



Glendale Heights

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org

Water rates increased May 1, 2024 (to show on July water bills)

Water rates were increased on May 1st of this year. Residents and non-residents with metered water accounts will see the effect of the increase on the June bill that is due early July. The new rate structure will result in a monthly average increase of \$19.76 for residential customers, and an average increase of \$7.46 for eligible senior citizens. These rates are a direct result of a months' long effort involving Village staff, professional engineering consultants, a focus group comprised of Village residents, and 2 public meetings. The rate breakdown information is as follows:

Residential Rates/thousand gallons

	May 1, 2023	May 1, 2024	Qualifying Senior Rate, June 1, 2024*
Water Purchased from DuPage Water Commission	\$5.39	\$5.58	\$5.02
Local Water Delivery	\$3.50	\$3.78	\$3.40
Sewer	\$6.15	\$6.64	\$5.98
Debt Service Charge	\$10.00	\$11.00	\$9.90
Capital Infrastructure Charge	\$3.00	\$16.00	\$14.40
Average Customer bill using 6,000 gallons	\$103.24	\$123.00	\$110.70

Proportional increases will also apply to Commercial and Industrial customers.

* Eligibility requirements: To be eligible for the Senior Discount, one needs to meet all of the following requirements for the property for which the senior is applying:

- The senior is at least age 65,
- The property is the primary residence of the senior,
- The property is not used to generate income,
- The senior is the name on the water bill,
- The senior is the name on the property tax bill or lease agreement.

Applications for the Senior Discount can be picked up at the Linda Jackson Center for Senior Citizens during regular business hours.

Water Rate "Reasoning"

Water Purchased – The direct pass-through cost of water purchased from the DuPage Water Commission.

Local Water Delivery – The cost of bringing water to your home or business. Includes personnel, equipment, operating supplies and equipment, vendor and commodities, maintenance of water lines, meters, elevated water tanks, monitoring equipment, maintenance of stand-by wells for emergencies.

Sewer/Wastewater Treatment – The cost and treatment of waste water discharged from homes and businesses. Included in this charge are personnel and equipment, vendor and commodities, maintenance of sewer lines, and operation of the Waste Water Treatment Plant (WWTP) in accordance with guidelines established from the Illinois Environmental Protection Agency.

Glendale Heights

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org



Water Rate Increase (Continued)

Debt Service Charge – This portion of the water bill goes to service principal and interest payments for large projects completed in 2009 and 2010, as well as for low interest loans from the IEPA for projects that are either underway or planned:

IEPA Loan Term	Project Name	Loan Amount	Annual Payment (Principal/Interest)
20 years	Digester Rehabilitation	\$6,200,000	\$370,500
20 years	Water Supply Facilities Rehabilitation	\$3,000,000	\$174,870
20 years	Phosphorous Removal Upgrades	\$12,350,000	\$685,480
20 years	UV Disinfection Upgrades	\$3,300,000	\$198,136

Capital Infrastructure Charge – This portion of the water bill represents capital expenditures needing to be undertaken in the current and future years:

Year	Capital Project	Estimated Cost
2025	Cambridge & Westchester Water Main Replacement	\$1,550,000
2025	Belden & Reskin School Water Main Replacement	\$1,300,000
2025	Mill Pond Sewer Structural Repairs Phase 1	\$780,000
2025	Primary Clarifiers Replacement	\$1,700,000
2026	Adventist Hospital Water Main Replacement	\$1,940,000
2026	Mill Pond Catchment Area Structural Repairs Phase 2	\$530,000
2026	President & Stevenson Catchment Area Structural Repairs Phase 1	\$530,000
2026	Secondary Clarifiers Repairs	\$3,040,000
2027	Regency & Highgrove Water Main Replacement	\$1,950,000
2027	President & Stevenson Catchment Area Structural Repairs Phase 2	\$530,000
2028	East Altgeld Water Main Replacement	\$800,000
2028	President & Stevenson Lift Station Retrofit	\$1,520,000

