Pornography

On August 24, 2017, the Investigations unit, in a joint effort with investigators from the DuPage County Sheriff's Department, arrested John T. Trudeau and charged him with two (2) counts of Possession of Child Pornography.

Evidence developed through a child pornography investigation gave investigators probable cause to obtain a search warrant for John Trudeau's residence. Investigators executed the search warrant and seized computer equipment from John Trudeau's residence, which contained numerous computerized files depicting

child pornography.

John Trudeau, who was present during the execution of the search warrant, was subsequently arrested and later turned over to the DuPage County Jail. John Trudeau posted bond and was released from jail. John Trudeau is awaiting trial.

Robbery

On August 26, 2017, officers responded to the 100 block of Gladstone Drive for a report of a robbery involving a handgun. The victim reported three male subjects took his cellular phone and jewelry while brandishing firearms. The offenders fled the area on foot. Officers located the two adults and one juvenile offender a short time later.

Sufficient evidence was gathered to charge Elijah M. Rodgers, Dimeria C. Montgomery, and a juvenile with the Robbery. Elijah Rodgers and Dimeria Montgomery were taken to the DuPage County Jail where their bail was set at \$100,000.00 each.

The firearms possessed by the offenders were later determined to be BB pellet guns. Elijah Rodgers and Dimeria Montgomery are awaiting trial.

Possession with the Intent to Deliver Cannabis

On September 14, 2017, the Glendale Heights Police arrested Adam J. Seger and charged him with one (1) felony count of Unlawful Possession of Cannabis with the Intent to Deliver and one (1) count of Unlawful Possession of a Firearm by a Felon.

Glendale Heights Police were led to Adam Seger through a lengthy narcotics investigation. The Glendale Heights Police Department obtained authorization for a search warrant for Seger's home. The search warrant was executed on September 14th and detectives seized a large amount of cannabis, a loaded stolen handgun, United States currency, and items used for packaging and selling narcotics.

Adam Seger, who was present during the execution of the search warrant, was subsequently arrested and later transported to the DuPage County Jail. Adam Seger posted bond and was released from jail. Adam Seger is awaiting trial.

Murder/ Suicide

On September 23, 2017, the Glendale Heights Police Department responded to the 1400 block of Golfview Drive for a disturbance. Responding Officers located the resident, her current boyfriend, and her ex-boyfriend inside the townhome. The current boyfriend displayed multiple gunshot wounds and was pronounced deceased at the residence. The resident, who was conscious, also sustained multiple gunshot wounds. The Glenside Fire District transported her to Good Samaritan Hospital in Downers Grove, for non-life threatening injuries. The ex-

boyfriend was also pronounced deceased at the residence from a self-inflicted gunshot wound to the head.

The resident advised her ex-boyfriend shot and killed her current boyfriend. He then shot her multiple times before he shot and killed himself.

The offender had also called his ex-wife and told her he had killed the current boyfriend and shot his ex-girlfriend. He told his ex-wife he was going to kill himself and hung up the phone.

No other suspects are being sought in connection with this incident.

Suspicious Subject

Since June 2017, there were at least eight incidents of a suspicious person peeping into windows at the Residence at the Links Apartment Complex (formerly Fordham Glen and Glen Lake Club). The offender was described as a male black, late teens to early twenties, with glasses. These incidents predominantly occurred on Thursday, Friday and Saturday between 9:00pm and 1:00am.

On November 15, 2017, a victim of one of the incidents identified Deonte Ware, through a photo array, as the offender who looked through her window. A complaint and warrant was issued for Deonte Ware. Deonte Ware subsequently turned himself in on the warrant and posted bond. Deonte Ware is awaiting trial.

Members of the public are reminded that a complaint contains only charges and is not proof of the defendant's guilt. A defendant is entitled to a fair trial in which it is the government's burden to prove his or her guilt beyond a reasonable doubt.



Training

“Effective training of employees is one of the most important responsibilities of a police agency.”



work. In-house training is frequently scheduled on this overlap day as it provides a cost effective way to provide training to Department members as a group while not jeopardizing service to the Village.

In 2017, Glendale Heights Police Department members provided active shooter response training to Village employees, as well as collaborating with area schools to conduct training in rapid deployment for active threats in a school environment. The training prepares officers as the first responders to situations requiring immediate action with the added benefit of preparing school personnel for the police response, as well as their corresponding response should the need arise. Additional joint training with police and school personnel is scheduled in 2018.

The Glendale Heights Police Department hired five police officers in 2017. Four of the new hires, Matthew Brancheau, Dennis Stachura, Mark Garcia, and Zachery Schon attended the Illinois State Police Academy. Jorge Munoz was hired in December 2017, and is currently attending the Suburban Law Enforcement Academy. In addition to the training received at the police academy, all five officers were assigned to the Field Training Program for further police training.

With an authorized strength of 54 full-time sworn personnel, one-third of full-time sworn officers serving with the Glendale Heights Police Department have less than five years of experience. In addition to the training required of newly hired officers, the

Effective training of employees is one of the most important responsibilities of a police agency. Training enhances the abilities of Department members as well as improves service provided to the community. For members to remain proficient in their duties, they must be able to adapt to the changes that occur in law enforcement. The training program of the Glendale Heights Police Department strives to address the needs of the agency, our members, and the community. Training is directed towards the Department's mission, values, goals and objectives.

In 2017, Glendale Heights Police Department personnel received over 7,300 hours of job related training. All CALEA mandated training was accomplished in 2017, including firearms recertifications, legal updates, blood borne pathogens, bias-based policing, ethics, critical incident/emergency operation plan training, and training on hazardous materials. In 2017, the Department contracted with Police Law Institute, an internet based training resource, to provide additional training on current federally mandated topics. In addition, the Department relies heavily on in-house training, utilizing Department members as trainers. Methods include Roll Call training and computer based training on discussion topics, annual refresher training and policy review, and practical exercises in areas such as firearms, defensive tactics and rapid deployment/active shooter.

Glendale Heights patrol officers utilize a 10/12 hour workday, allowing for an overlap day once a week in which a majority of all officers are scheduled to



loyees is one of the most of a police agency”

Department faces a need to replace the specialized assignments of veteran officers as they retire, such as Field Training Officers, Juvenile Specialists, Firearms Range Officers, and Evidence Technicians. The following officers received specialized training in 2017 to address this shortage:

- Officers Scott Grulke, Robert Hawco and Nathan Szewczyk received training to become Field Training Officers;
- Officers Rigoberto Bernal, Tashya Polites and Krzysztof Padyasek received training to become Evidence Technicians;
- Officers Monte Bohacz, Justin Blondin, Kyle Covington, Robert Hawco, Ricardo Hernandez, Bradley Lautner, Michael Noe, Matthew Parsons, Tashya Polites, Nicholas Santoyo and Nathan Szewczyk received training to become Juvenile Specialists.

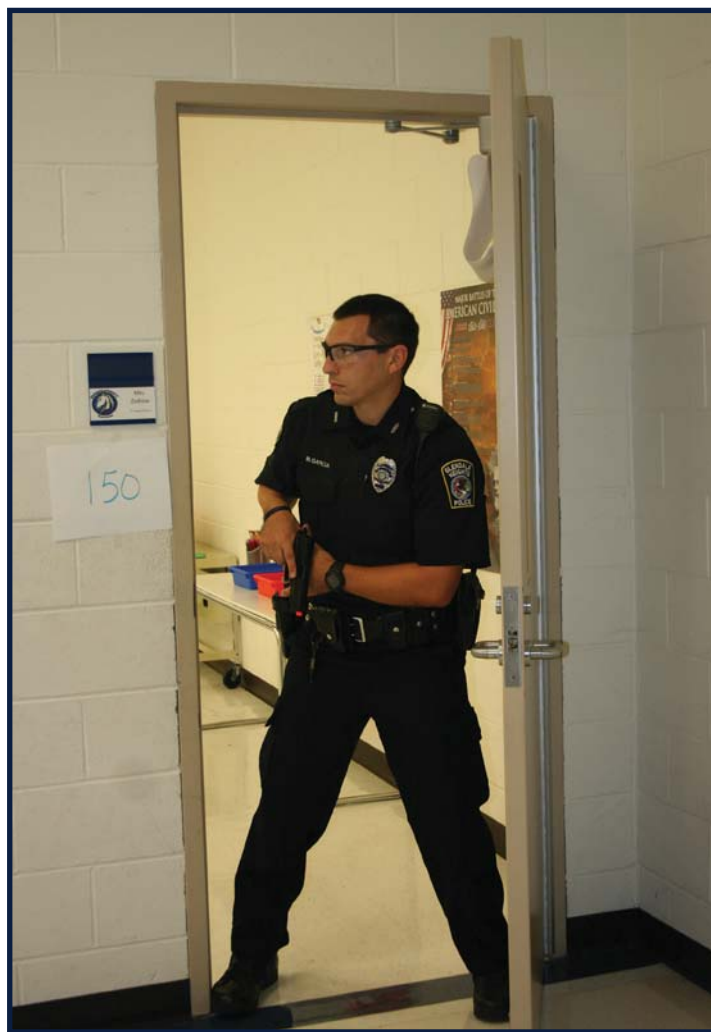
A focus will continue to be placed on identifying officers possessing the skills and abilities to be trained in these specialized assignments in the coming years in order to continue providing a high level of service to the Village.

In an attempt to better help subjects suffering from mental and emotional problems, the Glendale Heights Police Department has instituted a Crisis Intervention Team. Law enforcement officers are generally the first responders to persons in crisis or experiencing symptoms of mental illness. The Crisis Intervention Team training provides officers with education about mental illness, and provides skills and tools for effectively and safely interacting with someone who is experiencing a crisis. In 2017, Officers Michelle Cahill, Ronald Kirstein, Randall Logan, Bradley Malloy, Krzysztof Padyasek, Matthew Parsons, Zachery Schon and Ryan Sheehan received Crisis Intervention Team training. In addition, Officers Monte Bohacz and Ronald Kirstein received training in crisis negotiations.

Investigations Sergeant George Pappas coordinates training for members of the Investigations Division for training related to their job functions, including criminal related interviewing and specific investigative techniques.

Specialized Training

Specialized units include Canine, Special Weapons and Tactics (SWAT), DuPage County Accident Reconstruction Team, and Weapons of Mass Destruction (WMD). The Canine unit consists of Officer James Cahill and canine Lobo, Officer Krzysztof Padyasek is assigned to SWAT, Officer Michael Wojcik is assigned to the DuPage County Accident Reconstruction Team, and Officer Christopher Cahill is assigned to WMD. The Canine unit attends bi-weekly training with canine teams from area police departments, along with attending annual canine recertification. Officer Padyasek and Officer Cahill attend regular bi-weekly training in their areas of assignment, as well as attending training exercises as they are scheduled, and Officer Wojcik attends training on a quarterly basis as part of his specialized assignment.



Training Hours

TOPIC	HOURS
Active Shooter/ALICE	78.50
Basic Law Enforcement Academy	1920.00
CALEA	16.75
Community Oriented Police Initiative	136.00
Computer Crimes Investigation	32.00
Crime Scene Forensics and Property Management	271.25
Crisis Intervention/Mental Health	440.00
Critical Incident	8.00
CPR	27.00
Defensive Tactics	337.00
Domestic Terrorism	62.50
DUI/Traffic Investigation	376.00
Field Training Officer Program	184.00
Fire/Arson Investigator	32.00
Firearms Skills Training/Qualifications	301.00
General Orders/Policy Review	99.25
Hazardous Materials	8.00
Health and Wellness	16.00
Incident Command	28.00
Instructor Development	56.00
Investigative Techniques	383.25
Juvenile	568.65
K-9 Training	44.50
Less Lethal/Weapons/Taser	59.00
Management/Staff & Command	676.50
Miscellaneous	168.75
Narcotics/Gang Enforcement	85.55
Records/911	24.00
Patrol Tactics	72.00
Police Cyclist	8.00
Traffic Enforcement	24.00
Terrorism/WMD/Swat	393.00
Use of Force	128.00
Crime Analysis	56.00
K-9 Training	284.50
	7404.95



New Officers



Officer Dennis Stachura #395

Dennis graduated from Plainfield High School in 2011. He then attended Lewis University where he obtained a Bachelor of Science degree, Majoring in Computer Science with a minor in Radio and TV Broadcasting. Dennis then received his Masters of Science in Cybersecurity from DePaul University in 2017.



Officer Mark Garcia #396

Mark is a 31 year old graduate of Lake Park High School in Roselle. He then attended College of DuPage where he earned a Certificate in Private Security and an Associates in Applied Science-Criminal Justice.



Officer Zachery Schon #397

Zach is a graduate of Lake Park High School in Roselle. After high school Zach attended College of DuPage and graduated with an Associates degree in Applied Science-Criminal Justice with Honors and an Associate in Arts with Honors. Zach then attended Lewis University in Romeoville where he received a Bachelor of Art Degree majoring in Criminal/Social Justice Sciences.



Officer Jorge Munoz #398

Jorge is a 27 year old graduate of J. Sterling Morton High School in Cicero. He then attended Morton College and graduated with an Associate in Applied Science degree in Law Enforcement Education



Canine Lobo #406

Lobo is a twenty-month old German Shepherd, certified as a dual purpose narcotics detection dog. Lobo was purchased by the



Village using State asset forfeiture funds in 2017 and began serving the Glendale Heights community in January, 2018. He resides with his handler K-9 Officer James Cahill.

Retirements



Officer David Garazin
25 years of service

On May 5, 2017, the Department celebrated the retirement of Officer David Garazin.



CSO Babette Luessen
28 years of service

Babette served as a Community Service Officer for 28 years.



The Glendale Heights Emergency Management Agency (EMA), a function of the Police Department, is responsible for performing administrative and technical work in the development, implementation, and coordination of all aspects of emergency management, which includes oversight of the Emergency Services and Disaster Agency (ESDA). The EMA operates under the direction of Emergency Management Coordinator John Sulak. EMA responsibilities include: maintaining and updating the Village's Emergency Operations Plan, development of training materials and exercises, maintaining the Comprehensive Emergency Management Program (CEMP) in conjunction with the DuPage County Office of Homeland Security and Emergency Management (OHSEM), functioning as the liaison between other agencies and stakeholders, preparing and facilitating disaster drills and exercises and planning EMA/ESDA operations for the Village's annual Fest.

The Glendale Heights ESDA Unit assists the Police and Fire Departments or other village agencies when requested to do so. The assistance provided may be in the form of traffic control during an incident or situation where roads must be closed due to events such as gas leaks, downed wires, or debris following a severe storm. Additionally, they can operate lighting equipment towers that can be used to assist the Police, Fire or other departments during an active incident, while investigations are conducted or while clean up activities are performed after an incident. Once trained,

members may also serve as weather spotters and may be deployed to observe and report on storm activity approaching Glendale Heights. The Glendale Heights EMA/ESDA Unit works closely with the DuPage County OHSEM and is part of a mutual-aid agreement among other ESDA Units. Therefore, the Unit may be called upon to assist with emergency situations or events in DuPage, as well as other counties or municipalities. Likewise, Glendale Heights receives assistance from other ESDA Units when needed and requested, such as the Village's annual Fest.

The Unit currently consists of 14 members with John Hanson serving as Field Coordinator and John Tautkus as Deputy Field Coordinator and Training Director. In 2017, he saw the addition of one new member, Javier Guzman. In 2017, the ESDA Unit provided service at 32 events including their efforts during Glendale Heights Fest. During the year, 14 personnel responded 118 times for these events. Event needs range from the scheduled, such as Fest or drills, to the requested call out for service at incidents. The incidents included traffic control, road closures and crime scene support with a Mobile Command Vehicle. Additionally, members attend monthly meetings which include training in a variety of areas such as traffic control, medical emergencies, extinguisher fire fighting and hazardous materials or situations. Training can be provided in a variety of methods to include certified instructors in specific disciplines. During the annual Glendale Heights Fest, ESDA



personnel responsibilities include traffic control, pedestrian crossings, and maintaining a safe perimeter during the fireworks shows. This activity allows the Police Department to concentrate most of their efforts on law enforcement and crowd control safety. Throughout the five (5) days of the Fest, EMA/ESDA personnel collectively worked more than 250 hours! Also during Fest, Glendale Heights ESDA partnered with the Milton Township Community Emergency Response Team (CERT) and the Bensenville EMA Unit who provided traffic control as well as lighting tower service. This partnered service is always greatly appreciated by the Village.



Crisis Intervention Team



The Glendale Heights Police Department Crisis Intervention Team (CIT) is a multi-faceted program designed to engage individuals and families who have been touched by a mental illness crisis or some other traumatic event. The Crisis Intervention Team, comprised of sworn police officers with specialized training, works collaboratively with our Community Outreach Specialist, and outside community service organizations to provide comprehensive crisis intervention services during times of need. The goal of this unit is to reduce repeat calls for service to the same locations and reduce arrests of mentally ill persons. The goal of the Department is to have all sworn Officers trained in this program.

Currently our team is comprised of 10 officers and one sergeant who are trained in CIT. Each CIT officer attends a 40 hour training course that covers an overview of mental illness and specific de-escalation strategies.

CIT Officers: Pictured above

Sergeant Kelley Darre
Officer Zach Pugh
Officer Tashya Polites
Detective Randy Logan

Detective Brad Malloy
Officer Ryan Sheehan
Detective Matthew Parsons
Officer Ron Kirstein

Not Pictured: Officer Krzysztof Padyasek
Officer Robin Lambert
Officer Zachery Schon

Above and Beyond

Throughout the year, members of our Department participate in charitable events or just join residents in fun and games. This year, members participated in Shop With a Cop, Christmas Sharing, Cop on Rooftop and Special Olympics of Illinois Polar Plunge.



Awards

LIFE SAVING AWARDS



- OFFICER TASHYA POLITES #384
- OFFICER ROBERT HAWCO # 376
- OFFICER NATHAN SZEWCZYK #379
- OFFICER JAMES CAHILL #359
- OFFICER RIGOBERTO BERNAL #386
- OFFICER JUSTIN BLONDIN #381
- OFFICER NICHOLAS SANTOYO #393
- OFFICER CHRISTOPHER PARSONS #363



HONORABLE MENTION



- SERGEANT MICHAEL DZIEDZIC #238
- SERGEANT DAVID BAILEY #239
- SERGEANT KELLEY DARRE #240
- OFFICER MONTE BOHACZ #325

- OFFICER ROGER NOTT #351
- OFFICER PAUL JIMENEZ #349
- OFFICER CHRIS CAHILL #366
- OFFICER ROBERT HAWCO #376
- OFFICER MICHAEL WOJCIK #368
- OFFICER BRADLEY LAUTNER #390
- DETECTIVE RANDY LOGAN #304
- OFFICER ZACHARY PUGH #362
- OFFICER DAVID STODDARD #374
- OFFICER THOMAS NIERMAN #318
- OFFICER MATTHEW WIELAND #388
- OFFICER JAMES CAHILL #359
- OFFICER MATTHEW BRANCHEAU #394
- OFFICER CHRISTOPHER PARSONS #363
- OFFICER RIGOBERTO BERNAL #386
- DETECTIVE RYAN SHEEHAN #364
- DETECTIVE RON KIRSTEIN #301





POLICE

PROTECT & SERVE

