



# ALL RECYCLING MATERIALS MAY BE PLACED TOGETHER IN YOUR NEW RECYCLING CART



## RECYCLING MATERIALS ACCEPTED

**(Remember: because of the extra capacity, it may not be necessary to bring your recycling cart to the curb every week.)**

### **COMMINGLED CONTAINERS:**

Aluminum Cans, Trays & Foil (trays & foil must be cleaned)

Steel Cans & Tin Cans

Aseptic Packaging & Gable Top Containers (milk & juice cartons & juice boxes)

Glass Bottles and Jars - (clear, brown, green) *No window glass, dinnerware or ceramics*

PET Soda, Water, & Flavored Beverage Bottles (#1 clear and green plastic resin)

HDPE Milk & Juice Jugs (#2 clear plastic resin)

HDPE Detergent & Fabric Softener Containers (#2 colored plastic resin)

PVC Narrow Neck Containers Only (#3 plastic resin); *such as health & beauty aid products, household cleaners*

LDPE Grocery Containers (#4 plastic resin); *such as margarine tubs, frozen dessert cups, six and twelve pack rings*

PP Grocery Containers (#5 plastic resin); *such as yogurt cups, and narrow neck syrup and ketchup bottles*

#7 Plastic Resin Narrow Neck Containers Only

Plastic Buckets, such as kitty litter containers (5 gallon size maximum) *Please remove metal handles*

Notes:

1. All containers to be emptied and rinsed clean
2. No motor oil, insecticide, herbicide or hazardous chemical containers
3. Plastic bags should be returned to grocery or department store
4. No plastic film (no plastic sheets, tarps or wrap)
5. Expanded foam and clear polystyrene not accepted per joint advisory from the Illinois Recycling Association, Illinois Department of Commerce & Community Affairs, and Region 5 US Environmental Protection Agency. These items must be disposed of with your regular refuse.

### **PAPER FIBER:**

Newspaper, including inserts (remove plastic sleeves)

Cardboard (no waxed cardboard)

Kraft (brown paper) Bags

Magazines, Catalogs and Telephone Books

Office, Computer, Notebook & Gift Wrap Paper (no metal clips, spirals, binders)

Chipboard (cereal, cake & food mix boxes, gift boxes, shoe boxes, etc.)

Carrier Stock (soda & beer can carrying cases)

Junk Mail & Envelopes (no plastic cards, stick on labels or unused stamps)

Paper Back Books (no hard cover books)

# FREQUENTLY ASKED QUESTIONS

**Question:** Why a cart?

**Answer:** Carts are safer, cleaner, have attached covers, have greater stability, are more impervious to animals and insects and provide for a cleaner and more attractive looking neighborhood.

**Question:** What do I do with my old garbage cans and recycling bins?

**Answer:** Old cans and bins may be placed inside your refuse cart for disposal. If for any reason your old can does not fit inside the cart, simply place a note on the can requesting that it be discarded and the driver will throw it away. (Residents will no longer be required to purchase their own garbage cans.)

**Question:** When can I begin using my new cart?

**Answer:** Immediately.

**Question:** Do I need to place my recycling cart out for pickup every week?

**Answer:** No, because your recyclables are a clean commodity and don't represent a health hazard or odor problem, you may place your recycling cart out for collection as often or infrequently as you like.

**Question:** Does all of the refuse and recycling material I set out for collection have to be contained in either my refuse cart or recycling cart?

**Answer:** Yes, the goal of the program is to have all material (both refuse and recyclables) containerized. Therefore, the carts must be fully utilized before any excess material is placed alongside for pickup. The only exception is bulk items that are too big to fit in the cart (furniture, mattresses, old bikes, etc.).

**Question:** What if I have extra material for some reason?

**Answer:** If you fully utilize your recycling cart and properly recycle, your refuse cart should easily accommodate all of your refuse needs. Other ways to increase the amount of useable space in your cart would be to compact the material and puncture any plastic bags before placing them in the cart, thereby eliminating wasted air space. On the occasion when you find yourself with excess material, simply place it alongside the refuse cart. If you find yourself continually struggling with excess material, you may request an additional cart (for a small fee) by simply calling Republic Services at (847) 981-0091.



**Question:** Will there be any changes to the yard waste program?

**Answer:** No, you may still use biodegradable paper bags, or individual cans clearly labeled "Yard Waste Only". Please remember that all yard waste bags and cans must be less than 32 gallons in size and 50 pounds in weight.

**Question:** Who do I call if I have questions or my cart is not picked up?

**Answer:** Call Republic Services at (847) 981-0091. Our customer service department is staffed with live operators between the hours of 7:00 am - 5:00 pm Monday through Friday and 8:00 am - 12:00 noon on Saturday.

**Question:** Can I put my address on my cart?

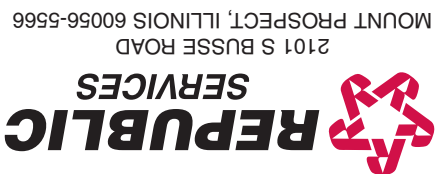
**Answer:** No, but each cart will have its own individual serial number imprinted on the side that can be recorded so that you know which cart is yours. Excessive labeling of the carts tends to give the neighborhood a careless look and gives the appearance of graffiti.

**Question:** What if my cart is severely damaged, lost or stolen?

**Answer:** Simply call Republic Services and we will replace it at no extra charge.



## IMPORTANT REFUSE, RECYCLING AND YARD WASTE COLLECTION PROGRAM INFORMATION FOR GLENDALE HEIGHTS RESIDENTS



## DO'S and DON'TS for CARTS

### DO:

- Place all refuse and recyclables in the appropriate cart.
- Keep the lid closed.
- Place the cart as close as possible to the curb on collection day with the wheels facing toward the house and return it to the house when empty.
- Leave approximately 2 feet between each cart and any other obstruction.
- Carefully read instructions for collection day scheduled for your neighborhood.
- Notify Republic Services if your cart is damaged or stolen or if you have any questions.

### DON'T:

- Put hazardous waste, paint cans, etc., in the cart.
- Put hot ashes in the cart.
- Paint or write on the cart.
- Remove the cart from your residence.



A PROUD & PROGRESSIVE  
VILLAGE FOR ALL PEOPLE

## GLENDALE HEIGHTS NEW CURBSIDE REFUSE, RECYCLING AND YARD WASTE COLLECTION PROGRAM

PROVIDED BY



**2101 S BUSSE ROAD  
MOUNT PROSPECT, IL 60056  
847-981-0091**



Dear Glendale Heights Resident,

Republic Services, in partnership with the Village of Glendale Heights, is pleased to present you with this information concerning your new refuse, recycling and yard waste collection program. Should you have any further questions please call our customer service department at (847) 981-0091 between the hours of 7:00 am - 5:00 pm Monday through Friday and 8:00 am - 12:00 noon on Saturday.

### **SERVICE DAYS**

Glendale Heights is serviced on a two day collection schedule (Thursday & Friday). However, when your scheduled collection day occurs on, or after, one of the six following holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day) your collection will be delayed by one day.

### **REFUSE SERVICES**

Republic Services had already provided each residential customer, serviced at the curb, with a refuse cart. If yours is missing, simply call Republic Services at (847) 981-0091 and a replacement cart will be delivered at no charge. All refuse material should be placed in the cart for collection. The cart is the property of Republic Services. Lost, damaged or stolen carts will be replaced at no cost to you. Old refuse cans, no longer needed, will be collected by Republic Services at no extra charge. Please place a note on the can informing Republic Services that the can needs to be disposed of or simply place the can inside of your refuse cart.

### **RECYCLING SERVICES**

Republic Services will provide each residential customer, serviced at the curb, with a new tan recycling cart. All recycling material should be placed in the cart for collection. The cart is the property of Republic Services. Lost, damaged or stolen carts will be replaced at no cost to you. Old recycling bins will be collected by Republic Services provided they are placed in your refuse cart (bins are not recyclable). Please refer to the inside of this brochure for an updated and expanded list of items that can be recycled.

**Remember: the more you recycle, the more space you save in your refuse cart!**

### **YARD WASTE**

There will be no change to the yard waste collection program. Republic Services will continue to provide weekly yard waste collection for all single family residents from April 1st through November 30th. All yard waste must be placed in either biodegradable paper bags or in cans clearly labeled "**Yard Waste Only**". Biodegradable paper bags and cans must not exceed 32 gallons in size and 50 pounds in weight. Brush must be in bundles not exceeding 4 feet in length, 2 feet in diameter and 50 pounds in weight.

### **BULK ITEMS**

Bulk items (i.e. furniture, mattresses, etc.) less than 50 pounds may be placed out for collection on regularly scheduled collection days at no charge. Residents needing to dispose of bulk items heavier than 50 pounds should contact Republic Services at (847) 981-0091 to make special arrangements and for pricing details.

### **CONSTRUCTION DEBRIS**

Your refuse cart is equipped to handle small amounts of household construction debris. Material from "do-it-yourself" projects will be collected at no charge provided that the material is inside the cart and the lid is able to be closed. Construction debris placed outside of the cart must be in bundles not exceeding 4 feet in length, 2 feet in diameter and 50 pounds in weight. For amounts in excess of 1 cubic yard please call Republic Services to make arrangements for pickup and for pricing information.

### **WHITE GOODS/APPLIANCES**

White Goods, or appliances, such as refrigerators, freezers, washers, dryers, ovens will be collected on regularly scheduled collection days at no extra charge. Please call Republic Services to make arrangements for pickup.

### **EXTRA CARTS**

Residents may request an additional cart, for a small monthly fee, by simply calling Republic Services at (847) 981-0091.

If you have a concern or question, **call 847-981-0091.**