State of the Village Report

It is my pleasure to present the State of the Village Report for 2019. I would like to begin by recognizing my fellow Village Board Members:

Marie Schmidt, Village Clerk
Sharon Sullivan, Deputy Mayor & District 2 Trustee
Bill Schmidt, District 1 Trustee
Michael Light, District 3 Trustee
Pat Maritato, District 4 Trustee
Chester Pojack, District 5 Trustee
Mary Schroeder, District 6 Trustee

We closed 2019 having accomplished many of the goals we set as we celebrated the Village of Glendale Heights’ 60th Anniversary. This was an important year as we remembered and reflected upon how far we have come as a Village. Even more importantly, we look forward to 2020 and the years to come. Each and every day, we continue to grow as a community and we stand true to being "A Proud and Progressive Village for All People!"

Finance

The Finance and Administrative Services Departments were combined in 2019 and now function as one single Department.

The Finance Department responsibilities now include:

- Maintenance of the financial records of the Village
- Safeguarding of village assets
- Billing for water and sewer services
- And the management of the Village's purchasing functions

The value of Village assets increased in 2019 from $166 million to $169 million and total revenues grew from $51 million in fiscal year 2018 to $53 million in fiscal year 2019. For the third year in a row, the Village did not seek an increase in the property tax levy, keeping a promise from the Board of Trustees and me to protect the “public’s pocket book”. Overall, the Village’s share of property taxes amounts to less than 11% of the total property tax burden and includes the Village Parks, Recreation and Facilities Department, which is typically taxed separately in most other municipalities.

This past September, the Village put in place a new local motor fuel tax of $0.02 per gallon. The additional revenues expected from the tax will be pledged toward much needed road and stormwater management infrastructure projects throughout the Village.

The Village depends on major revenues, such as sales and sales tax to support the level of service expected by residents and businesses within the Village. Sales tax alone makes up 31% of the Village’s total General Fund revenue budget. Thanks to the continued efforts to encourage economic development as a primary objective, sales tax revenues have grown by nearly 25% since fiscal year 2015.

For the fiscal year ending April 30, 2019, the Village’s General Fund finished the year with a surplus of almost $2.8 million (before taking into account other financing sources and uses). The surplus was more than triple the amount that was contemplated in the budget. This was achieved by a combination of stronger than anticipated sales and income tax revenue, along with a proactive approach to spending.
The Village established an amendment to the Police Pension Funding Policy, that will allow supplemental contributions (over those which are determined actuarially) into the Fund. This is designed to accelerate the task of improving the funding level and improve the overall health of the Fund with the ultimate goal of relieving property tax pressure as it pertains to pension.

Strategic planning for infrastructure improvement is always a significant challenge in preparing the Village’s annual budget. A plan was needed to prepare for funding major water and sewer projects over the next five years to include meeting EPA requirements for removing phosphorous from wastewater, improving the water delivery system and refurbishing aging sewer lift stations. After months of work, a five-year rate plan was approved in May 2019. The rate plan called for gradual increases over its term and keeps the Village water rates comparable to surrounding communities. Equally important, it generates new funds, which will be specifically earmarked for much needed infrastructure projects.

The Water Billing Division issued water bills for over 750.4 million gallons of water in calendar year 2019. This represents a reduction in consumption from the previous year of just over 9 million gallons. The Village bills only for the water used to the lowest 1,000 gallons. For example, if your meter reported water use of 2,975 gallons for a particular month, your bill for that month would be for 2,000 gallons of usage with 975 gallons being charged in the following month, once an additional 25 gallons is used.

The Village has a convenient paperless billing option which allows for online and automatic payments. To take advantage of these features, please visit the Village website and click on “Pay Water Bill”.

The Village began an ambitious project in 2019 to replace every water meter and water meter reading device in the Village. The current residential meters are over 20 years old and commercial meters, in some cases, are over 40 years old. Additionally, the reading devices are no longer being serviced or manufactured. Many of these devices have begun to fail resulting in the need to issue estimated bills. The Village contracted with Water Resources, Inc. to undertake this $3.2 million project. Work began this past November, and is expected to continue into late summer 2020. This is the first project to be undertaken from the earlier noted infrastructure improvement plan. For more information and to determine when we will be in your area replacing water meters, please visit www.glendaleheights.org/watermeter.

The Purchasing Division is responsible for the overall procurement processes for commodities and projects required to provide Village services. The purchasing agent ensures that quality products and services are purchased through a series of competitive means to ensure the best price and value. The purchasing division managed a total of 74 bids in calendar year 2019. Sealed bids are utilized for higher priced items such as professional services, commodities, leases, vehicle purchases, and construction projects.

The Licensing Division is responsible for processing Village Vehicle Licenses, Real Estate Transfer stamps, pet licensing, garage sale permits and providing services to the public at our main counter such as voter registration and notary services. There were a total of 20,630 Village Vehicle Stickers processed during calendar year 2019.

In a manner similar to re-financing a home mortgage when borrowing rates decline, the Village took advantage of the low interest rate environment that existed during this past summer and a strong Aa3 credit rating as assigned by Moody’s Investors Service. We refunded three different outstanding bond issues in order to lock in lower rates without extending the repayment term of the existing issues. Taking this action allowed the Village to realize nearly $200,000 of interest savings each year over the next 16 years, for a total of $3.2 million in savings. In addition to the current refunding of the three existing bond issues, the Village issued $2.5 million in new funds, which went towards the water meter and meter reading device replacement project, and will be repaid through Utility System revenues.

On February 11, 2019, the Village was recognized by the Government Finance Officers Association (GFOA) with a Distinguished Budget Presentation Award for its Fiscal Year 2018/2019 budget document. This marks the sixth consecutive year in which the Village has received this recognition.

On March 27, 2019, the GFOA awarded the Village with a Certificate of Achievement for Excellence in Financial Reporting for its 2018 Comprehensive Annual Financial Report (CAFR). This is the 36th consecutive year in which the Village has received this award. The Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting. Both the budget and CAFR documents can be found on the Village’s website.

**Police**

Our police department employs a combined staff of 93 personnel, including 54 sworn police officers, five part-time officers, four community service officers, records clerks, crossing guards, a Community Outreach Specialist and an Evidence Officer. The department also enjoys a strong volunteer pool of 18 individuals who are members of the Emergency Services and Disaster Agency (ESDA).
I am very proud of the Glendale Heights Police Department for maintaining the Commission on Accreditation of Law Enforcement Agencies (CALEA) Accreditation. The police department earned their first accreditation in 2008 and was most recently re-accredited for the third time in 2017. Our police department is one of only approximately 800 law enforcement agencies throughout the country who have earned CALEA Accreditation status. CALEA standards are rigorous, and ensure the department is following best practices in law enforcement. Part of the CALEA standards require the police department to review each incident in which force is used ensuring that our officers are using the appropriate response for the situation and within legal parameters. CALEA standards also ensure that citizen complaints are investigated thoroughly and in a timely manner.

COMMUNITY ORIENTED POLICING

The police department is dedicated to its mission and working with the community to continue building relationships and trust. In 2019, the police department helped organize and participated in many events for all ages to continue to build relationships throughout the community.

For over 25 years, the police department has held week-long classes at Safety Town for children 5 to 7 years of age. The classes are held over the summer and taught by officers from the police department, as well as representatives from other community organizations. For children in 5th through 8th grade, the police department hosted the 12th annual Junior Police Academy. Participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops and officer safety skills.

Our state certified School Resource Officers spent the school year teaching Drug Abuse Resistance Education (D.A.R.E.) to 5th grade students, and addressing school related concerns. In 2019, the police department worked with both elementary school districts to have one certified officer rotate between all schools. At the start of 2020, the Village, police department and School Districts 15 and 16 have entered into an agreement to have one certified School Resource Officer assigned to each district. This will ensure a full time police presence in each district. The police department also has an agreement with Glenbard High School District 87. One Glendale Heights Police Department Officer rotates daily between Glenbard East, West and North. The High School liaison officer provides security to the schools, investigates police related incidents in the schools, and assists with extracurricular activities.

The police department also strives to keep our residents informed of important crime prevention tips by sponsoring Neighborhood Watch meetings and providing a monthly newsletter. In 2019, the police department continued to rotate the monthly neighborhood watch meetings at various venues throughout Glendale Heights. This has allowed the police department to communicate more intimately with residents and learn about concerns affecting specific neighborhoods. The police department continued to provide training to local businesses and places of worship on active violence awareness. This training provides employees and citizens options if a violent event occurs within their vicinity. Many of our officers did a number of fundraising initiatives including the Polar Plunge, Cop on Top at our local Dunkin Donuts, and No Shave November. All of the money raised from these programs was donated to the Illinois Special Olympics.

The police department sponsored the Village’s 21st Annual National Night Out in August of 2019. The event was held on the Village of Glendale Heights Civic Center campus, and residents were offered free food and games. National Night Out is held to raise crime and drug prevention awareness and strengthen our police and community partnerships. We want to thank the many other community groups who help make this event a huge success each year! The police department also sponsored a new event this past year, Movie with a Cop, held in July and August. Based on the turnout and public feedback, the police department will make this an annual event.

PREPARATION IS THE KEY TO SUCCESS

The police department and its Emergency Services and Disaster Agency (ESDA) continually conducts intruder drills with all schools in the Village. The Village also renewed an agreement with Milton Township Community Emergency Response Team (CERT) to help train new Glendale Heights CERT members and provide ongoing training for current members. Joining forces with Milton Township CERT allows the Village to tap into their extensive volunteer pool of over 1,000 CERT members in the event of an emergency.
The Police Department and ESDA brought governmental agencies that serve the Village of Glendale Heights together for an Emergency Preparedness Conference this past year. The conference was held in Village facilities and provided instruction from a number of experts in the emergency preparedness field. The conference provided the opportunity for agencies that serve the Village residents to collaborate in a controlled environment to facilitate a better response for our community in the event of a large-scale emergency.

2019 CRIME STATISTICS

The Glendale Heights Police Department maintains transparency by sharing crime statistics with residents. In March of each year, the police department publishes an annual report available on the Village website. This report will provide residents with a detailed breakdown of previous year’s crime statistics.

Community Development

The Community Development Department focuses on maintaining and improving property values within the Village by encouraging economic development, issuing business licenses, performing construction oversight, licensing rental property, inspecting property when sold and monitoring property maintenance. Additionally, it also monitors existing property in the Village to help protect and improve property values, as well as the safety of its residents.

Economic development continues to be one of our highest priorities. Increased economic development improves property values, increases the tax base through property tax and sales tax, and lessens the tax burden on all property owners, as well as gives area residents more opportunities to shop and eat locally. Staff encourages new businesses to locate in the Village and addresses concerns from existing business to retain them within the Village.

Significant economic development activity occurred throughout the Village in 2019, and particularly along the North Avenue corridor.

Coda Resources leased the entire 180,000 square foot building at 990 E. North Avenue, just west of Swift Road.

ML Realty received Village Board approval to remove several dilapidated structures and construct an 116,000 square foot flex space building at 760 E. North Avenue. Construction is scheduled to begin in the spring of 2020.

Venture One received Village Board approval to construct a 150,000 square foot building at 1 E. North Avenue. They have demolished the vacant and decrepit buildings on the property in anticipation of beginning construction in the spring of 2020.

Freddy’s Frozen Custard and Steakburgers constructed a new restaurant on a vacant lot at Glen Ellyn Road and North Avenue, which opened in the fall.

A new Jeep dealership opened at 435 E. North Avenue, giving the public the opportunity to shop for cars at Jeep, Dodge, Chevy and Nissan, all in Glendale Heights.

Burger King constructed a new restaurant at North Avenue and Bloomingdale Road, which opened in the fall, while Popeye’s is still under construction immediately to the west and will open soon.

In addition to the development occurring along North Avenue, the Village continues to see new businesses moving into our existing shopping centers and industrial parks. Although Nestlé announced that they were closing their facility in Glendale Heights, KeHe Distribution immediately occupied the facility and there was no shut down, showing that Glendale Heights is a desirable location for businesses.

As part of the review of new developments, the Community Development Department posts notices on the Village website, prepares staff reports and schedules public hearings before the Plan Commission so the public may comment on development proposals before the Village Board makes a final decision. The Plan Commission considered 25 development proposals in 2019.

The Community Development Department reviews and issues new business applications and coordinates the reviews with the Fire District, Police Department and Public Works Department. The Community Development Department also processed business license renewals for the 554 businesses and 60 home occupations within the Village in 2019.

In 2019, the Community Development Department received 3,091 building permit applications for industrial, commercial
and residential construction. Staff reviews the permit applications and conducts inspections to verify that work performed complies with national code standards and ensures safe structures. The Community Development Department also issued 35 permits to utility companies to conduct work in the public right-of-way.

The Village issued licenses to 1,556 single-family home rental properties and 3,770 multi-family units in 2019. Staff works with property owners and tenants to ensure that the rental units are properly maintained through the licensing and inspection process as well as the Crime Prevention Partnership program. Through this program, the Village provides information to property owners and tenants about their rights and obligations to comply with the law. This program is important to deter crime and help protect property values in the community.

Community Development Department staff also works with residents, developers and contractors to provide information and assist with zoning, building and flooding questions. The Department responded to approximately 239 Freedom of Information Act requests in 2019. It also provided zoning verification letters and floodplain information to property owners upon request. Staff assists residents with flooding problems and minimizing floodplain insurance requirements. In August of 2019, after many years of effort, the Village was successful in convincing FEMA to modify the floodplain maps for the Village of Glendale Heights. The new maps reduced the number of homes in the Village that are within a floodplain, and substantially reduced or eliminated the need for homeowners to obtain floodplain insurance in these areas.

Staff responds to service requests from residents, as well as identifies property that is not properly maintained, and contacts owners to request that violations be addressed. Although a majority of property owners address violations, if not addressed, staff issues citations to require that property be properly maintained. Staff also works with management companies and homeowners associations to ensure that common areas and buildings are also maintained.

Public Works

STREETS DIVISION

In 2019, local road infrastructure was improved throughout the Village as part of the In-House Road Program overlaying Goodrich Avenue, Chadwick Lane, Towner Court, and Easy Court. The project involved the removal and replacement of deteriorated and structurally damaged curbs and sidewalks along with base repairs to the roadway before the new asphalt surface layer was applied. The in-house road program undertook the repaving of over 3,080 square yards of surface roadway, and the replacement of 200 linear feet of curb and 1,100 square feet of sidewalk.

The Sidewalk Removal and Replacement project was undertaken on approximately five streets in the Village. The purpose of the project was to replace structurally damaged and hazardous sidewalks. Another aspect of the project was to preserve the mature parkway trees; this involved elevating the replaced sidewalks over the root system of the trees to prevent heaving of the replacement sidewalks, rather than removing the tree itself.

Parking lot improvements were undertaken at Ollman Park. A new storm sewer system was installed to convey water from the parking lot. Crews installed four storm sewer structures and 200 feet of pipe. Additionally, the crews replaced over 100 feet of curb that was necessary to correct drainage issues.

Streets Division Staff responded to 28 snow and ice events throughout last year’s winter season, plowing and de-icing 76 center lane miles of roadway and 147 courts during each event. The Street Division also responded to 44 separate flood control events including clearing of storm inlets and streams to alleviate standing water on roadways. Additionally, the Division responded to 375 work orders in 2019, and completed over 2,700 JULIE locates for buried utility services.

ENGINEERING DIVISION

The Engineering Division ensures the Village upholds all local, state and federal mandates, including stormwater management compliance, and erosion control inspections on active construction sites. In 2019, the division reviewed over 170 permit applications including engineering drawings and stormwater reports.

The Division provided contract supervision and construction observation for large road projects. One such project was the 2019 MFT Road Program, which included the reconstruction of eight streets, at a total cost of approximately $2 million. This project involved road reconstruction with curb and sidewalk repair, as well as drainage improvements. As part of the project,
Charles Drive had the sidewalk relocated away from the curb to create a grass parkway between the curb and the sidewalk, improving safety for pedestrians.

Another important road project was the $660K Gregory Avenue Reconstruction project. This project reconstructed Gregory Avenue from Glen Ellyn Road to the intersection with Somerset Drive. This construction also included storm sewer improvements, and curb and sidewalk improvements. This road project was paid for in part by a $350K Community Development Block Grant (CDBG) administered by DuPage County.

The Village also undertook an $800K regional stormwater detention and flood control project by adding underground stormwater detention to the Glendale Square shopping mall on North Avenue. Large corrugated metal pipes were placed underground in order to temporarily store large volumes of stormwater runoff. This project helps reduce flood elevations to residences surrounding the James Court Pond and businesses at the mall, as well as in creeks downstream of the project. This project was paid for in part by a $340K CDBG grant administered by DuPage County.

A third CDBG project for the year was the $875K East Branch Tributary 2 Channel Maintenance project. The Village’s contractor dredged a section of the creek that was causing drainage problems in the creek. The improvements included streambank stabilization, dredging, vegetation management of invasive species, and the planting of new trees and shrubs. This project will improve drainage in the surrounding area, as well as removing obstructions from drainage areas. The Village can receive up to $400K in grant money reimbursement for this project.

In July, the Village undertook a project to reline the culverts under Fullerton Avenue near Ardmore Avenue. These culverts discharge into the creek at Reskin Park. The existing culverts were failing corrugated metal pipes, rusting in places with large holes in the pipe wall and bottom. An inflatable bladder was inserted into the culverts to line them with a tough and durable resin to the shape of the original culverts. This made the culverts long lasting and stronger without the disruption and expense of excavating and removing the existing pipes. Silt buildup was removed from the pipe outlet area for better flow, and erosion control in the stream was restored.

WATER POLLUTION CONTROL FACILITY (WPCF)

The Village’s Water Pollution Control Facility (WPCF) processed over one billion gallons of wastewater this year within Illinois Environmental Protection Agency (IEPA) guidelines and regulations. The Facility was found to be in good working order and no deficiencies were noted during its annual IEPA inspection.

The Facility also rehabilitated the second of its two influent fine screens. The screens are the first part of the process that removes large debris that could damage the pumps and other equipment if left in the wastewater stream.

The WPCF entered into an agreement with Trotter and Associates for engineering services to rehabilitate both of the Village’s aerobic digesters. The digesters are a vital part of the operation at the WPCF and must be upgraded to accommodate upcoming phosphorus removal mandates set by the EPA.

Through its membership in the DuPage River Salt Creek Workgroup (DRSCW), the Village is contributing to improving local stream water quality, while saving wastewater utility payer’s money. Under an innovative partnership, the Village is working with 17 other communities to fund a series of waterway improvement projects throughout DuPage County as a cost effective solution in lieu of wastewater infrastructure upgrades.

FLEETS DIVISION

The Fleets Division has made changes to its heavy truck purchases, and over the last few years, are now purchasing Peterbilt trucks with stainless steel salt spreaders and dump bodies. These upgrades will allow for a longer life expectancy and lower cost of overall ownership on these large trucks. The Division services and repairs over 350 vehicles and pieces of equipment belonging to the Village. In-house repairs and maintenance allow for a quick turnaround and lower costs.

UTILITIES DIVISION

The Village’s water infrastructure was improved in 2019 through the rehabilitation of the West Burdette Water Storage Tank. This is a one million gallon water storage tank, which services customers west of Bloomingdale Road. Work included
sandblasting the exterior and interior, repainting and installing two mixing systems to improve water quality. This is the fourth water tower that has been rehabilitated by Utility Services Group since 2014.

Utilities Division staff performed maintenance to the public water infrastructure system by responding to 47 water main breaks, 30 fire hydrant replacements or repairs, 96 water service repairs, 16 main line valve repairs, pump station maintenance, and Illinois Environmental Protection Agency (IEPA) mandated sampling. I am pleased to report that all IEPA sampling undertaken in 2019 resulted in no violations or water quality issues. In-house projects and maintenance to the water system continued with the painting of 462 fire hydrants.

A water leak detection survey was undertaken in the spring by Water Services, Inc. The survey identified 13 leaks, seven of which were fire hydrant leaks and the remaining six were water main valve and service issues. Utilities Division staff repaired all leaks found within the system.

Preventative maintenance to the Village's sanitary sewer collection system also continued. Jetting of approximately 57 miles of public sewer mains was achieved. In addition, annual root cutting and de-greasing programs were undertaken.

Improvements to the Supervisory Control and Data Acquisition System (SCADA), which manages both the Village’s water, and sewer systems were also undertaken by Concentric Integration, LLC. This included improvements and upgrades to the hardware and software. These changes will allow for improved efficiency when identifying problems within the infrastructure including allowing more flexibility in viewing alarm issues remotely when in the field.

Glendale Lakes Golf Club

Glendale Lakes Golf Club generated just under 20,000 rounds of golf in 2019. Glendale Lakes Golf Club continues to be the home golf course to five area high school golf teams. The golf teams that use Glendale Lakes as their home golf course are Glenbard North Boys and Girls teams, Glenbard East Boys and Girls teams and the Glenbard West Girls team. In 2019, we hosted the Illinois High School Association (IHSA) Regional Girls Golf Tournament with 60 high school golfers.

Glendale Lakes Golf Club hosted several annual golf events and outings. These included our Spring Fling in April, the Charity Golf Classic in June, and the Turkey Shoot in November. These annual events are very popular and sell out quickly each year. We also held approximately 85 other private golf outings hosted by other community groups and local businesses.

The Charity Golf Classic is a fundraiser hosted by the Village of Glendale Heights. The golf outing raises money for Make-A-Wish Illinois, FOP Lodge #52 Community Enrichment Fund and the Glendale Heights Chamber of Commerce Scholarship Fund. In 2019, we raised $23,000 combined for all three charities. All funds raised benefit the residents and families of Glendale Heights.

The bunker renovations continued this year. We completed all of the bunker renovations on Hole #16 by removing the right side existing bunkers and adding a “pot style” bunker on the right side. We will continue to renovate a few bunkers each year, making the golf course more playable and will help save costs on materials and labor. We added more sets of “silver” tee markers on some of the more difficult holes to help make the golf course easier to play for the recreational golfers who are looking for a more relaxed round of golf.

In 2019, several portions of the golf cart path were overlaid with new asphalt, the original portion of the golf maintenance-building roof was replaced, and a new pump house and irrigation pumps were purchased and installed.

Our banquet facility hosted 334 banquets and special events this year. Of these events, 31 were wedding receptions and nine were Quinceañeras. Glendale Lakes Golf Club has beautiful banquet rooms that overlook the golf course and can accommodate up to 230 guests. We can host other banquets including baby and bridal showers, birthday parties, anniversary parties, corporate meetings and events.

Glendale Lakes is open during the first Friday and last Friday of the Lent Season for an all-you-can-eat fish fry. Join us on either of these Friday nights from 4:00 pm to 9:00 pm. If you are not a fish fan, our menu has a variety of other options to appeal to your tastes. Glendale Lakes Golf Club hosts an annual Easter Brunch, which served close to 500 people in 2019 and a Mother’s Day Brunch with over 325 attendees. Join us for these events for an easy way to spend the holidays, and leave the cooking and cleaning to us!
Center for Senior Citizens

The Center for Senior Citizens offers comprehensive senior citizen resources, innovative programming, information sessions, social events and exciting trips. The Center’s membership is just under 2,000 members and growing each day.

Our annual survey asks our members for input on our programs. The surveys gave staff and volunteers ideas for different programs and activities that staff will be implementing in 2020. The Center’s partnership with the AARP tax assistance program continued in 2019. Assistance is now available by appointment two days a week. In 2019, 250 community members received tax assistance, which was 127 more than in 2018.

In 2019, the Center collaborated with the Family in Faith Food Pantry in order to make sure our members have proper transportation to the pantry. We extended the hours for our bus service to coincide with the hours of the Family in Faith Food Pantry.

The Center for Senior Citizens also worked with Glenbard West High School’s English as a Second Language (ESL) students through a new pen pal program. This program was beneficial for both our seniors and the students to connect with each other.

Due to popular demand, the Golden Shears Salon is now open four days a week! We saw a customer growth of over 50% from 2018. The Golden Shears Salon has a variety of services for both men and women.

As part of our congregate dining, we provide "Lunch- &-Learn" programs. The Center holds informational sessions on important social service topics that keep our seniors educated on healthy lifestyles and promote senior safety. In 2019, community partners helped the Center provide 75 Lunch & Learn programs. The Agency on Aging nutrition grant from the DuPage Senior Citizens Council provided 3,204 meals for congregate dining and 12,294 home delivered meals.

The Center has a beautiful community room that is available for rent to the community. We hosted 142 birthday parties, showers, weddings and anniversary events in 2019. Please contact the Center for Senior Citizens if you’re interested in holding your special event in our community room.

Volunteerism is an important part of our Center. In 2019, 47 individuals volunteered 2,239 hours to benefit the Center. These volunteer members and their donation of time are very important to the growth of the Center. In fact, they are so important that the Center for Senior Citizens was awarded the Governor’s Hometown Award for Volunteerism in November of 2019. I am very proud of the hard work the Center for Senior Citizens has done to grow our volunteer program.

Parks, Recreation and Facilities

PARKS DIVISION

The Parks Division is responsible for maintaining over 254 acres of park land and more than 20 sports fields and playgrounds. They are also responsible for approximately 6,000 park and parkway trees.

In 2019, the Parks Division worked with the Public Works Streets Division to complete asphalt resurfacing of the parking lots at Nazos, Circle, Ollman and College Parks. Additionally, over 100 new trees were planted in the parkways and parks. The Village of Glendale Heights also received the Tree City Award for the 22nd consecutive year.

One of the biggest projects this year was the planning of improvements to Camera Park. Several community meetings were held throughout the year to hear the needs of our residents. After compiling ideas and suggestions, a master plan was created and we hope to see many of these plans come to life soon. To assist with the funding of this project, the Village applied for and received an Open Space Lands Acquisition and Development (OSLAD) Grant from the Illinois Department of Natural Resources for $400,000.

FACILITIES DIVISION

The Facilities Division is responsible for the maintenance and upkeep of all Village facilities. They have been instrumental in renovating current buildings and work diligently to provide the residents with clean and updated facilities.

In 2019, the Facilities Division worked on many projects including installation of Variable Frequency Drives (VFD) on pool pumps at the Aquatic Center with more to be added this year. Roof replacements were completed at the Public Works
RECREATION DIVISION

For the second year, the Recreation Division increased offerings by nearly 60 programs and trips as we continue to offer new and exciting programs for the residents of Glendale Heights. A few of these new programs included the “Play at the Hub” (PATH) Program which added a before school component and 16” Softball returned to Glendale Heights last summer as teams played weekly at Camera Park. If you have an idea for a program or class that you would like to see offered at the Sports Hub, please stop in and speak with one of our Recreation Supervisors. If you have not been to the Sports Hub or taken part in our programs or events, please join us at our “showcase events”. We currently host events two times a year that showcase what the Sports Hub has to offer. The first event was Rec-in the Hub on February 8th and the second event is Hubapalooza on May 16th. We are adding a third event, which will be held later in 2020.

We hope to see you at our many community events and programs scheduled throughout the year. Visit our website or grab our most recent program guide at the Sports Hub!

Summary

I look forward to a very important year in 2020 as we all must do our civic duty and be counted in the upcoming decennial census. A complete and accurate count is critical for you and Glendale Heights because the results of the 2020 Census will affect community funding for hospitals, fire departments, schools, roads, congressional representation, and other resources. I also encourage all of you to get involved, volunteer, register for a fun program at the Sports Hub, say "hello" and wave at our many staff who are outside working hard every day, and say "thank you" to our police officers who have sworn to protect us.

Thank you for believing in us to serve the residents of Glendale Heights. Please do not hesitate to contact me, your District Trustee or any of our qualified staff with any comments, questions or suggestions. On behalf of the entire Village Board, we promise to continue to work hard in 2020 and in the many years ahead, and to always keep your best interests at the forefront of every decision that is made towards the betterment of our home - Glendale Heights.

Sincerely,

Linda Jackson
Village President

Coffee with the Mayor & Board

Do you have questions, concerns or suggestions for the Mayor and Board of Trustees? Coffee with the Mayor & Board is held on the first Saturday of each month* from 10:00 am to noon at the Center for Senior Citizens. The next Coffee with the Mayor & Board is scheduled for Saturday, May 2nd. If you are unable to attend and have a comment, suggestion or question, please call the Mayor’s Office at 630.909.5303. *Subject to Change
WHAT INFORMATION WILL BE REQUESTED?
The decennial census will collect basic information about the people living in your household. When completing the census, you should count everyone who is living in your household on April 1, 2020.

WHAT INFORMATION WILL NOT BE REQUESTED?
The Census Bureau will never ask for:
• Social Security numbers
• Bank or credit card account numbers
• Money or donations
• Anything on behalf of a political party

WHY IS IT IMPORTANT TO ME?
Responding to the census is not only your civic duty; it also affects the amount of funding your community receives, how your community plans for the future, and your representation in government. Specifically, data from the 2020 Census are used to:
• Ensure public services and funding for schools, hospitals, and fire departments.
• Plan new homes and businesses and improve neighborhoods.
• Determine how many seats your state is allocated in the House of Representatives.

Important Dates

In mid-March, homes across the country will begin receiving invitations to complete the 2020 Census. Once the invitation arrives, you should respond for your home in one of three ways: online, by phone, or by mail.

March 12 - 20: Households will begin receiving official Census Bureau mail with detailed information on how to respond to the 2020 Census online, by phone, or by mail.

March 30 - April 1: The Census Bureau will count people who are experiencing homelessness over these three days. As part of this process, the Census Bureau counts people in shelters, at soup kitchens and mobile food vans, on the streets, and at non-sheltered, outdoor locations.

April 1: Census Day is observed nationwide. By this date, every home will receive an invitation to participate in the 2020 Census. Once the invitation arrives, you should respond for your home in one of three ways: online, by phone, or by mail. When you respond to the census, you'll tell the Census Bureau where you live as of April 1, 2020.

April: Census takers will begin visiting college students who live on campus, people living in senior centers, and others who live among large groups of people. Census takers also begin conducting quality check interviews to help ensure an accurate count.

May - July: Census takers will begin visiting homes that haven't responded to the 2020 Census to help make sure everyone is counted.

You can stop by the Glenside Public Library District (25 E. Fullerton Ave) to use their computers free of charge to fill out your census information! Their qualified staff will be able to assist you with any Census 2020 questions!
SAFETY TOWN
EASTER EGG HUNT

Saturday, April 4 • Ages 8 and Under
Peter Cottontail will make a visit to Safety Town, located at 301 Civic Center Plaza where he’ll be dropping off an “egg-normous” supply of treat-filled Easter eggs for children up to the age of 8 years old to hunt and collect.

Age-specific Easter egg hunts are as follows:

8:15 am - Children 5 years and younger (adult assistance required)
9:00 am - Children 6 to 8 years old (adult assistance required)
9:30 am* - Children 5 to 6 years old (children only)
10:00 am* - Children 7 to 8 years old (children only)

* Children participating in these hunts may find a special egg that can be exchanged for an Easter basket filled with goodies!

This “egg-citing” event is free and no registration is required. Participants are urged to arrive early, as hunts begin promptly at the times listed. To ensure a fair and even opportunity for each child collecting Easter eggs, only Safety Town issued bags may be used. Bags will be provided at the Safety Town entrance before each hunt begins. For additional information, contact Community Outreach Specialist Tanya Macko at 630.909.5459.

BREAKFAST with the EASTER BUNNY

Saturday, April 4 • 8:30 am - 11:00 am • Center for Senior Citizens
Join us at the Center for Senior Citizens for the annual Breakfast with the Easter Bunny. An all-you-can-eat pancake breakfast will be served, including sausage and a beverage. Photos with the Easter Bunny will also be available. No registration is required. Event fee is paid at the door.

Adult breakfast: $5 • Child breakfast (Ages 4-12): $3 • Pictures: $2 each
One Stop Reuse & Recycling Depot

Saturday, April 25 • 10:00 am - Noon
GH₂O Aquatic Center Parking Lot
240 Civic Center Plaza • Glendale Heights, IL 60139

ACCEPTED RECYCLING ITEMS

**Household Batteries:** Alkaline, carbon zinc, nickel iron, nickel metal hydride, nickel cadmium, zinc air.

**Other Batteries:** Car, boat and sump pump batteries.

**Broken Holiday Lights:** All color and lengths of mini-lights (Italian Lights), C7, C9, rope lights, LED lights, extension cords sponsored by Elgin Recycling.

**Medical Equipment for Re-Use Program:** Gently used metal crutches, wheelchairs, walkers and canes.

**Cell Phones for Re-Use Program:** Cell phones and accessories, if possible.

**Electronics:** Computers, laptops, batteries, UPS systems, printers/copiers/fax machines, circuit boards, wires/cords, games, PDAs, toys (Electronic), small appliances, office equipment, medical equipment (electronic), banking/financial equipment, stereos/components, telephones/systems. NO VCR TAPES, NO CDs/DVDs.

**Retired US official Flags:** Torn, tattered, faded US official flags for retirement services by VFW Post 2377 as part of a Village program spearheaded by Trustee Chester Pojack in 2004 to respectfully retire US Flags.

**Glasses/Hearing Aids:** Prescription and reading glasses, sunglasses, plastic frames and metal frames, and hearing aids to be donated to the Lions Club for reuse programs.

**Bikes:** Outgrown, unused bikes are donated to Working Bikes, a not-for-profit 501(c)(3) organization which diverts bicycles from the waste stream. Working Bikes partners with homeless transition, refugee resettlement and youth empowerment programs to donate bikes.

**Miscellaneous Items:** Crayons (broken, used or new), books, Brita/Pur Water Filters, old keys and musical instruments are donated to S.C.A.R.C.E. (School & Community Assistance for Recycling & Composting Education), dedicated to preserve & care for natural resources, while working to build sustainable communities.

**Paint Recycling:** Epaint will provide latex paint collection and recycling services. Epaint complies with all EPA regulations. Paint must be in its original container. Latex Paint will be $3 per gallon. Payment is accepted by credit card. For any questions, you may visit www.Epaintrecyclingsolutions.com or call 847.666.8351.

**Textiles:** Any gently used clothing and shoes, purses, cloth bags, belts, scarves, hats, bed sheets, pillow cases and towels. Textiles will be collected by USAgain.

**IMPORTANT NOTE**

Televisions/monitors will only be accepted on a voucher based program through AVA Recycling.

- Monitors-$15, TV up to 20”-$25,
- TV’s over 21”-$35,
- any console projection TV-$60

Vouchers may be purchased and printed at www.escrap.org/glendale-heights

Vouchers may also be purchased at the event via credit card only!

For more information, please call 847.397.2900

ITEMS NOT ACCEPTED: Hazardous waste, CFL bulbs and large appliances.

**Document Shredding available at this event!**

Limit 2 boxes per vehicle.
Partial Funding provided by DuPage County.

It’s time to shred all those papers, files and receipts
$1,000 Sue Dees Memorial Scholarship

The Glendale Heights Junior Woman's Club will be awarding a $1,000 Scholarship for the 2020-2021 school year in memory of one of their members, Susan E. Dees. Sue was an active member of the club for many years and before she lost her battle to breast cancer in August 2005.

Applications will be accepted from female residents of Glendale Heights that are currently enrolled or will be enrolled as a full time student in college in the fall. For more information, please contact Jeanette Wells at 630.865.4765 or email GlendaleHeightsJrs.education@gmail.com.

Scholarship applications & transcripts must be postmarked no later than May 17, 2020. The scholarship will be awarded at the club’s monthly meeting on June 3, 2020.

Chamber of Commerce Scholarship

The Glendale Heights Chamber of Commerce is proud to announce that for the 19th consecutive year, they will be assisting a number of individuals work their way towards a higher education by offering various scholarships.

The Glendale Heights Chamber of Commerce will be giving out scholarships totaling $5,000. These scholarships include the Kathy Guzlas Scholarships which are for high school seniors going to college that have shown strong leadership, volunteerism and academics in high school. Additional scholarships are also available. If you have a child looking to go to college in the fall after graduation or have a child looking to get an education at a trade school, please visit the Chamber’s Scholarship webpage.

In order to be considered for a scholarship, applicants must be a resident of Glendale Heights or have a guardian/parent whose organization is a member of the Glendale Heights Chamber of Commerce in good standing. Application deadline is April 30, 2020. For applications, please visit the Glendale Heights Chamber website at www.glendaleheightschamber.com. For additional information, please contact the Chamber of Commerce Office at 630.909.5361 or email Director@glendaleheightschamber.com.
MEMBERSHIP RATES
(Applies to anyone registering after January 1, 2020)

Resident Rates: $5/year
Non-resident Rates: $30/year

What does the membership fee go to at the Center for Senior Citizens? This fee is used to help offset many programs, entertainment, staffing and snacks! But the cost of friendship is priceless! To help put it into perspective, here are a few other things that cost $5 or more.

What else costs $5 or more:
• Big Mac Meal - $5.99
• iPhone 11 - $699
• 10 gallons of gas (Average $2.70/gallon) - $27
• A booklet of 20 stamps - $11
• Average cost of a movie ticket - $9.11
• Membership to Costco - $60/year

AARP Free Tax Help!
Every Thursday • Until April 9
9:00 am – Noon
By appointment only

The Glendale Heights Center for Senior Citizens is pleased to announce a partnership with AARP to host the AARP Tax-Aide Program. AARP Tax-Aide is the nation's largest volunteer-run tax assistance and preparation service. This free service can answer most of the tax questions faced by low and moderate income taxpayers, with special attention to those age 60 and older. To make your appointment please call 630.260.6050. No walk-ins, please!

TEA PARTY LUNCHEON
AT CAFÉ K'TIZO
Tuesday, March 31
11:30 am - 3:00 pm (Please arrive to the cafe by 1:00 pm if driving on your own)

Let's get dressed up in our finest hats and gloves, enjoy a “spot of tea” and lunch at Café K'Tizo, a café of cultural arts serving specialty loose leaf tea, premium coffee, healthy light lunch and bakery goods. For our Tea Party luncheon, we will be enjoying bottomless teapots of four different types of loose leaf tea, two scones with clotted cream, five types of finger sandwiches and three desserts. After lunch, we will have time to take a look at the variety of worldwide tea pot collections and distinctive teas. Space is limited. First come, first served.

Cost: $36 (w/o ride) $39 (w/ ride)
Register By: 3/17

GOLDEN SHEARS SALON
Now Open 4 Days a Week!

Summer will be here soon, and the flowers will be bright and beautiful. Why not try a new color for your hair? Maybe a warm red or some highlights to brighten your face and make your hair look like it was kissed by the sun. Our stylist will work with you to ensure that you look and feel your best. The Salon offers services to men and women, ranging from cut and color, to manicures. Call today to schedule an appointment for a fresh, new look!
#9PMRoutine

The Glendale Heights Police Department is asking residents to follow the social media campaign, the #9PMRoutine, to help promote safer habits following a rash of car break-ins that have been reported. The thefts all had one thing in common:

**NONE OF THE VEHICLES WERE LOCKED.**

By 9:00 pm, it is time for residents to make sure that they do not fall victim to vehicle break-ins or theft by doing the following:

- ALWAYS Lock your vehicle
- NEVER leave your vehicle running
- Bring valuables inside
- Close the garage
- Lock your home
- Turn on outside lights

#9PMRoutine helps promote safer habits among residents to prevent unnecessary thefts from cars and homes. Set an alarm to remind yourself!

### Tips on Being Prepared for a Natural Disaster

By the Glenside and Bloomingdale Fire Protection Districts

Recently we have witnessed natural disasters all over the world and the evacuation of thousands of people from heavily populated areas. While such a scenario is never easy, the key to a smooth operation is being prepared. The Bloomingdale and Glenside Fire Protection Districts recommend the following measures for dealing with the challenges of severe weather:

- Store drinking water, first aid kit, canned/no-cook food, non-electric can opener, radio, flashlight and extra batteries where you can get them easily, even in the dark
- Keep cars and other vehicles fueled and in good repair with an emergency kit in each
- Know how to contact other family members if you have to evacuate or become separated
- Check on neighbors, friends and especially the elderly or friends who are disabled
- Know the differences for various warnings (siren, radio, TV) and the terms for each condition (warning, watch, etc.)
- If you are advised to evacuate, tell others where you are going, turn off utilities, leave immediately and follow directions from local authorities

### Are You Afraid of Someone You Love?

Family Shelter Services provides many services for victims of domestic violence. They provide individual and group counseling, court advocacy and services, shelter, hotline, teen services, children’s services and Latina services.

- **For Immediate Help:** 630.469.5650
- **For Everything Else:** 630.221.8290
- **Emergencies:** 911
- **Glendale Heights Police Non-Emergency:** 630.260.6070

For additional referral information, please call the Glendale Heights Police Department’s Community Outreach Specialist, Tanya Macko at 630.909.5459.
Marijuana In Illinois

On January 1, 2020, it became legal to buy and smoke marijuana in Illinois. With the passage of HB 1438, Illinois became the 11th state to legalize recreational use. You will not be able to grow your own unless you are a registered medical marijuana patient, but adults 21 and up will have legal access to marijuana sold in dispensaries across the state. For more information about Glendale Heights Village Ordinance (Section 6-6C-5) on the new law, visit: https://sterlingcodifiers.com/.

Who may purchase cannabis?
Adults 21 years of age or older.

How much may a purchaser possess?
Illinois residents over the age of 21 may legally possess:
• 30 grams of cannabis flower
• 500 mg of THC in a cannabis-infused product
• 5 grams of a cannabis concentrate

Non-residents over the age of 21 may legally possess:
• 15 grams of cannabis flower
• 250 mg of THC in a cannabis-infused product
• 2.5 grams of cannabis concentrate

These totals are cumulative, meaning a person 21 years of age or older may possess a combination of cannabis flower, cannabis-infused products, and cannabis concentrates up to the limit for each category of product.

Can I grow my own?
Only Registered Qualifying Medical Cannabis Patients may grow cannabis at home.

Are there rules for how I can transport cannabis in a vehicle?
While a motor vehicle is in operation, cannabis must be in a sealed, odor-proof, child-resistant container. It is a Class A Misdemeanor to transport cannabis in any other type of container. Cannabis cannot be used in a motor vehicle.

Where can I possess and consume cannabis?
(a) This Act does not permit any person to engage in, and does not prevent the imposition of any civil, criminal, or other penalties for engaging in, any of the following conduct:

(1) undertaking any task under the influence of cannabis when doing so would constitute negligence, professional malpractice, or professional misconduct;
(2) possessing cannabis:
   (A) in a school bus, unless permitted for a qualifying patient or caregiver pursuant to the Compassionate Use of Medical Cannabis Pilot Program Act;
   (B) on the grounds of any preschool or primary or secondary school, unless permitted for a qualifying patient or caregiver pursuant to the Compassionate Use of Medical Cannabis Pilot Program Act;
   (C) in any correctional facility;
   (D) in a vehicle not open to the public unless the cannabis is in a reasonably secured, sealed container and reasonably inaccessible while the vehicle is moving; or
   (E) in a private residence that is used at any time to provide licensed child care or other similar social service care on the premises;
(3) using cannabis:
   (A) in a school bus, unless permitted for a qualifying patient or caregiver pursuant to the Compassionate Use of Medical Cannabis Pilot Program Act;
   (B) on the grounds of any preschool or primary or secondary school, unless permitted for a qualifying patient or caregiver pursuant to the Compassionate Use of Medical Cannabis Pilot Program Act;
   (C) in any correctional facility;
   (D) in any motor vehicle;
   (E) in a private residence that is used at any time to provide licensed child care or other similar social service care on the premises;
   (F) in any public place; or
   (G) knowingly in close physical proximity to anyone under 21 years of age who is not a registered medical cannabis patient under the Compassionate Use of Medical Cannabis Pilot Program Act;
(4) smoking cannabis in any place where smoking is prohibited under the Smoke Free Illinois Act;
(5) operating, navigating, or being in actual physical control of any motor vehicle, aircraft, or motorboat while using or under the influence of cannabis in violation of Section 11-501 or 11-502.1 of the Illinois Vehicle Code;
(6) facilitating the use of cannabis by any person who is not allowed to use cannabis under this Act or the Compassionate Use of Medical Cannabis Pilot Program Act;
(7) transferring cannabis to any person contrary to this Act or the Compassionate Use of Medical Cannabis Pilot Program Act;
(8) the use of cannabis by a law enforcement officer,

Continued on page 17 (Marijuana in Illinois)
Meet Officer Garcia #396

"As a child, my family and I moved around quite a bit. We did not have much in terms of finances so we would move wherever the next work opportunity presented itself. This resulted in me learning to meet and interact with many different people. Eventually, I settled in DuPage County and worked to pay for my education in Criminal Justice at the College of DuPage. Once I had the necessary credentials and gained more experience, I began to apply at police departments in the area until I landed this opportunity with the Glendale Heights Police Department. Since my employment, I have been fortunate to not only become close with my coworkers, but also many of the residents here in town. My favorite part of the job is being social and interacting with the community I serve."
Glendale Lakes Golf Club is open for the golf season weather permitting. We offer spring rates and resident discounts. Please call 630.260.0018 to inquire about the playing conditions at the golf course, spring rates and more!

Glendale Lakes Golf Club is the perfect place to host your next banquet. Consider us to host your graduation parties, communions, birthday parties, bridal showers and baby showers. Call 630.260.0095 to get more information or to check if your desired date is available. Our menus and pricing are also available on our website!

Glendale Lakes Golf Club is hosting their annual Easter Brunch! The menu features a carving station, breakfast foods, lunch foods, a kid’s station and a sweets table. All prices include tax and gratuity. Reservations are required! To make your reservation, please call 630.260.0095. Times fill up quickly, so make your reservation today!
In the spring of 2020, the Fleets Division will be taking delivery of our 4th Peterbilt Truck to add to our snow fighting fleet. As the Village transitions over to these new, better built trucks, the projected lifespan will be extended far beyond previously purchased trucks. Fleets will continue to maintain these older units, and continue to make most repairs in house, to keep costs at a minimum.

Utilities Division

Protecting the Village’s collection and treatment works from sanitary sewer overflows and blockages has become more difficult over the last few years. Many products on the market today claim to be sewer or septic safe and flushable. However, evidence has proven that many of these products can clog lift station pumps causing damage and unwanted costs in maintenance repairs. In fact, several utilities have proven that such claims of being “sewer and septic safe” are unfounded. Some facial wipes, kitty litter, and even diapers are labeled as flushable. However, the vast majority of these products have no proven basis to claim that by flushing them, they will not clog pipes or pumps when entering the collection system or water pollution control facility. By disposing of the items in a trash receptacle, you can help water and sewer utilities reduce their annual maintenance costs as well as sanitary sewer overflows.
Looking to join the Glendale Heights Parks, Recreation & Facilities Department? We’re hiring! Applications are currently being accepted for lifeguards, summer camp counselors & recreation attendants.
Visit www.glendaleheights.org/HR for more info!

Join the Sports Hub Team!

Kick it outdoors this spring with our recreational soccer league! The Glendale Heights Soccer Club offers children in grades Pre-K – 8th the opportunity to learn the sport of soccer while playing alongside kids of similar skill level. Teams practice once or twice per week based on volunteer coach availability and will play seven games throughout the season against surrounding towns in the Mid-Suburban Soccer League. No prior soccer experience needed! Teams are formed in early April with practices starting shortly thereafter.

New players must purchase a uniform for $25 at the time of registration.

Spring Break Camp
March 30 - April 3 • Grades K-8

Discover the world around you with our PATH Spring Break Camp! PATH Camp counselors provide a safe, fun and caring environment while sharing new experiences with campers. Spring break trips include: Rock climbing, the zoo, the Museum of Science & Industry & much more! Everyone is welcome, campers do not need to be enrolled in PATH After School to participate.

Drop off is between 7:30 am – 9:00 am; Pick up is from 4:00 pm – 5:00 pm. Extended pick up hours are available for an additional fee. Current PATH After School participants receive the resident rate. Registration deadline is five (5) days before each trip. For a complete list of trip dates, see our brochure at www.ghprf.com.

Registration Fee: $45/$50 (R/NR) per day • Extended Care: $10 per day

Upcoming Teen/Adult Trips

Galena Trip
Ages 18+
Saturday, March 28
8:00 am - 5:00 pm
Fee: $20/$25 (R/NR)

Adler Planetarium
All ages family trip
Saturday, March 28
10:00 am - 2:00 pm
Fee: $15/$20 (R/NR)

Prairie Path & Desserts
Ages 13-17
Saturday, April 11
12:30 pm - 2:00 pm
Fee: $10/$15 (R/NR)

Earth Appreciation Day
Ages 13-17
Saturday, April 25
10:00 am - 1:00 pm
Fee: $15/$20 (R/NR)

Contact the Sports Hub to learn more about these fun programs!

Martial Arts (Ages 4+)

Looking for a great way of being active while helping improve your physical and mental strength? Martial Arts is the answer for you! Karate and Tae Kwon Do offer countless benefits including improved concentration, self-esteem and self-defense skills. Classes are available for people of all ages and experience types. For a full class list, see our brochure at www.ghprf.com.

Kids Karate Club:
(Beginner & Intermediate)
Class Dates: 3/11 - 4/29 (Wednesdays)
Fee: $50/$60 (R/NR) + $42 uniform fee

Tae Kwon Do:
Classes offered: 4-5 yrs, 6-7 yrs, 8-13 yrs
(Parent & Child, Adults)
Class Dates: 4/4 - 6/13 (Saturdays)
Fees: $88/$98 (R/NR)

Adult Karate Club:
(Adult)
Class Dates: 3/11 - 4/29 (Wednesdays)
Fee: $50/$60 (R/NR)

Swim Team Registration Kick-Off
May 2
9:00 am - Noon

SAVE the DATE
20 • March/April 2020

Glendale Heights is a CHARACTER COUNTS! Village
Yard Waste Collection

Yard waste collection resumes in April and continues through November. Yard waste consists of grass clippings, twigs, leaves, plant materials, brush, etc. Place yard waste at the curb side in containers (not to exceed 33 gallons) marked “For Yard Waste Only” or in paper yard waste bags, available at local retail stores. Containers and bags may not exceed 50 pounds. Brush may be bundled with biodegradable rope or twine only. For more information, please contact Republic Services at 847.981.0091.

Electronic Recycling

**Saturday, April 4 • 8:00 am - Noon**

**Bloomingdale Township Highway Department**

6N030 Rosedale Ave.

The Bloomingdale Township Highway Department will accept your electronic equipment including TVs (only one television per car; Additional fees apply). Note: Textiles will also be accepted at this event.

For more information, visit: www.bloomingdaletownshiphighwaydept.com or call 630.529.5221.

Holiday Lights Recycling

Through a program offered by Elgin Recycling (www.elginrecycling.com), the Village of Glendale Heights is collecting broken lights through April. Lights can be dropped off at the Public Works Garage located at 1635 Glen Ellyn Road on weekdays from 7:30 am to 3:00 pm. Holiday lights will also be accepted at the One Stop Reuse and Recycling Depot (See page 11). Lights accepted for recycling include all colors and lengths of mini-lights (or Italian lights), C7 lights, C9 lights, rope lights, LED lights and extension cords. As a reminder, please remove all holiday lights and decorations by April 1st.
NEW BUSINESSES

<table>
<thead>
<tr>
<th>Javier Hair Stylist</th>
<th>Prairie State Gaming</th>
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<tr>
<td>2037 Bloomingdale Rd.</td>
<td>399 Wall St. Unit B</td>
</tr>
<tr>
<td>630.815.2415</td>
<td>630.870.3405</td>
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<tr>
<td>Hair Salon</td>
<td>Gaming/Entertainment</td>
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<tr>
<th>Opele Enterprise</th>
<th>Arena Event Services, Inc.</th>
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<tr>
<td>519 Gregory Ave. #30</td>
<td>2006-2008 Bloomingdale Rd.</td>
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<tr>
<td>847.278.7198</td>
<td>414.831.7000</td>
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<tr>
<td>Car Wash</td>
<td>Event Services</td>
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<tr>
<th>F.I. Reinschreiber &amp; Associates</th>
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<tr>
<td>2174 Gladstone Ct. Unit B</td>
<td>1935 Brandon Ct. Unit L</td>
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<tr>
<td>630.808.6882</td>
<td>773.426.4041</td>
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<tr>
<td>CPA</td>
<td>Wholesale</td>
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<tr>
<th>Freddy's Frozen Custard &amp; Steakburgers</th>
<th>Andador Holding, LLC</th>
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<tr>
<td>556 E. North Ave. Restaurant</td>
<td>1165 Bloomingdale Rd.</td>
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<td>Restaurant</td>
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Support Glendale Heights’ Businesses - Shop Local!
Interested in having a business in Glendale Heights?
Contact the Community Development Department at 630.260.6030
Join the Glendale Heights Chamber!
Contact Director@glendaleheightschamber.com

Glendale Heights Foundation

The Glendale Heights Foundation (GHF) is a non-profit organization that can provide limited one-time emergency financial assistance to Village residents. The Foundation does not provide rent or mortgage payment aid. All assistance requests must be submitted in writing with name, address, details about the emergency circumstances, and financial assistance requested. A GHF form can be downloaded from the Village website. Send your request to Glendale Heights Foundation, P.O. Box 5280, Glendale Heights, IL 60139.
Support the Glendale Heights Foundation when you shop at Amazon by visiting smile.amazon.com/ch/20-1044368 and AmazonSmile will donate a percentage of your purchase to the Glendale Heights Foundation. For more information, please email info.ghfoundation@gmail.com.

Earned Income Tax Credit

Earned Income Tax Credit (EITC) is for people who work for someone else or own or run a business or a farm. To qualify, you must have low to mid income and meet specific criteria. For a complete list of these criteria, please visit www.irs.gov/eitc.

To claim the EITC, you have to file a federal tax return even if you owe no tax and are not required to file. File your tax return as soon as you have all the information you need about how much you earned. The IRS will process your tax return, but may hold any refund owed to you to allow time for verifying your return is correct. EITC provides a boost to help you pay your bills or save for a rainy day.
For more information, visit the EITC Assistant to see if you qualify and estimate the amount of your EITC on the IRS website.

Looking Ahead!

May 23 - GH₂O Family Aquatic Center Opening Weekend
May 25 - Memorial Day Ceremony
May 30 - Character Counts Color Run
June 13 - Historic House Tour
June 19 - Charity Golf Classic
June 26 - Movie with a Cop

Spring Projects on your Home?
Contact Community Development First!
Thinking about spring projects? Many projects need a permit so call the Community Development Department to find out if your project requires a permit. Common projects needing a permit are: Decks, sheds, patios, residing/reroofing.

Just a reminder, before paying your contractor for the final work, have them contact Community Development to assure the work meets all code requirements. For more information or to inquire about permits, please call 630.260.6030.
3 Easy Tips for Flood Protection

With Spring rains approaching, there are ways you can keep your home protected from flooding. Here are three quick and easy tips:

• Clear debris from all inlets and storm grates
• Point your sump pump discharge away from your foundation
• Obtain a building permit to regrade your lot or build a retaining wall

Family in Faith Neighborhood Food Pantry

"Providing for Glendale Heights Families in Need"

1480 Bloomingdale Road, Glendale Heights, IL

Family In Faith Neighborhood Food Pantry welcomes anyone in need in Glendale Heights and the surrounding communities. We provide an array of food items including pet food. Bring a photo ID and something with both your name and address included (a bill, receipt, etc). If you have questions, need more information, or would like to volunteer at the pantry, call 630.319.4012 and leave a message, or send an email to annette@neighborhoodFP.org. You can also get information at www.ffcc.org, or at the Family In Faith Facebook page.

Hours

March 4, 3:00 pm - 6:00 pm
March 14, 9:00 am - Noon
March 18, 3:00 pm - 6:00 pm
March 28, 9:00 am - Noon
April 1, 3:00 pm - 6:00 pm
April 11, 9:00 am - Noon
April 15, 3:00 pm - 6:00 pm
April 25, 9:00 am - Noon
April 29, 3:00 pm - 6:00 pm

Daylight Savings Time

Sunday, March 8, 2020

Daylight saving time begins at 2:00 am on Sunday, March 8, 2020
Remember to set your clocks forward one hour
**ECRWSS**
RESIDENTIAL AND BUSINESS
POSTAL CUSTOMER

Civic Center Hours
Monday, Tuesday, Wednesday 8:00 am – 4:30 pm
Thursday 8:00 am – 7:00 pm
Friday 8:00 am – 4:30 pm
Saturday, Sunday Closed

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**Village Contact Information**

**MAYOR & BOARD**
Linda Jackson, Village President ljackson@glendaleheights.org ............... 630.909.5302
Marie Schmidt, Village Clerk marie_schmidt@glendaleheights.org .......... 630.909.5333
Bill Schmidt, Trustee District 1 bschmidt@glendaleheights.org .......... 630.909.5307
Sharon Sullivan, Trustee District 2/Deputy Mayor SSullivan@glendaleheights.org .............................................. 630.909.5306
Michael Light, Trustee District 3 mlight@glendaleheights.org .......... 630.909.5308
Pat Maritato, Trustee District 4 pmaritato@glendaleheights.org ........ 630.909.5309
Chester Pojack, Trustee District 5 cpojack@glendaleheights.org .......... 630.909.5310
Mary Schroeder, Trustee District 6 mschroeder@glendaleheights.org ........ 630.909.5311

**VILLAGE OFFICES**
Main Number/Finance Department .............................................. 630.260.6000
Center for Senior Citizens seniors@glendaleheights.org ................. 630.260.6050
Community Development comdev@glendaleheights.org .................. 630.260.6030
Glendale Lakes Golf & Pro Shop glendalelakes@glendaleheights.org .... 630.260.0018
Glendale Lakes Golf Club, Restaurant & Banquets .......................... 630.260.0095
Parks, Recreation & Facilities parks_&_recreation@glendaleheights.org 630.260.6060
Police, Non-emergency police@glendaleheights.org ...................... 630.260.6070
Public Relations public_relations@glendaleheights.org .................. 630.909.5350
Public Works public_works@glendaleheights.org .......................... 630.260.6040
Water Billing waterbilling@glendaleheights.org ............................ 630.260.6010

**IMPORTANT COMMUNITY PHONE NUMBERS**
Police/Fire/Ambulance Emergency .............................................. 911
AMITA Health Adventist Medical Center GlenOaks ......................... 630.545.8000
AT&T U-Verse ......................................................................... 800.288.2020
Bloomingdale Fire Protection District 1 (Non-emergency) ............... 630.894.9080
Bloomingdale Township (Administrative offices) ............................ 630.529.7715
Clarke Environmental (Mosquito Control Hotline) ......................... 800.942.2555
Comcast (Cable/Internet) ............................................................. 866.594.1234
Commonwealth Edison (Electric utility) ....................................... 800.334.7661
DuPage County (Administrative offices) ....................................... 630.407.6500
Glendale Heights Chamber of Commerce .................................... 630.909.5361
Glenside Fire Protection District (Non-emergency) ......................... 630.668.5323
Glenside Public Library District .................................................. 630.260.1550
J.U.L.I.E. (Call Before You Dig) .................................................. 800.892.0123
Milton Township (Administrative offices) ...................................... 630.668.1616
NICOR (Gas utility) .................................................................... 888.642.6748
Republic Services (Refuse/Recycling Services) .............................. 847.981.0091
United States Post Office ............................................................ 800.275.8777
WideOpenWest (Cable/Internet) .................................................. 866.496.9669

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Or subscribe to our YouTube channel at GlendaleHtsTV!

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**Moving in or out?**
Contact the Village of Glendale Heights to learn about the necessary steps to make it a smooth process!
Call us at 630.260.6000 for more information!

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To learn more about the U.S. Census 2020, please visit
www.census.gov