



DUPAGE COUNTY

COMMUNITY SERVICES

LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP) - UPDATED PROGRAM NOTICE JULY 2022

NEED HELP WITH YOUR WATER BILL?



INCOME-ELIGIBLE CUSTOMERS (BELOW 200% OF FEDERAL POVERTY LEVEL) MAY BE ELIGIBLE FOR ASSISTANCE WITH THEIR WATER OR WASTEWATER BILL.

INCOME-ELIGIBLE CUSTOMERS MAY RECEIVE A BENEFIT OF UP TO \$400.

ADDITIONAL BENEFITS* MAY BE AVAILABLE FOR THOSE WITH:

- DISCONNECTION
- IMMINENT DISCONNECTION
- ARREARS/PAST-DUE BALANCE

Please call Intake and Referral for screening with the following documents:

- Household Social Security cards
- Proof of DuPage County residency
- Proof of gross household income over the past 30 days
- Current water and/or wastewater bill
- Photo ID

*Maximum benefit is one water payment and/or one wastewater/sewer payment, not exceeding \$1,500 total for the period of 7/1/2022 through 8/31/2023.

INTAKE AND REFERRAL

Local: 630-407-6500

Toll-Free: 1-800-942-9412

TDD: 630-407-6502

csprograms@dupageco.org

Monday through Friday, 8:00AM to 4:30PM